

2nd Quarter Los Angeles County Community Advisory Committee		
Tuesday, June 10 1:30 PM – 3:00 PM Hybrid Meeting Long Beach office & Virtual platform Zoom		
Agenda		
Time	Topic	Facilitator/Presenter
1:30 p.m. – 1:40 p.m. (10 min)	Welcome and Introductions	Sandra Rose, Sr. Director, Community Programs
1:40 p.m. – 1:50 p.m. (10 min)	Blue Shield Promise Health Plan Updates	Jennifer Schirmer, Vice President, Medi-Cal Growth and Community Engagement
1:50 p.m. – 1:55 p.m. (5 min)	Recap of Q1-2024 Meeting	Sandra Rose, Sr. Director, Community Programs
1:55 p.m. – 2:20 p.m. (25 min)	Customer Services 101	Jessica Shields, Operations Supervisor, Customer Care Promise Health Plan
2:20 p.m. – 2:40 p.m. (20 min)	New Value-Added Benefits for Moms and Babies	Paul Vota, Senior Director, Strategic Programs Lisa Chadwell Program Manager Principal
2:40 p.m.- 2:50 p.m. (10 min)	Ombudsman Report	Connor Hannigan, Staff Attorney, Neighborhood of Legal Services of Los Angeles County, Ombudsman Report
2:50 p.m. – 3:00 p.m. (10 min)	Open Discussion/Closing Remarks	Sandra Rose, Sr. Director, Community Programs