

Small Business Group Change Request

Effective January 1, 2023

Blue Shield of California and
Blue Shield of California Life & Health Insurance Company

Current Blue Shield Small Business Group: Use this form to change company information, contacts, group elections, or plans. Blue Shield will send you an amended contract, if needed, after processing your requests. It's the group's responsibility to keep its contact information up to date. This form cannot be used to add, remove, or change member information.

Please type or print clearly in black ink. Subsequent billing will reflect requested changes once processed by Blue Shield. Alternatively, to ensure accuracy and faster processing, you may complete this form online at **blueshieldca.com/SBMforms**.

Instructions: 1) Complete all of sections 1 and 2. 2) Fill out the remainder of the document, but only for the items you marked in #2.

Return by either Email: small.group@blueshieldca.com or Mail: Small Group (1-100 employees), P.O. Box 3008, Lodi, CA 95241-1912

Current group legal r	name	Blue Shield group ID number			Requested effective date for changes
WHICH CHANGE	S ARE YOU MAK	ING?			
Select all that apply:					
☐ Employer address☐ Employer contacts☐		ahar SIC	☐ Part-time emp ☐ Medical plans ¹ ☐ Additional sele	,	bility
legal entity type Employer waiting		nber, sic,	Specialty bene	efits – Dent	
Continuation of co	overage – status overage – administrator		☐ Specialty bene ☐ Employer cont	,	AD&D²
	ole Subscriber Change S ing renewal changes to a				ship in lieu of individual enrollmer roker Connection.
Add dental Add vision Add Life/AD&D		pecialty coverage.	They will automatically	be enrolled	I ALL currently enrolled employee I and no forms will be required (ex).
					er change request form for all el Ily allowed for contributory plan
EMPLOYER ADD	RESS				
Provide the group's n	ew information, where c	applicable.			
Principal business ad	dress – number and stre	eet (no P.O. box)*			
City				State	ZIP code
Billing address (if diffe	erent from above)				
City				State	ZIP code

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^{*} The principal business address is where Blue Shield will send all paper notices and correspondence; however, the group may choose to have the bill sent to a different address. The principal business address means the principal business address registered with the Secretary of the state of California. If a principal business address is not registered with the state or is registered solely for purposes of service of process and is not a substantial worksite for the group's business, then provide the business address within the state where the greatest number of employees work.

We are a digi	tal-first company – email is a n	nandatory field, so that we can best serve you.
Primary conto	act	
☐ Add ☐ Delete	Name	Email
☐ Add ☐ Delete	Name	Email
Employer Con	nnection Plus contact – must als	o be an authorized contact
Add Delete	Name	Email
Add Delete	Name	Email
Secondary co	ntact	
☐ Add ☐ Delete	Name	Email
☐ Add ☐ Delete	Name	Email
Billing contact	t	
☐ Add ☐ Delete	Name	Email
		Email AL TAX ID NUMBER, SIC, LEGAL ENTITY TYPE
Delete	R NAME, DBA, FEDERA	
Delete EMPLOYEI 1. Provide the	R NAME, DBA, FEDERA group's new information name	AL TAX ID NUMBER, SIC, LEGAL ENTITY TYPE Federal Tax ID (TID) number
Delete EMPLOYER 1. Provide the Group legal r Doing busine Choose one le	R NAME, DBA, FEDERA group's new information name ess as (DBA)	AL TAX ID NUMBER, SIC, LEGAL ENTITY TYPE Federal Tax ID (TID) number
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Delete EMPLOYEI 1. Provide the Group legal r Doing busine Choose one legal r S-Corpora Other (spe 2. Select one of requested of the complex of the co	R NAME, DBA, FEDERA group's new information name ess as (DBA) egal entity type: tion	Federal Tax ID (TID) number Standard Industry Classification (SIC) and industry descript artnership or LP
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2	B. Comprehensive business change						
	1. Select all that apply:						
	Ownership change	Adding subside	diary/affiliate l	business			
	☐ Business purchase or sale	Merger					
	☐ Entity type change	□ Other:					
	Employees moving to other existing busing	_					
	2. Additional questions:						
	Total current FTE and FTE Equivalent	_					
	If current count is larger than 100, how ma	If current count is larger than 100, how many employed in prior calendar quarter?					
	If prior calendar quarter count is larger than 100, how many employed in prior calendar year?						
	Total current FTE and FTE Equivalent employ	yed out of state					
	Total FTE and FTE Equivalent employed out of state during the prior calendar quarter						
	Total FTE and FTE Equivalent employed out of state during the prior calendar year						
	3. Requested documentation:						
	1. IRS documentation of new name and EIN; or W9 or SS-4						
	2. Payroll or W4 for all employees						
	3. New employees only: applications and refusals						
	Documentation supporting the change. Examples include: purchase, merger, or partnership agreement; corporate documentation						
	4. If you selected "Adding subsidiary/affiliate business" above, then fill out the table below						
				Eligible to file a combined			
	Subsidiary or affiliated company name(s)	Include i	in coverage?	state tax return?			
		Ye	es 🗌 No	Yes No			
		☐ Ye	es 🗌 No	☐ Yes ☐ No			
		☐ Ye	es 🗌 No	☐ Yes ☐ No			
	PLOYER WAITING PERIODS						
		ble employees will become e	ffective following	ng completion of the waiting			
Cho	ose one of the following options. Coverage for eligiod on the day specified.						
Cho		re	llowing month))			
Cho o	od on the day specified. Effective first of the month following date of hir	re be effective the first of the fo	llowing month))			
Choo	od on the day specified. Effective first of the month following date of hir (if hired on the first of the month, coverage will	re be effective the first of the fo om date of hire	·llowing month)				

