

3rd Quarter San Diego County Community Advisory Committee		
Thursday, September 11 1:30 PM – 3:00 PM Hybrid Meeting San Diego & Virtual platform Zoom		
Agenda		
Time	Topic	Facilitator/Presenter
1:30 p.m. – 1:40 p.m. (10 min)	Welcome and Introductions	Sandra Rose, Sr. Director, Community Programs
1:40 p.m. – 1:50 p.m. (10 min)	Blue Shield Promise Health Plan Updates	Jennifer Schirmer, Vice President, Medi-Cal Growth and Community Engagement
1:50 p.m. – 1:55 p.m. (5 min)	Recap of Q2-2024 Meeting	Sandra Rose, Sr. Director, Community Programs
1:55 p.m. – 2:10 p.m. (15 min)	Appeals and Grievance Report	Dr. Nuovo, Chief Medical Officer
2:10 p.m. – 2:35 p.m. (25 min)	Relay Network	Jill Chapman, Director, Member Marketing and Creative Account Management Dre Kentopian, Product Strategist Principal
2:35 p.m.- 2:45 p.m. (10 min)	Culturally and Linguistically Appropriate Services (CLAS) Updates	Rosa Hernandez, Sr. Manager Lifestyle Medicine
2:45 p.m.- 2:55 p.m. (10 min)	Ombudsman Report	Jack Dailey, Health Consumer Alliance Coordinator/Director of Policy and Training
2:55 p.m. – 3:00 p.m. (5 min)	Open Discussion/Closing Remarks	Sandra Rose, Sr. Director, Community Programs