

Use the **DOFR** (Division of Financial Responsibility) **simulator** on Provider Connection to quickly find the right payer for your HMO members' claims. This tool helps you avoid redirect denials, saving you time and helping you direct your claims to the right payer.

1. Log into your Provider Connection account and from the **Claims** menu, select **DOFR simulator**.
The DOFR simulator is also available from the *Claims overview* page under the *Claims tools* section.

DOFR simulator

2. Enter the **Subscriber ID** number* and select the appropriate Blue Shield **member name**.
*Enter the 9-16 digit numeric Subscriber ID number. You can omit the alpha character prefix portion of the number.

3. Select the **Claim type**: Facility or Professional
The field defaults to Facility. If you have a Professional claim, use the drop-down to select that option.
This field also changes what information is required based on the selection made.

4. Enter the **Billing provider ID** number. The *Billing provider* is the provider associated to the account you log in with and who will bill the claim (see box 33 in the CMS1500 claim form or box 1 in the U04 claim form).
If you don't know the billing provider ID number, select the *Find ID* link to easily search for the associated billing provider.

Optional fields:

- The *Referring provider* is who initiated the referral to another provider.
- The *Rendering provider* (Professional claim only) is who performed the actual service or procedure.

Optional fields help further refine the DOFR simulation. For example, the Referring or Rendering provider might provide additional information about the service location that could impact the DOFR result.

5. Enter the **Claim information**.

6. Enter and save the **line level details*** for each procedure provided. Select *Add another line* to add as many lines as needed.
*Note the required line level details are slightly different for Facility and Professional claims.

Facility claim line level details

or

Professional claim line level details

7. Click **Submit**.

DOFR simulator results

This tool provides an estimated division of financial responsibility for reference purposes only and does not submit encounters or claims. Timely claim filing requirements continue to apply. Results may not reflect Utilization Management (UM) delegation; please refer to the Provider Manual for UM information. Authorization decisions may impact financial responsibility and affect the accuracy of these results. Results may not reflect all applicable contract terms and are not a guarantee of coverage or financial responsibility. Coverage is subject to member eligibility and benefit plan terms and conditions.

8. Review the disclaimer and remember the tool only provides an estimated division of financial responsibility and the results may not reflect the delegation of Utilization Management or applicable contract terms.

9. Review the results.
The financially responsibility payers' name and claim details are displayed.

10. If Blue Shield is the payer, submit the claim.
For fastest results, use one of the online claims submission options under the [Claims tools](#) section on Provider Connection.