

Network Provider Update

To: Medi-Cal and Cal MediConnect* network participants

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Subject: **All Plan Letter 22-003: Medi-Cal Managed Care Health Plan Responsibility to Provide Services to Members with Eating Disorders**

The Department of Health Care Services (DHCS) recently issued [All Plan Letter \(APL\) 22-003](#), "Medi-Cal Managed Care Health Plan Responsibility to Provide Services to Members with Eating Disorders." We are sharing a summary of this APL with you to ensure you are aware of the information, and you can apply the information to your practice or facility operations, where appropriate.

APL 22-003 clarifies the responsibility of managed care plans (MCPs) to coordinate and provide medically necessary services for members who are diagnosed with eating disorders and are currently receiving Specialty Mental Health Services from a county Mental Health Plan (MHP).

Key information:

- MCPs are required to provide and cover all medically necessary physical health and non-specialty mental health services, excluding those services that are carved out of the MCP's contract with DHCS. They are also responsible for comprehensive case management.
- MHPs are required to provide and cover all medically necessary specialty mental health services.
- Because these responsibilities may overlap, MCPs and MHPs should mutually agree on how to split costs and create a memorandum of understanding (MOU) about financial responsibilities and how information will be shared.
- Disputes should be managed in accordance with [APL 21-013](#).

This summary is only meant as a brief description of the APL. Please see the APL itself for additional background and the complete requirements. The full text of APL 22-003 may be found at this URL: <https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2022/APL-22-003.pdf> (Links to the DHCS.ca.gov website will take you off of the Blue Shield Promise website.)

Please direct questions about serving Blue Shield of California Promise Health Plan members to our Provider Services Department at **(800) 468-9935** from 6 a.m. to 6:30 p.m., Monday through Friday.

*Cal MediConnect network participants are responsible for identifying and applying the guidance and requirements that pertain to their patients.