Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

blue 🗑 of california

Custom PPO Savings Embedded Deductible 3300

Coverage Period: 1/1/25 - 12/31/25

Coverage for: Individual + Family | Plan Type: PSP

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>bsca.com/policies/W0067449-M0039418EOC_COI202501.pdf</u> or call **1-855-256-9404**. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>healthcare.gov/sbc-glossary</u> or call **1-866-444-3272** to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$3,300 per individual / \$6,000 per family for <u>participating providers</u> and <u>non-participating providers</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and services listed in your complete terms of coverage.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$5,000 per individual / \$10,000 per family for <u>participating providers</u> ; \$10,000 per individual / \$20,000 per family for <u>non-participating providers</u> .	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Copayments</u> for certain services, <u>premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>blueshieldca.com/fad</u> or call 1-855-256-9404 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and	I <u>coinsurance</u> costs shown in this	chart are after your <u>deductible</u> h	as been met, if a <u>deductible</u> ap	plies.	
Common Medical Event	Services You May Need	What You <u>Participating Provider</u> (You will pay the least)	Will Pay <u>Non-Participating Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	20% coinsurance	40% coinsurance	None	
If you visit a health	<u>Specialist</u> visit	20% coinsurance	40% coinsurance		
care <u>provider's</u> office or clinic	Preventive care/screening /immunization	No Charge; <u>deductible</u> does not apply	40% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab & Path: 20% <u>coinsurance</u> X-Ray & Imaging: 20% <u>coinsurance</u> Other Diagnostic Examination: 20% <u>coinsurance</u>	Lab & Path: 40% <u>coinsurance</u> X-Ray & Imaging: 40% <u>coinsurance</u> Other Diagnostic Examination: 40% <u>coinsurance</u>	The services listed are at a freestanding location.	
	Imaging (CT/PET scans, MRIs)	<i>Outpatient Radiology Center</i> : 20% <u>coinsurance</u> <i>Outpatient Hospital</i> : 20% <u>coinsurance</u>	Outpatient Radiology Center: 40% coinsurance Outpatient Hospital: 40% coinsurance subject to a benefit maximum of \$350/day	Preauthorization is required. Failure to obtain preauthorization may result in non-payment of benefits.	
If you need drugs to treat your illness or condition	Tier 1	<i>Retail</i> : \$10/prescription <i>Mail Service</i> : \$10/prescription	Retail: 25% <u>coinsurance</u> + \$10/prescription <i>Mail Service</i> : Not Covered	<u>Preauthorization</u> is required for select drugs. Failure to obtain <u>preauthorization</u> may result in non-	
More information about prescription drug coverage is available at	Tier 2	<i>Retail</i> : \$30/prescription <i>Mail Service</i> : \$60/prescription	Retail: 25% <u>coinsurance</u> + \$30/prescription <i>Mail Service</i> : Not Covered	payment of benefits. <i>Retail</i> : Covers up to a 30-day supply; 90-days may be covered with a	
<u>coverage</u> is available at <u>blueshieldca.com/</u> formulary	Tier 3	<i>Retail</i> : \$50/prescription <i>Mail Service</i> : \$100/prescription	Retail: 25% <u>coinsurance</u> + \$50/prescription <i>Mail Service</i> : Not Covered	copayment for each 30-day supply; <i>Mail Service</i> : Covers up to a 90-day supply.	

Common Medical		What You	Will Pay	Limitations, Exceptions, & Other
Event	Services You May Need	<u>Participating Provider</u> (You will pay the least)	<u>Non-Participating Provider</u> (You will pay the most)	Important Information
	Tier 4	Retail and Network Specialty Pharmacies: 30% coinsurance up to \$200/prescription <i>Mail Service</i> : 30% coinsurance up to \$400/prescription	<i>Retail</i> : 30% <u>coinsurance</u> up to \$200/prescription + 25% of purchase price <i>Mail Service</i> : Not Covered	Preauthorization is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits. <i>Retail and Network Specialty</i> <i>Pharmacies</i> : Covers up to a 30-day supply; Specialty drugs must be obtained at a Network Specialty Pharmacy. <i>Mail Service</i> : Covers up to a 90-day supply.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center) Physician/surgeon fees	Ambulatory Surgery Center: 20% <u>coinsurance</u> Outpatient Hospital: 20% <u>coinsurance</u> 20% coinsurance	Ambulatory Surgery Center: 40% <u>coinsurance</u> subject to a benefit maximum of \$350/day <i>Outpatient Hospital</i> : 40% <u>coinsurance</u> subject to a benefit maximum of \$350/day 40% <u>coinsurance</u>	None
If you need immediate medical attention	Emergency room care	Facility Fee: 20% <u>coinsurance</u> Physician Fee: 20% <u>coinsurance</u>	Facility Fee: 20% <u>coinsurance</u> Physician Fee: 20% <u>coinsurance</u>	None
medical attention	Emergency medical transportation	20% <u>coinsurance</u>	20% <u>coinsurance</u>	This payment is for emergency or authorized transport.
	Urgent care	20% coinsurance	40% coinsurance	None
lf you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% <u>coinsurance</u> subject to a benefit maximum of \$1,000/day	Preauthorization is required. Failure to obtain preauthorization may result in non-payment of benefits.
	Physician/surgeon fees	20% coinsurance	40% coinsurance	NoneNone

