# What happens at your child's check-up?

## Your child's provider will:

- Do a physical exam
- Ask about your family's health history
- Give recommended shots, when needed
- Talk about dental health and, when needed, give your child fluoride varnish and fluoride supplements, and help finding a dentist
- Check your child's hearing and vision
- Discuss important health topics such as development, behaviors, your and your child's mental health, nutrition, sleep, safety, and protecting skin from the sun

## Your child's provider will check for:

- **Developmental milestones**
- **Lead poisoning**
- **Anemia,** if at risk
- **Autism**
- **Depression screening** in new mothers
- **Anxiety**
- **Tuberculosis (TB),** if at risk
- **Cholesterol,** if at risk
- **Other health issues** or concerns you have

*English (Rev.2027): For children from birth to under age 12*

# If you have questions or want to learn more

**Your Medi-Cal managed care plan**
The phone number is on your plan ID card and your plan's website or go to www.dhcs.ca.gov/mmchpd

**Medi-Cal Member Help Line**
Call **1-800-541-5555** (TDD 1-800-430-7077)
Or go to www.dhcs.ca.gov/myMedi-Cal

**Medi-Cal Dental**
Call Smile, California at **1-800-322-6384**
(TTY 1-800-735-2922)
Or go to smilecalifornia.org or www.dhcs.ca.gov/MCP

**Specialty Mental Health**
Call **1-888-452-8609**
To ask about services for a serious mental health condition, contact your county Mental Health Plan at www.dhcs.ca.gov/CMHP

**Alcohol or drug use**
Call the Department of Health Care Services (DHCS) Substance Use Resource Center 24/7 at **1-800-879-2772**
Or go to www.dhcs.ca.gov/SUD-NETRL

**Crisis support**
Call the Suicide & Crisis Lifeline at **988**

**Mental Health Counseling/Coaching Support**
Call or text **1-833-317-HOPE** (4673) or go to www.calhope.org

**Know your rights and responsibilities**
Call **1-888-452-8609**

DHCS
www.dhcs.ca.gov/kidsandteens

# Medi-Cal for Kids & Teens

## Preventive and treatment services from birth to age 21

# Medi-Cal services are free for children

## All the care your child needs is free

If your child is enrolled in Medi-Cal, they qualify for free services and supports they need to stay or get healthy from birth to age 21.

This includes check-ups, shots, health screenings, and treatment for physical, mental, and dental health problems.

## Read the check-up timeline below

It's important to take your child for regular check-ups even if they aren't sick. Regular check-ups can help keep your child healthy. They can prevent health problems, and find and address them early.

You can make an appointment any time to talk to a doctor, even if your child just had a check-up. Read the check-up timeline below.

# You can get free transportation to medical appointments

## Plan your child's check-up

Call your managed care plan. Or call the Medi-Cal Member Help Line at **1-800-541-5555** (TDD 1-800-430-7077).

You can get help to:

- **Find a doctor** or set up an appointment
- **Get a free ride** to and from your appointment or to pick up medication, medical equipment, and supplies
- **Ask for language assistance** at your appointment

If you need this flyer or other Medi-Cal materials in an **alternative format** such as larger font, audio format, CD, or braille, call **1-833-284-0040**. For language assistance, call the Medi-Cal Member Hotline at **1-800-541-5555** (TDD 1-800-430-7077).

## Schedule a check-up on or before these ages

**Dental visit every 6 months starting at 12 months**

# Medi-Cal for Kids & Teens covers services to manage and treat health problems

**If a doctor finds a physical, mental, or dental health concern that needs treatment or management, Medi-Cal must provide and cover the needed care.***

## Care covered by Medi-Cal for Kids & Teens:

- Physical health services, including primary care and specialist visits
- Mental health and drug or alcohol treatment services, including therapy
- Dental check-ups and follow-up services
- Vision services, including eyeglasses
- Hearing services
- COVID-19 testing and treatment
- Medical equipment and supplies, including durable medical equipment
- Medication
- Lab tests, including blood tests to check lead levels, and any needed follow-up care
- Physical, occupational, and speech therapy
- Home health services, including nursing care
- Hospital and residential treatment
- All other needed services, as your child's provider determines

* Some members may only qualify for emergency dental services.