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5A CONTINUATION COVERAGE - STATUS

	***************************************	, LIKACL STATES				
requirements	s. If you are ch to request MS	e employee count has changed to impact whether the group is subject to COBRA or Cal-COBRA anging your COBRA status, Blue Shield will also change your Medicare Secondary Payer (MSP) status; you P changes. Please note that Blue Shield must receive COBRA status change requests at the beginning of				
☐ Federal C	OBRA, OR	As of January 1, 2023, the group has 20+ total employees, employed 50% working days in previous calendar year.				
☐ Cal-COBF	RA	As of January 1, 2023, the group has 2-19 eligible employees, employed 50% working days in previous calendar year; or if not in the business during the previous calendar year, during the previous calendar quarter.				
CONTINU	ATION CO	VERAGE – COBRA THIRD-PARTY ADMINISTRATOR				
Add	Company	name				
Delete	Company	name				
PART-TIMI	E EMPLOY	EE ELIGIBILITY				
,	51	e coverage, submit this form along with applications or refusals for all eligible part-time employees. me coverage, submit this form along with the most recently filed DE-9C.				
	art-time cove time coverage					
Eligible Employee	- An eligible empl	oyee is an employee who:				
		loyee who works on a full-time basis in the conduct of the business of the employer, whose duties are performed at the employer's regular n average of 30 hours per work week, and who has met any statutorily authorized waiting period; or				
		cions set forth in the first bullet except works at least 20 hours but no more than 29 hours at least 50% of the weeks in the previous calendar employees health coverage; and				
		tion in the course of employment (shown through W-2); and				
. leabor-fi-l	la anan lauraa ar!	hand fide apple use /apple use relationship syiets				

- $\cdot \quad \text{An eligible employee also includes a sole proprietor, spouse, or Domestic Partner of a sole proprietor, or partners of a partnership, or the spouse or Domestic Partner of a sole proprietor.}$ partner of a partnership working on a full-time basis at the employer's regular place(s) of business, working an average of 30 hours per work week, when the group meets all the employer's regular place(s) of business and the employer's regular place(s) of business andsmall employer eligibility requirements.
- · An eligible employee does not include individuals working on a temporary or substitute basis.

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Gold Local Access+ HMO® 500/35 OffEx

