

| 2nd Quarter San Diego County Community Advisory Committee | | |
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| Friday, June 13 1:30 PM – 3:00 PM Hybrid Meeting San Diego office & Virtual platform Zoom | | |
| Agenda | | |
| Time | Topic | Facilitator/Presenter |
| 1:30 p.m. – 1:40 p.m. (10 min) | Welcome and Introductions | Sandra Rose, Sr. Director, Community Programs |
| 1:40 p.m. – 1:50 p.m. (10 min) | Blue Shield Promise Health Plan Updates | Jennifer Schirmer, Vice President, Medi-Cal Growth and Community Engagement |
| 1:50 p.m. – 1:55 p.m. (5 min) | Recap of Q1-2024 Meeting | Sandra Rose, Sr. Director, Community Programs |
| 1:55 p.m. – 2:20 p.m. (25 min) | Customer Services 101 | Jessica Shields, Operations Supervisor, Customer Care Promise Health Plan |
| 2:20 p.m. – 2:40 p.m. (20 min) | New Value-Added Benefits for Moms and Babies | Paul Vota, Senior Director, Strategic Programs Lisa Chadwell Program Manager Principal |
| 2:40 p.m.- 2:50 p.m. (10 min) | Ombudsman Report | Jack Dailey, Health Consumer Alliance Coordinator/Director of Policy and Training |
| 2:50 p.m. – 3:00 p.m. (10 min) | Open Discussion/Closing Remarks | Sandra Rose, Sr. Director, Community Programs |