

HEDIS Provider Guide: Follow-up After Emergency Department Visit for Mental Illness (FUM)



Measure Description

The percentage of emergency department (ED) visits for members 6 years of age and older with a principal diagnosis of mental illness or intentional self-harm, who had a follow-up visit with any practitioner with a principal diagnosis of a mental health disorder.

Two rates reported: Follow up within 30 days and follow up within 7 days.

Using Correct Billing Codes

Description	Codes				
Mental Health Diagnosis (must include as principal diagnosis)	ICD-10: F03.90, F03.91, F20-F25, F28-F29, F30-F34, F39, F40-F45, F48, F50-F53, F59, F60, F63-F66, F68, F69, F80-F82, F84, F88-F91, F93-F95, F98-F99				
Follow-up and Telehealth Visits	CPT: 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221-99223, 99231-99233, 99238, 99239, 99251-99255	<i>With</i>	POS: 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 52, 53, 71, 72 Telehealth POS: 02, 10	With or without	Telehealth Modifier: 95, GT
Electroconvulsive Therapy Visit	CPT: 90870 ICD-10: GZB0ZZZ-GZB4ZZZ	<i>With</i>	POS: 03, 05, 07, 09, 11-20, 22, 24, 33, 49, 50, 52, 53, 71, 72		
Behavioral Health (BH) Outpatient Visit	CPT: 98960-98962, 99078, 99201-99205, 99211-99215, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99483, 99510 HCPCS: G0155, G0176, G0177, G0409, G0463, G0512, H0002, H0004, H0031, H0034, H0036-H0040, H2000, H2010, H2011, H2013-H2020, T1015			With or without	Telehealth Modifier: 95, GT
Partial Hospitalization / Intensive Outpatient Visit	HCPCS: G0410, G0411, H0035, H2001, H2012, S0201, S9480, S9484, S9485				
Observation Visit	CPT: 99217-99220				
e-Visit or Virtual Check-In:	CPT: 98969-98972, 99421-99423, 99444, 99457 HCPCS: G0071, G2010, G2012, G2061-G2063				
Telephone Visits	CPT: 98966-98968, 99441-99443				

How to Improve HEDIS® Scores

- Schedule follow-up appointments within 7 days of ED visit (ideally before the patient leaves the ED).
- Outreach to patients who cancel or miss appointments; assist with rescheduling as soon as possible.
- Help patients navigate barriers, such as using their transportation benefit for follow-up visits.
- Educate patient about the importance of follow-up and adherence to treatment recommendations.
- Use a diagnosis for mental illness at each follow-up visit (non-mental illness diagnosis will not count).