



# Broker Alert

**CMS Notice Date:** March 20, 2025

**Broker Alert Date:** March 24, 2025

The Centers for Medicare & Medicaid Services (CMS) has withdrawn a previously announced change regarding how Medicare beneficiaries use the Special Enrollment Period (SEP) for government-declared disasters or emergencies.

The change—originally scheduled to take effect on **April 1, 2025**—would have required beneficiaries to call 1-800-MEDICARE to access the Disaster/Emergency SEP. That requirement **will no longer go into effect**.

**Plans should continue to:**

- Accept applications using the current Disaster/Emergency SEP process.
- Use existing enrollment forms and materials that include the Disaster/Emergency SEP.
- Submit SEP enrollments using SEP reason code "01" in MARx and "DST" via OEC.

CMS has stated that further guidance will be issued at a later date.

Read the official [CMS memo](#). If you have any questions, please reach out to your Broker Sales Manager.

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