Common Medical		What Yoเ		Limitations, Exceptions, & Other
Event	Services You May Need	<u>Participating Provider</u> (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
lf you need mental	Outpatient services	Office Visit: 20% <u>coinsurance</u> Other Outpatient Services: 20% <u>coinsurance</u> Partial Hospitalization: 20% <u>coinsurance</u> Psychological Testing: 20% <u>coinsurance</u>	Office Visit: 40% <u>coinsurance</u> Other Outpatient Services: 40% <u>coinsurance</u> Partial Hospitalization: 40% <u>coinsurance</u> subject to a benefit maximum of \$350/day Psychological Testing: 40% coinsurance	<u>Preauthorization</u> is required except for office visits and office-based opioid treatment. Failure to obtain <u>preauthorization</u> may result in non- payment of benefits.
health, behavioral health, or substance abuse services	Inpatient services	Physician Inpatient Services: No Charge Hospital Services: 20% <u>coinsurance</u> Residential Care: 20% <u>coinsurance</u>	Physician Inpatient Services: 40% <u>coinsurance</u> Hospital Services: 40% <u>coinsurance</u> subject to a benefit maximum of \$1,000/day Residential Care: 40% <u>coinsurance</u> subject to a benefit maximum of \$1,000/day	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits.
	Office visits	20% coinsurance	40% coinsurance	
lf you are pregnant	Childbirth/delivery professional services	20% coinsurance	40% coinsurance	None
n you are pregnant	Childbirth/delivery facility services	20% coinsurance	40% <u>coinsurance</u> subject to a benefit maximum of \$1,000/day	None
If you need help recovering or have	Home health care	20% coinsurance	Not Covered	Preauthorization is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits. Coverage limited to 100 visits per member per Calendar Year.
other special health needs	Rehabilitation services	<i>Office Visit</i> : 20% <u>coinsurance</u> <i>Outpatient Hospital</i> : 20% <u>coinsurance</u>	Office Visit: 40% <u>coinsurance</u> Outpatient Hospital: 40% <u>coinsurance</u> subject to a benefit maximum of \$350/day	None

Common Medical		What You Will Pay		Limitationa Exceptiona 8 Other	
Event	Services You May Need	Participating Provider	Non-Participating Provider	 Limitations, Exceptions, & Other Important Information 	
Event		(You will pay the least)	(You will pay the most)	important information	
	Habilitation services	Office Visit: 20% <u>coinsurance</u> Outpatient Hospital: 20% <u>coinsurance</u>	Office Visit: 40% <u>coinsurance</u> Outpatient Hospital: 40% <u>coinsurance</u> subject to a benefit maximum of \$350/day		
	Skilled nursing care	Freestanding SNF: 20% <u>coinsurance</u> Hospital-based SNF: 20% <u>coinsurance</u>	Freestanding SNF: 20% <u>coinsurance</u> Hospital-based SNF: 40% <u>coinsurance</u> subject to a benefit maximum of \$1,000/day	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits. Coverage limited to 100 days per member per benefit period.	
	Durable medical equipment	50% <u>coinsurance</u>	50% coinsurance	Preauthorization is required. Failure to obtain preauthorization may result in non-payment of benefits.	
	Hospice services	20% <u>coinsurance</u>	Not Covered	Preauthorization is required except for pre-hospice consultation. Failure to obtain preauthorization may result in non-payment of benefits.	
	Children's eye exam	Not Covered	Not Covered		
your child needs	Children's glasses	Not Covered	Not Covered	None	
ental or eye care	Children's dental check-up	Not Covered	Not Covered		
xcluded Services & O	her Covered Services:				
		your policy or <u>plan</u> document for		· · · · · · · · · · · · · · · · · · ·	
Cosmetic surger	-		Private-duty nursing	Routine foot care	
Dental care (Adu	, 0	rm care • ergency care when	Routine eye care (Adult)	 Weight loss programs 	
Hearing Aids		g outside the U.S.			
other Covered Services	(Limitations may apply to thes	se services. This isn't a complete	e list. Please see your <u>plan</u> doo	cument.)	
Acupuncture	Deviatvie	surgery •	Chiropractic Care		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1-800-318-2596.

