

Critical Incident Reporting Line: (888) 210-2705

Critical Incident Report Form						
Member name:			Contact number:			
Member ID:	LOB:	ls me	mber rece	iving: CBAS IH	SS NF MSSP	
Date of Incident:		Time of Incident: AM PM				
Location of Incident (include address):						
Name of person completing form:						
Position/Occupation:				Contact number:		
Names of health plan/IPA employees or volunteer involved in incident			nteers	Contact number		
1:						
2:						
3:						
Names of additional parties involved				Contact number		
1.						
2.						
3.						
4.						
Description of Incident and Bad incident, whether the incident v	•			circumstances lea	ding up to the	

blueshieldca.com/promise

3840 Kilroy Airport Way | Long Beach, CA 90806

Blue Shield of California Promise Health Plan is an independent licensee of the Blue Shield Association

Who else was informed of the incident? Include names (APS, DCFS, Ombudsman, County Mental Health Services, police, fire department, family members, etc.).:

Actions taken to date (include details like date and time, names, contact numbers, and specific supports or referrals provided, and members response).:

Follow up actions planned:

Fax completed form to (323)889-2109

Critical Incident Report form reviewed by:			
(Signature of employee)	(Date: mm/dd/yyyy)		
(Signature of manager)	(Date: mm/dd/yyyy)		