Gold Local Access+ HMO® 1000/35 OffEx

Gold Local Access+ HMO® 1500/35 OffEx

☐ Silver Local Access+ HMO®2300/70 OffEx

☐ Silver Local Access+ HMO® 2750/70 OffEx

☐ Bronze Local Access+ HMO® 7000/70 OffEx

7A

Gold Access+ HMO® 500/35 OffEx

☐ Gold Access+ HMO® 1000/35 OffEx

Gold Access+ HMO® 1500/35 OffEx

☐ Silver Access+ HMO® 2300/70 OffEx

☐ Silver Access+ HMO* 2750/70 OffEx

☐ Bronze Access+ HMO* 7000/70 OffEx

MEDICAL	PLANS				
		_	mployee, choose plans from either ithin a plan package, HMO and PP		nge or Mirror plan packages, but not both. ed together.
When the gr	oup is no long	er offering pl	employee's plan selection with this ans that have active membership, t e's plan selection.		el changes cannot be completed without an
Off-Exchan	ge Package	May be offe	red with another carrier's HMO plai	n	
Mirror P	ackage		ffered alongside Off-Exchange pla r" standardized plans offered throu		ered alongside another carrier's plans. These ılifornia.
Blue Shield o	of California O	ff-Exchange	Package for Small Business		
PPO Plans	Full PPO an Tandem PP	d Full HSA-co O and Tander	O have different provider networks. mpatible High-Deductible Health P m HSA-compatible HDHP plans sha of Full PPO Network and Tandem P	re a select Blue	
	Choose ALL	PPO plans,	OR		
	Individually	choose any r	number of the plan(s) below:		
Platinum Platinum Platinum Platinum Platinum Gold Full Gold Full Gold Full Silver Full Silver Full Bronze Full Bronze Full Bronze Full Bronze Full Bronze Full	Full PPO Netw Full PPO 0/0 Full PPO 0/16 Full PPO 250, Full PPO 250, PPO 0/25 Off PPO 500/30 G PPO 1000/35 PPO 2350/65 PPO 2550/70 Ill PPO 5500/ Ill PPO 6500/ Ill PPO 6500/ Ill PPO 7500/	OffEx	ISA-compatible HDHP plans - Full P Gold Full PPO Savings 1750/15% I OffEx Silver Full PPO Savings 2300/259 Silver Full PPO Savings 2600/359 PrevRx OffEx Bronze Full PPO Savings 5700/40 Bronze Full PPO Savings 7000 Of ISA-compatible HDHP plans - andem PPO Network Gold Tandem PPO Savings 1750/ PrevRx OffEx Silver Tandem PPO Savings 2300 Silver Tandem PPO Savings 2600 PrevRx OffEx Bronze Tandem PPO Savings 570 OffEx Bronze Tandem PPO Savings 700	HDHP PrevRx 6 OffEx 6 HDHP 0% OffEx ffEx 15% HDHP 0/25% OffEx 0/35% HDHP 0/0/40%	Tandem PPO plans - Tandem PPO Network □ Platinum Tandem PPO 0/0 OffEx □ Platinum Tandem PPO 0/10 OffEx □ Platinum Tandem PPO 250/10 OffEx □ Platinum Tandem PPO 250/15 OffEx □ Gold Tandem PPO 0/25 OffEx □ Gold Tandem PPO 500/30 OffEx □ Gold Tandem PPO 1000/35 OffEx □ Gold Tandem PPO 1000/35 OffEx □ Virtual Blue SM Gold Tandem PPO 1500/45 OffEx □ Silver Tandem PPO 2000/60 OffEx □ Silver Tandem PPO 2350/65 OffEx* □ Silver Tandem PPO 2550/70 OffEx □ Bronze Tandem PPO 6500/65 OffEx □ Bronze Tandem PPO 6500/70 OffEx □ Bronze Tandem PPO 6500/70 OffEx □ Bronze Tandem PPO 6850/55 OffEx □ Bronze Tandem PPO 6850/55 OffEx □ Bronze Tandem PPO 7500/65 OffEx □ Bronze Tandem PPO 7500/65 OffEx □ Virtual Blue SM Bronze Tandem PPO 7500/75 OffEx
* The Silver Full I	PPO 2350/65 Offi	x and Silver Tand	dem PPO 2350/65 OffEx offer enhanced cove	rage for members	diagnosed with diabetes, asthma, COPD, and CAD.
HMO Plans	Local Acces	s+ and Trio a	cal Access+ HMO® plans, and Trio I re select networks and Access+ is c s+ networks may not be offered to	a full network.	ve different provider networks.
	Choose ALL	Trio and Loc	cal Access+ plans, OR		
	Choose ALL	Trio and Acc	ess+ plans, OR		
	Individually	choose any r	number of plan(s) below from Trio/	Access+ or Trio	/Local Access+:
Access+ HM0) plans –		Trio HMO plans –	Le	ocal Access+ HMO plans –
Access+ HM0		0 - 1-	Trio ACO HMO Network		ocal Access+ HMO Network
☐ Platinum	Access+ HMO Access+ HMO Access+ HMO ss+ HMO® 0/:	® 0/25 OffEx ® 0/30 OffEx	Platinum Trio HMO 0/25	OffEx C	Platinum Local Access+ HMO® 0/20 OffEx Platinum Local Access+ HMO® 0/25 OffEx Platinum Local Access+ HMO® 0/30 OffEx Gold Local Access+ HMO® 0/30 OffEx