* For more information about limitations and exceptions, see the plan or policy document at <u>bsca.com/policies/W0067449-M0039418EOC_COI202501.pdf</u>.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice or assistance, contact: Blue Shield Customer Service at 1-855-256-9404 or the Department of Labor's Employee Benefits Security Administration at **1-866-444-EBSA (3272)** or <u>dol.gov/ebsa/healthreform</u>. Additionally, you can contact the California Department of Managed Health Care Help at 1-888-466-2219 or visit <u>helpline@dmhc.ca.gov</u> or visit <u>http://www.healthhelp.ca.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

English: For assistance in English at no cost, call 1-866-346-7198.

Spanish (Español): Para obtener asistencia en Español sin cargo, llame al 1-866-346-7198.

Tagalog (Tagalog): Kung kailanganninyo ang libreng tulongsa Tagalog tumawag sa 1-866-346-7198.

Chinese (中文): 如果需要中文的免费帮助, 请拨打这个号码1-866-346-7198.

Navajo (Dine): Diné k'ehjí doo bąąh ílínígó shíka' at'oowoł nínízingo, kwiji hodíílnih 1-866-346-7198.

Vietnamese (Tiếng Việt): Đểđược hỗ trợ miễn phí tiếng Việt, vui lòng gọi đến số 1-866-346-7198.

Korean (한국어): 한국어도움이필요하시면, 1-866-346-7198 무료전화 로전화하십시오.

Armenian (Հայերեն)։ Հայերեն լեզվով անվճար օգնություն ստանալու համար խնդրում ենք զանգահարել 1-866-346-7198.

Russian (Русский): если нужна бесплатная помощь на русском языке, то позвоните 1-866-346-7198.

Japanese (日本語):日本語支援が必要な場合1-866-346-7198に電話をかけてください。無料で提供します。

برای دریافت کمک رایگان زبان فارسی، لطفاً با شماره تلفن 7198-346-366-1 تماس بگیرید. : (فارسی) Persian

Punjabi (ਪੰਜਾਬੀ): ਪੰਜਾਬੀ ਵਿਚ ਸਹਾਇਤਾ ਲਈ ਕਿਰਪਾ ਕਰਕੇ 1-866-346-7198 'ਤੇ ਕਾੱਲ ਕਰੋ।

Khmer (ភាសាខ្មែរ)៖ សូមជំនួយភាសាអង់គ្លេសដោយឥតគិតថ្លៃ សូមទាក់ទងមកលេខ 1-866-346-7198។

لحصول على المساعدة في اللغة العربية مجانا، تفضل باتصال على هذا الرقم: 1-866-346-7198. : (العربية) Arabic

Hmong (Hnoob): Xav tau kev pab dawb lub Hmoob, thov hu rau 1-866-346-7198.

Hindi (हिन्दी): हिन्दी में बिना खर्च के सहायता के लिए, 1-866-346-7198 पर कॉल करें।

Thai (ไทย): สำหรับความช่วยเหลือเป็นภาษาไทยโดยไม่มีค่าใช้จ่ายโปรดโทร 1-866-346-7198

Laotian (ພາສາລາວ): ສໍາລັບການຊ່ວຍເຫຼືອເປັນພາສາລາວແບບບໍ່ເສຍຄ່າ, ກະລຸນາໂທ1-866-346-7198.

