

Getting started with Amazon Pharmacy

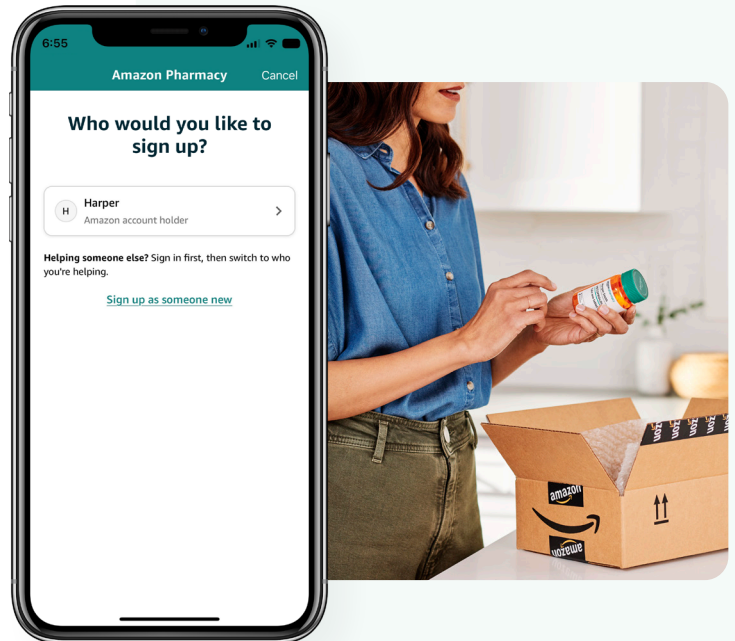
Skip the pharmacy lines and get started today to enjoy the benefits

-  Upfront pricing
-  Easy online ordering
-  Customer Care available via the phone, or chat online with a representative
-  Save time and money
-  24/7 pharmacist support
-  Amazon Pharmacy offers automatic refills and prescription supply options, including 90-day, as applicable

Add your dependents here

- ✓ Go to your name on your pharmacy dashboard
- ✓ Select "Add a child" (must be under 18)
- ✓ Now you can easily switch profiles to manage everyone's medications
- ✓ Adults (18+) will need their own Amazon account and can invite you as a caregiver to help manage their medications

Medications are discreetly delivered to your door.



Scan the QR code to get started or visit amazon.com/blueshieldca

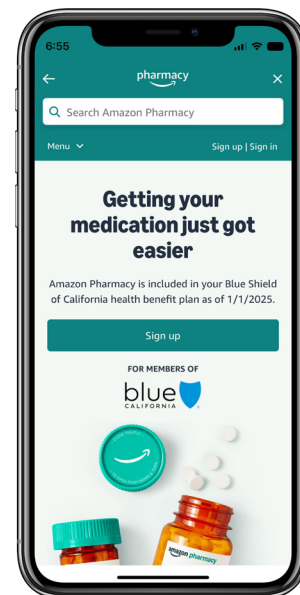


Set up your Amazon Pharmacy profile in 5 easy steps

1 Create your account

Before you begin: Have your Blue Shield of California member ID card ready. Then:

- ✓ Go to amazon.com/blueshieldca and select "Sign up"
- ✓ Sign in to your Amazon account or create a new one. If you share an Amazon account, choose who needs pharmacy services
- ✓ Verify your identity and personal information
- ✓ Add your health plan details and communication preferences
- ✓ With your profile ready, you can move on to adding prescriptions



2 Add or transfer your prescriptions

For new prescriptions:

Simply tell your healthcare provider to send them directly to Amazon Pharmacy Nationwide Home Delivery.

For existing prescriptions:

We recommend asking your provider to send updated prescriptions to Amazon Pharmacy – this is the fastest and most reliable method. You can call their office, use their online portal, or request during your next visit.

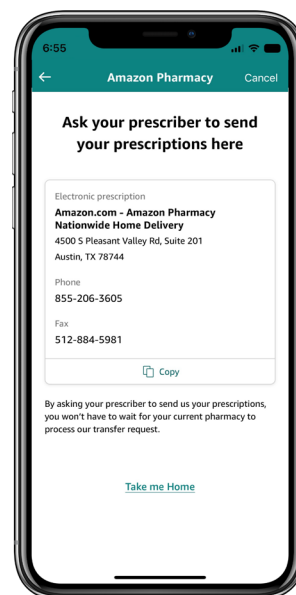
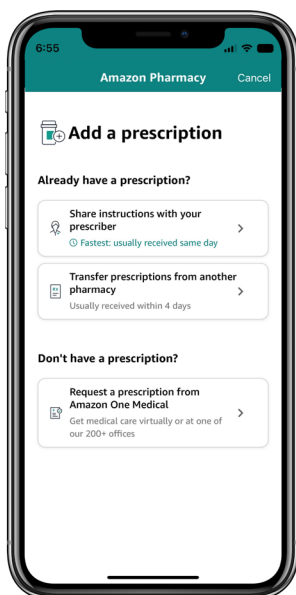
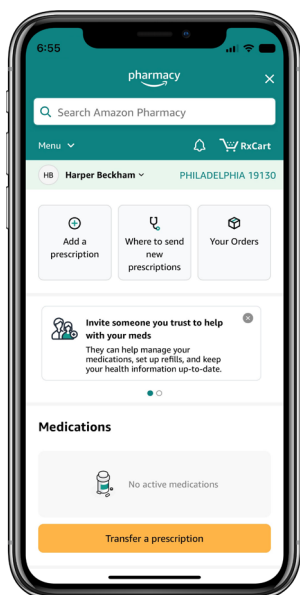
Your provider may need the following details:

