

To: Medi-Cal and Cal MediConnect\* network participants

From: Manuel T.G. Enriquez   
Senior Director, Provider Network Management

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Subject: **COVID-19 All Plan Letters – End of temporary flexibilities outlined in APL 20-011**

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The Department of Health Care Services (DHCS) has issued several All Plan Letters (APLs) to Medi-Cal managed care plans (MCPs) in response to the COVID-19 pandemic. Recently, APL 20-011 was revised to note the end of temporary flexibilities that were allowed during the public health emergency. We are sharing a summary of these revisions with you to ensure you are aware of the information.

Blue Shield of California Promise Health Plan (Blue Shield Promise) also publishes other [COVID-19 information](#), some of which pertains to network Medi-Cal service providers.

#### [APL 20-011](#)

#### **Governor's Executive Order N-55-20 in Response to COVID-19 - revised**

Effective July 1, 2021, the following MCP activities must resume according to the pre-pandemic DHCS guidelines and timelines:

- Site reviews and subcontractor monitoring
- DHCS annual medical audits
- Health risk assessments for newly enrolled members

The APL also includes guidance for addressing the above activities that were postponed during the emergency period.

This summary is only meant as a brief description of the APL revisions. Please see the entire APL for the complete requirements. The full text of all DHCS managed care APLs may be found at this URL: <https://www.dhcs.ca.gov/formsandpubs/Pages/AllPlanLetters.aspx>. Links to the DHCS.ca.gov website will take you off of the Blue Shield Promise website.

If you have questions about applying any of the information in this notice to Blue Shield Promise members, please call our Provider Services Department at **(800) 468-9935** from 6 a.m. to 6:30 p.m., Monday through Friday.

\*Cal MediConnect network participants are responsible for identifying and applying the guidance and requirements that pertain to their patients.