-To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.—

PRA Disclosure Statement

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a B (9 months of <u>participating</u> pre-na hospital delivery)	atal care and a	Managing Joe's Type 2 Diabetes (a year of routine <u>participating</u> care of a well- controlled condition)		Mia's Simple Fracture (<u>participating</u> emergency room visit and follow up care)	
The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u>	\$3,300 20% 20% 20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$3,300 20% 20% 20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$3,300 20% 20% 20%
This EXAMPLE event includes se Specialist office visits (prenatal care Childbirth/Delivery Professional Ser Childbirth/Delivery Facility Services	e) rvices	This EXAMPLE event includes servi <u>Primary care physician</u> office visits (ind disease education) <u>Diagnostic tests</u> (blood work)		This EXAMPLE event includes service <u>Emergency room care</u> (including medice supplies) <u>Diagnostic test</u> (x-ray)	
Diagnostic tests (ultrasounds and bi		Prescription drugs Durable medical equipment (glucose r		Durable medical equipment (crutches) Rehabilitation services (physical therap	y)
Diagnostic tests (ultrasounds and bi Specialist visit (anesthesia) Total Example Cost		Prescription drugs	neter) \$5,600	Durable medical equipment (crutches)	9y) \$2,800
<u>Diagnostic tests</u> (ultrasounds and bi <u>Specialist</u> visit (anesthesia) Total Example Cost	lood work)	Prescription drugs Durable medical equipment (glucose r Total Example Cost		Durable medical equipment (crutches) Rehabilitation services (physical therap Total Example Cost	
<u>Diagnostic tests</u> (ultrasounds and bi <u>Specialist</u> visit (anesthesia)	lood work)	Prescription drugs Durable medical equipment (glucose r		Durable medical equipment (crutches) Rehabilitation services (physical therap	
Diagnostic tests (ultrasounds and bi Specialist visit (anesthesia) Total Example Cost n this example, Peg would pay:	lood work)	Prescription drugs Durable medical equipment (glucose rational equipment) Total Example Cost In this example, Joe would pay:		Durable medical equipment (crutches) Rehabilitation services (physical therap Total Example Cost In this example, Mia would pay:	
Diagnostic tests (ultrasounds and bi Specialist visit (anesthesia) Total Example Cost n this example, Peg would pay: Cost Sharing	lood work) \$12,700	Prescription drugs Durable medical equipment (glucose r Total Example Cost In this example, Joe would pay: Cost Sharing	\$5,600	Durable medical equipment (crutches) Rehabilitation services (physical therap Total Example Cost In this example, Mia would pay: Cost Sharing	\$2,800
Diagnostic tests (ultrasounds and bi Specialist visit (anesthesia) Total Example Cost n this example, Peg would pay: Cost Sharing Deductibles	lood work) \$12,700 \$3,300	Prescription drugs Durable medical equipment (glucose response) Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles	\$5,600 \$3,300	Durable medical equipment (crutches) Rehabilitation services (physical therap Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles	\$2,800 \$2,800
Diagnostic tests (ultrasounds and bi Specialist visit (anesthesia) Total Example Cost n this example, Peg would pay: Cost Sharing Deductibles Copayments	lood work) \$12,700 \$3,300 \$0 \$1,700	Prescription drugs Durable medical equipment (glucose r Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles Copayments	\$ 5,600 \$3,300 \$200	Durable medical equipment (crutches) Rehabilitation services (physical therap Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles Copayments	\$2,800 \$2,800 \$2,800 \$0
Diagnostic tests (ultrasounds and bi Specialist visit (anesthesia) Total Example Cost n this example, Peg would pay: Cost Sharing Deductibles Copayments Coinsurance	lood work) \$12,700 \$3,300 \$0 \$1,700	Prescription drugs Durable medical equipment (glucose radius) Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles Copayments Coinsurance	\$ 5,600 \$3,300 \$200	Durable medical equipment (crutches) Rehabilitation services (physical therap Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles Copayments Coinsurance	\$2,800 \$2,800 \$2,800 \$0



NOTICES AVAILABLE ONLINE

Nondiscrimination and Language Assistance Services

Blue Shield complies with applicable state and federal civil rights laws. We also offer language assistance services at no additional cost.

View our nondiscrimination notice and language assistance notice: **blueshieldca.com/notices**. You can also call for language assistance services: **(866) 346-7198 (TTY: 711)**.

If you are unable to access the website above and would like to receive a copy of the nondiscrimination notice and language assistance notice, please call Customer Care at **(888) 256-3650 (TTY: 711)**.

Servicios de asistencia en idiomas y avisos de no discriminación

Blue Shield cumple con las leyes de derechos civiles federales y estatales aplicables. También, ofrecemos servicios de asistencia en idiomas sin costo adicional.

Vea nuestro aviso de no discriminación y nuestro aviso de asistencia en idiomas en <u>b</u>lueshieldca.com/notices. Para obtener servicios de asistencia en idiomas, también puede llamar al (866) 346-7198 (TTY: 711).

Si no puede acceder al sitio web que aparece arriba y desea recibir una copia del aviso de no discriminación y del aviso de asistencia en idiomas, llame a Atención al Cliente al **(888) 256-3650 (TTY: 711)**.

非歧視通知和語言協助服務

Blue Shield 遵守適用的州及聯邦政府的民權法。同時,我們免費提供語言協助服務。

如需檢視我司的非歧視通知和語言幫助通知,請造訪 blueshieldca.com/notices。您還可致電尋求語言協助服務:(866) 346-7198 (TTY: 711)。

如果您無法造訪上述網站,且希望收到一份非歧視通知和語言幫助通知的副本,請致電客戶服務部,電話:(888) 256-3650 (TTY: 711)。