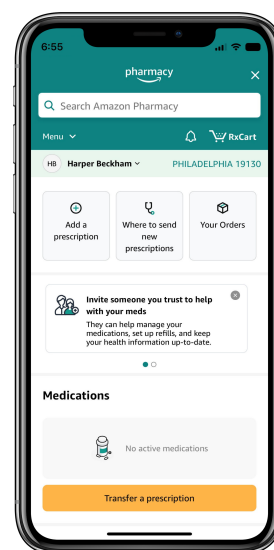


How to transfer your prescriptions

Three ways to transfer your prescription

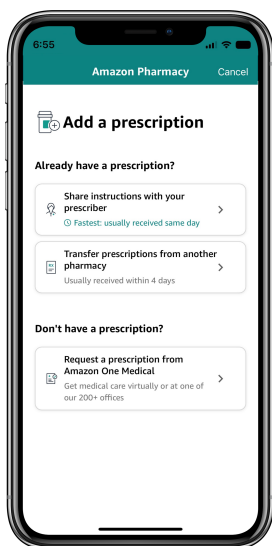
1 Submit a transfer request

1. Sign in at amazon.com/blueshieldca
2. From your Amazon Pharmacy dashboard, select "Transfer a prescription"
3. Add your prescription if you have refills remaining by selecting "Transfer prescriptions from another pharmacy"
4. Use the search tool to locate the name of the pharmacy that has your current prescription
5. Add the medication's name
6. Submit your request



2 Share your prescription information

1. Complete the first two steps from the previous section
2. Select "Share instructions with your prescriber"
3. Copy the information and give it to your prescriber



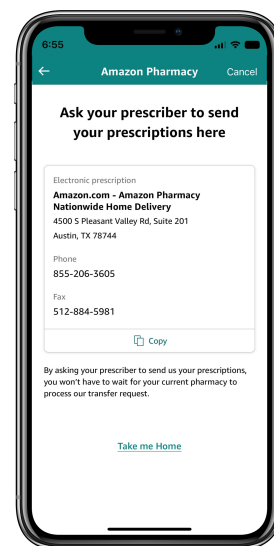
3 Ask your prescriber to send it directly

Name/E-Scribe:
Amazon.com – Amazon Pharmacy Nationwide Home Delivery

Address:
4500 S Pleasant Valley Rd, Suite 201
Austin, TX 78744-2911

Fax: 512-884-5981

Phone: 855-206-3605



Step-by-step: transferring in under 3 minutes



What happens next?

- ✓ **We contact your prescriber**
We'll request a new prescription or transfer from your old pharmacy
- ✓ **You'll get updates**
You'll receive notifications by email, text (if enabled), and the Amazon app
- ✓ **Your meds ship fast**
Delivery is fast and discreet – tracking included
- ✓ **Need help?**
Our Blue Shield-dedicated Customer Care team is available 24/7 at **855-995-8830**

Tips for a smooth transfer

- Controlled substances require a new prescription – transfers aren't allowed*
- Keep a one-week supply on hand during your first transfer
- Add all household members in your pharmacy profile
- Submit all medications together for fastest processing



Scan the QR code to get started

Need help? Call our Blue Shield-dedicated Customer Care team at: **855-995-8830**



Amazon Pharmacy's discount program for Blue Shield of California members and Inside Rx, LLC ARE NOT INSURANCE. Some prescription medications may not be covered by your health plan or have a discount available to you. You are responsible for the cost of the prescription(s) when using the discount program. Terms and limitations apply. Administered by Inside Rx, LLC.

*Amazon Pharmacy does not dispense Schedule II controlled substances. When transferring prescriptions for other controlled substances, additional restrictions may apply. See your health plan benefits for information on eligible prescriptions.

Amazon Pharmacy is independent of Blue Shield of California and is contracted to provide prescription home delivery services to members with Blue Shield pharmacy benefits. Members are responsible for their share of costs, as stated in their benefit plan details. Information about specific prescription drug benefits and drug benefit exclusions can be found in the member's plan documents. Members may call the Customer Service number on their Blue Shield member ID card if they have questions about their Blue Shield prescription drug coverage.

Blue Shield of California is an independent member of the Blue Shield Association

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