Name/E-Scribe: Amazon.com – Amazon Pharmacy Nationwide Home Delivery

Address:
4500 S Pleasant Valley Rd, Suite 201
Austin, TX 78744-2911

Fax: 512-884-5981

Phone: 855-206-3605



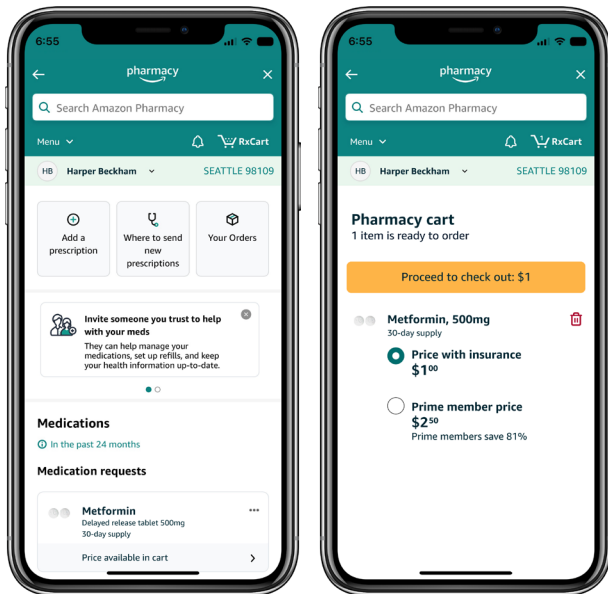
Want to move prescriptions yourself?

You can transfer them to your Amazon Pharmacy dashboard by selecting "Add a prescription" then "Transfer prescriptions from another pharmacy." However, this method may take up to 4 days. To avoid delays or transfer issues, we recommend working directly with your provider.

3 Review your medications

Review the medications prescribed for you and see your Blue Shield of California member pricing*, including special discount prices.

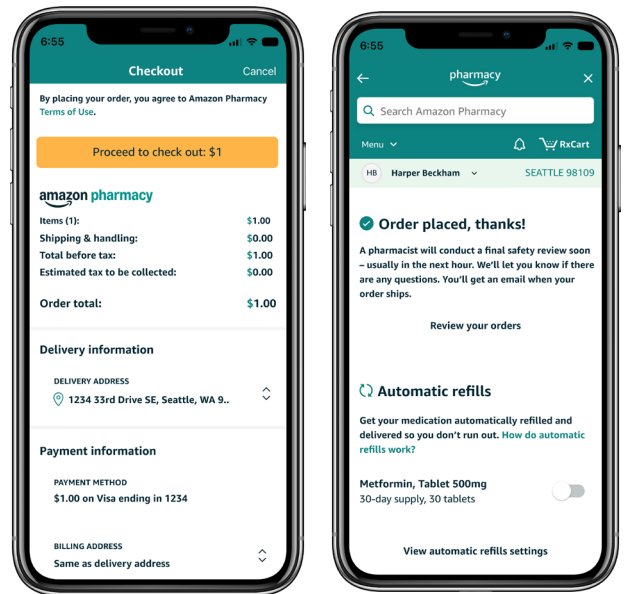
*This discount program is not insurance. Prescriptions filled through the discount program will not count toward your Blue Shield deductible or out-of-pocket maximum.



4 Place your order

Start by selecting one or more prescription medications to order. For each medication, you may be able to:

- ✓ Choose between Blue Shield or discount program pricing
- ✓ Adjust your medication day supply
- ✓ Select your preferred delivery method



5 Get support when needed

Need help?

Amazon Pharmacy's Blue Shield-dedicated Customer Care team at **855-995-8830** or chat with us online 24/7.



Amazon Pharmacy's discount program for Blue Shield of California members and Inside Rx, LLC ARE NOT INSURANCE. Some prescription medications may not be covered by your health plan or have a discount available to you. You are responsible for the cost of the prescription(s) when using the discount program. Terms and limitations apply. Administered by Inside Rx, LLC

Amazon Pharmacy does not dispense Schedule II controlled substances. When transferring prescriptions, additional restrictions may apply. See your health plan benefits for information on eligible prescriptions.

Blue Shield of California is an independent member of the Blue Shield Association. Amazon Pharmacy is independent of Blue Shield of California and is contracted to provide prescription home delivery services to members with Blue Shield pharmacy benefits. Members are responsible for their share of costs, as stated in their benefit plan details. Information about specific prescription drug benefits and drug benefit exclusions can be found in the member's plan documents. Members may call the Customer Service number on their Blue Shield member ID card if they have questions about their Blue Shield prescription drug coverage.