

To: Medi-Cal Network Providers
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Subject: **COVID-19 All Plan Letters – Additional revisions to APL 20-022**

The Department of Health Care Services (DHCS) has issued several All Plan Letters (APLs) to Medi-Cal managed care plans (MCPs) in response to the current COVID-19 pandemic. Recently, APL 20-022 was again revised to provide additional guidance. We are sharing a summary of these revisions with you to ensure you are aware of the information.

Blue Shield of California Promise Health Plan (Blue Shield Promise) also publishes other [COVID-19 information](#), some of which pertains to network Medi-Cal service providers.

APL 20-022

COVID-19 Vaccine Administration

Key updates include:

- Blue Shield of California, the State of California's Third-Party Administrator, will be working closely with onboarding partners to identify prospective COVID-19 vaccine providers.
- Vaccines may be given to every Californian age 16 and older. Providers should still prioritize vaccinating individuals deemed to be most at risk of dying from COVID-19.
- The MyTurn appointment system now has a check box to indicate if the person needs transportation to be vaccinated, or if they are homebound and need to be vaccinated in their home. The APL suggests processes for how local health departments and MCPS will support these needs, as well as for reporting transportation grievances.
- Vaccine providers who are also the member's medical care provider should use vaccination appointments as opportunities to also access and address any other medical or preventive care needs the member may have.

This summary is only meant as a brief description of the APL revisions. Please see the entire APL for the complete requirements. The full text of all DHCS managed care APLs may be found at this URL: <https://www.dhcs.ca.gov/formsandpubs/Pages/AllPlanLetters.aspx>. Links to the DHCS.ca.gov website will take you off of the Blue Shield Promise website.

If you have questions about applying any of the information in this notice to Blue Shield Promise members, please call our Provider Services Department at **(800) 468-9935** from 6 a.m. to 6:30 p.m., Monday through Friday.