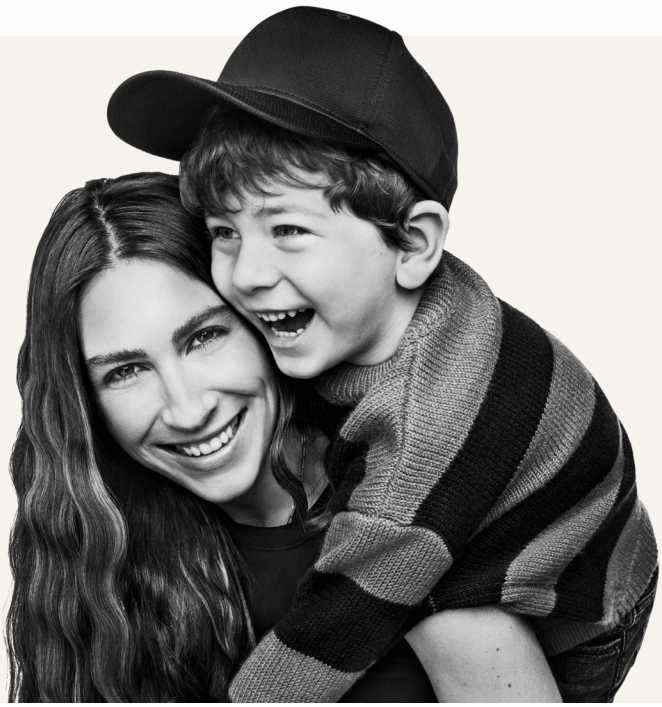
blue CALIFORNIA

VirtualBlue℠

Virtual care that fits real life

The Virtual Blue℠ program offers virtual primary care, mental health, and specialist care with $0 copay on select Individual and Family (IFP) PPO plans.



Starting January 2027, select PPO plans will include the Virtual Blue℠ benefit, which offers virtual primary care, mental health, and specialist care with $0 copay. You do not have to meet your deductible before your benefits start.

These plans include the Virtual Blue℠ benefit with a $0 copay:

- Silver 1850 PPO
- Silver 2800 HDHP PPO
- **New:** Bronze 7250 PPO

Is this plan right for you?

With the Virtual Blue℠ program included in these plans, you'll have:

- Access to ongoing virtual care with the same provider*
- 24/7 access to virtual care at no extra cost
- A virtual care team that coordinates with the doctors you see in person
- Convenient, coordinated virtual care that complements your in-person care

1 day	Appointments available in less than one day, often within a few hours of scheduling for **virtual primary care**.
3 days	Appointments confirmed within three days for **virtual specialist care** including dermatology, psychology, psychiatry, and many more.
24/7	Doctors, behavioral health providers, nurses, and health coaches **available night and day to support you.**

What's also included in these PPO plans?

In addition to prescription drug benefits, covered preventive care, and more,† these plans include:

- Access to 24/7 virtual care – same-day appointments often available
- **New in 2027:** Out-of-state medical coverage for routine care such as preventive or specialist care as well as urgent and emergency care when traveling or living outside of California through the BlueCard® Program‡



For more information on the Virtual Blue℠ program, visit blueshieldca.com/ifpvirtual

Log in to compare plans and choose the coverage that best fits your care needs for 2027.

*Subject to availability

†View the *Evidence of Coverage* for additional details.

‡The BlueCard Program enables plan members to access providers for care outside of California in another BlueCard service area and either receive covered benefits (medical) or limited coverage, depending on the plan. Limited coverage means coverage only for urgent care, emergency care, and follow-up urgent and emergency care. Refer to the *Evidence of Coverage* for more information.

Virtual Blue℠ is a service mark of Blue Shield of California.

Virtual services from Virtual Blue℠ providers have no copays, depending on plan design, prior to meeting the medical deductible.

You may receive covered services from other network providers on an in-person basis or via telehealth, if available. Contact your primary care provider, treating specialist, facility, or other health professional to learn whether telehealth is an option. Network telehealth and in-person services are subject to the same timeliness and geographic access standards. If your plan has out-of-network benefits, they are subject to your plan's cost-sharing obligations and balance billing protections.

Note that through the BlueCard Program, members of the three listed PPO plans receive covered benefits (medical), while all other IFP Blue Shield PPO and Trio HMO plans only receive limited coverage out of state.