







Delivering care and support to our members, when and where they need it.

Home-based palliative care

Home-based palliative care is specialized medical care for those who have a serious illness and who have difficulty getting their medical needs met in the doctor’s office. It is provided by a specialized team who visits the member at home and works together with their other doctors to provide an extra layer of support. Members can receive this care while also receiving curative and therapeutic treatment such as chemotherapy, radiation, dialysis, or surgery.

Home health care

Home health care delivers medical care from licensed doctors and other medical providers at a time and a place – typically the home – that works best for your patients. This type of care relieves your patients from the stress and time of traveling to their appointments. Home health programs serve people of all ages with a range of health issues and needs.

| | Home-based palliative care | Home health care |
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|  Services | Support in pain and symptom management, medical decision-making, coordination of medical care, connection to resources, and support for family and other caregivers | Short-term skilled clinical services for rehabilitation and education |
|  Care team | Doctor, nurse practitioner, nurse, social worker, and spiritual counselor | Nurse, physical therapist, occupational therapist, speech therapist, and social worker or home health aide* |
|  Location | In-home, board and care, assisted living, and some skilled nursing facilities | Home - member must be considered “home-bound” |
|  Support hours | Scheduled & urgent home-visits on weekdays during business hours, 24/7 telephonic support provided by a nurse | Daytime hours available for non-urgent care |
|  Visit frequency | At least once a month, but often more frequently depending on needs | Plan copayments and prior authorization required |
|  Cost sharing | No copayment or coinsurance and no prior authorizations | Transition to self-care through outpatient services and education |

* Authorization required.

For more information, please visit us at blueshieldca.com/palliativecare or call us at **(800) 393-6130**.