



Changes to your dental plan

Effective January 1, 2027, there will be some changes to your plan's benefits. We are notifying you in advance so you can make informed decisions about your health coverage. Please visit blueshieldca.com/policies for updated terms and conditions of coverage.

Dental administrative/language clarifications

These are revisions made to your *Evidence of Coverage/Summary of Benefits* (EOC/SOB) to help make your coverage easier to understand, but do not impact your coverage or how your benefits/services work.

Section name	Description of the change(s)
Address change: Premiums/dues	The address for mailing premiums/dues has been updated as follows: Blue Shield of California P.O. Box 60532 City of Industry, CA 91716-0532
Emergency services	Clarified the prior authorization timeline as follows: • "For urgent services, as soon as possible to accommodate the Member's condition not to exceed 72 hours from receipt of the request; • For other services, within 5 business days from receipt of the request, <u>but not to exceed seven calendar days.</u>"

Please note: This document is not a contract. For complete benefit descriptions, terms and conditions, exclusions, and limitations of the health plan, please read your EOC/SOB.