



Working together  
for members

Blue Shield  
of California  
and  
Hoag

Blue Shield of California and Hoag have teamed up to work toward a better experience for our members. We're working together to create better coordination and communication among our members' health plan, doctors, and hospitals.

Together, we're helping to provide members with best-practice, clinical care that is more personalized and easier to access.

### About Hoag

As a trusted name in Orange County, Hoag's mission is to deliver an exceptional experience in every step of a patient's journey. From dedicated physicians providing specialized services at the highest level of care at the most critical times, to meeting your Hoag provider virtually from the comfort of your home, Hoag is here to help. Our patients agree, with over 90% recommending Hoag.

We'll treat you when you're sick and keep you well with innovative programs and specialized services. It all adds up to more for you and your family – more access to care, doctors, locations, programs, and services, and, ultimately, more peace of mind.



trio<sup>HMO</sup>

Part of **Blue Shield's Trio ACO HMO Network**, focused on delivering choice, affordability, and coordinated care. Learn more at [blueshieldca.com/trio](https://blueshieldca.com/trio).



## Access and convenience

### Hoag makes it easy to access care when you need it.

- Same-day sick appointments: We offer you the ability to see a personal clinician, nurse practitioner, or other medical professional at the medical office.
  - Appointment should be scheduled directly with your physician's office. Check with your local medical group for specific availability.
- Walk-ins provide you an alternative to emergency room visits for non-emergency care at urgent care locations.

## Service and support

### Our facilities, programs, and services provide extra health and wellness support.

- Personal service team ready to help you choose your doctor and hospitals. Call **(855) 450-4464**, or visit **www.hoaghealth.org**.
- Access to the most advanced specialized services and technology in:
  - Cancer
  - Heart and vascular
  - Orthopedics
  - Neurosciences
  - Women's health
  - Digestive health and more

- Expertise in preventive medicine and services to help keep you healthy and out of the hospital whenever possible.
- Numerous community education classes, support groups, prevention and wellness programs including courses on Healthy Living, Parenting, Childbirth, Diabetes, Conditions Management, and more.

## Online services

Hoag Connect MyChart provides a secure, convenient way to manage your personal health care and communicate with your doctor's office online. This free self-service tool gives you a secure way to:



- Access your medical records
- Communicate with your provider
- Manage your appointments
- Request prescription renewals
- View test and lab results

## ! URGENT CARE CENTERS

For an urgent, but non-emergency, health concern, urgent care is a convenient alternative to the emergency room.

### Hoag urgent care:

- **Aliso Viejo**  
Mon-Fri: 8am-8pm  
Sat-Sun: 8am-5pm
- **Foothill Ranch** Mon-Fri: 8am-8pm  
Sat-Sun: 8am-5pm
- **Huntington Beach**  
Mon-Fri: 8am-8pm  
Sat-Sun: 8am-5pm
- **Huntington Harbour**  
Mon-Fri: 8am-8pm  
Sat-Sun: 8am-5pm
- **Irvine: Los Olivos**  
Mon-Fri: 8am-8pm  
Sat-Sun: 8am-5pm
- **Irvine: Orchard Hills**  
Mon-Fri: 8am-8pm  
Sat-Sun: 8am-5pm
- **Irvine: Sand Canyon**  
Mon-Fri: 7am-10pm  
Sat-Sun: 8am-5pm
- **Irvine: Woodbridge**  
Mon-Fri: 8am-8pm  
Sat-Sun: 8am-5pm
- **Irvine: Woodbury**  
Mon-Fri: 8am-8pm  
Sat-Sun: 8am-5pm
- **Newport Beach**  
Mon-Fri: 8am-8pm  
Sat-Sun: 8am-5pm
- **Newport Coast**  
Mon-Fri: 8am-8pm  
Sat-Sun: 8am-5pm
- **Tustin Legacy**  
Mon-Fri: 8am-8pm  
Sat-Sun: 8am-5pm
- **Tustin Ranch**  
Mon-Fri: 8am-8pm  
Sat-Sun: 8am-5pm

### Feel Better Faster

Reserve your spot online or check wait times at Hoag Urgent Care locations: [www.hoagurgentcare.com](http://www.hoagurgentcare.com)

## H HOSPITAL AFFILIATIONS

- Hoag Hospital Irvine
- Hoag Hospital Newport Beach
- Hoag Orthopedic Institute

## M MEDICAL GROUPS AND AFFILIATED PHYSICIANS

Our network of care provides award-winning primary and specialty care:

- Hoag Physicians Partners
- Hoag Medical Group

## HEALTHCARE PROVIDERS

- 3 hospitals conveniently located in Orange County
- 9 health centers
- 13 urgent care centers conveniently located near work and home with extended hours and weekend access
- 300+ physician offices

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