

# Medicare Broker Update



Welcome to the May edition of our Medicare Broker Newsletter. As May is Mental Health Awareness Month, we are taking this opportunity to emphasize the importance of mental well-being, not just this month but throughout the entire year. Elevating mental well-being is essential, and we are committed to providing you with strategies and resources to support your clients' mental health.

In this newsletter, we highlight the new features of our Broker Services. Our live chat and real-time notification systems are designed to enhance your experience and provide immediate support when needed. Staying connected has never been easier.

We are also pleased to announce a tentative agreement between Providence Health & Services and Blue Shield of California has been reached. This agreement is a significant step forward, ensuring continued access to quality healthcare for our members.

As we transition from DocuSign to the Connecture Online Enrollment Tool, it is important to prepare for this change. This new tool promises a more streamlined and efficient enrollment process, making managing your clients' needs easier.

Additionally, we want to inform you about the discontinuation of the AAA Roadwise Rx benefit for Medicare Advantage and Medicare Supplement plans. This change is effective immediately, and we are here to assist you with any questions or concerns regarding this update.

Looking ahead, we have scheduled our 2024 broker training sessions on selling Medicare Supplements. These sessions are designed to equip you with the knowledge and skills necessary to succeed in this competitive

market. We encourage you to mark your calendars and take advantage of these valuable training opportunities.

Lastly, please note the upcoming holiday schedules. Staying informed about these dates will help you plan your activities and ensure continuous service to your clients.

Your dedication and partnership are invaluable as we strive to provide the best possible service to our clients. Thank you for your continued support.

[Learn more](#)

## Featured Articles:

- [Elevate mental well-being: Looking beyond Mental Health Awareness Month](#)
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- [Tentative Agreement Reached: Providence Health & Services and Blue Shield of California](#)
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