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Gold Trio HMO 500/35 OffEx

Gold Trio HMO 1000/35 OffEx

Gold Trio HMO 1500/35 OffEx

☐ Silver Trio HMO 2300/70 OffEx

☐ Silver Trio HMO 2750/70 OffEx

☐ Bronze Trio HMO 7000/70 OffEx

Blue Shield of California Mirr	or Package for Small Bu	siness				
Note: Cannot be offered alor standardized plans offered t			d alongside another carrier's pl	ans. These plans "mirror"		
Choose ALL Tr	io HMO and Full PPO pl	ans, OR				
Individually choose any number of plan(s) below from Trio HMO and/or Full PPO						
Platinum Mirror plans		G	old Mirror plans			
Blue Shield Trio Platinum	•		Blue Shield Trio Gold 80 HMO	,		
Blue Shield Platinum 90 F	PO 0/15 + Child Dental		Blue Shield Gold 80 PPO 350/	25 + Child Dental		
Silver Mirror plans		_	ronze Mirror plans			
Blue Shield Trio Silver 70 F	,	ntal L	Blue Shield Bronze 60 PPO 63	00/65 + Child Dental		
Blue Shield Silver 70 PPO	2500/55 + Child Dental					
ADDITIONAL SELECT	ONS					
Choose any additional selec	tions, as applicable.					
Voc HogithEquity	•		ay choose to make HealthEqu			
Yes, HealthEquity			hield shares eligibility and clain thEquity, please work directly w			
☐ Remove HealthEquity	HSA administrator.	o not select near	inequity, piease work affectly w	itti yoot owii		
Yes, Infertility Rider	If selected, a rider fo	or infertility bene	fits will be added to all medica	I plans for the entire group. T		
Remove Infertility Rider			ff-Exchange or a Mirror plan p			
from all medical plans	HMO and PPO.					
Choose one dental plan opti	on below:					
Single dental plan option	- Choose any ONE plan	below (HMO or F	PPO), OR			
Dual Choice dental plan o	ption – Choose any TWC) plans below (ar	y combination of HMO or PPO), OR		
Triple Choice dental plan	pption – Choose THREE	plans below in or	ne of these combinations:			
2 Dental HMO and 1	Dental PPO, OR					
3 Dental HMO plans,	OR					
•	·		uires you to offer Blue Shield m ntic benefit or not have an orth	•		
Dental HMO plans						
☐ DHMO Basic	☐ DHMO Standard	DHMO Plus	DHMO Deluxe	☐ DHMO Voluntary		
Dental PPO plans						
☐ Bronze DPPO/\$1000/MAC		Г	Gold DPPO/\$1500/U90/Adult+	-Child Ortho		
☐ Bronze DPPO/\$1000/MAC	/Child Only Ortho] Gold DPPO/\$2000/U90			
Bronze DPPO/\$1500/MAC			Gold DPPO/\$2000/U90/Adult	+Child Ortho		
Bronze DPPO/\$1500/MAC	C/Child Only Ortho	_] Platinum DPPO/\$2500/U90	dult+Child Ortho		
Silver DPPO/\$1500/MAC	dult+Child Ortho] Platinum DPPO/\$2500/U90/A] Platinum DPPO/\$3000/U90	aoit i Chila Ofti 10		
Silver DPPO/\$1500/U90	2] Platinum DPPO/\$3000/U90/A	dult+Child Ortho		
Silver DPPO/\$1500/U90/A	dult+Child Ortho		Platinum DPPO/\$5000/U90			
Gold DPPO/\$1500/MAC] Platinum DPPO/\$5000/U90/A	dult+Child Ortho		
Gold DPPO/\$1500/MAC/A	Adult+Child Ortho	L] Diamond DPPO/\$3000/U95] Diamond DPPO/\$3000/U95 <i>/A</i>	dult+Child Ortho		
Gold DPPO/\$2000/MAC/	Adult+Child Ortho] Diamond DPPO/\$5000/U95/] Diamond DPPO/\$5000/U95	MOTO CITILO OF LITO		
☐ Gold DPPO/\$1500/U90	aare. arma Ortiro	_] Diamond DPPO/\$5000/U95/A	dult+Child Ortho		

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Voluntary D	Dental PPO plans**					
☐ Bronze V	oluntary DPPO/\$100	00/MAC	☐ Bronze '	Voluntary D	PPO/\$1000/MAC/Child Only	
_	oluntary DPPO/\$150	•	Bronze Voluntary DPPO/\$1500/MAC/Child Only Ortho			
* Voluntary D	ental plans require one elig	gible, enrolling employee.				
† This Volunto	ary plan does not include W	aiting Periods. Submission of proof of a	ny prior coverage is r	not required.		
		centivize members to use in-network pro		,		
** The volunta NR stands for		h waiting period on major services and	orthodontic services	(ortho plan)		
TVK Stallas for	NO ROHOVEL					
SPECIALT	TY BENEFITS -	VISION*				
Include an E	Emplovee Census listir	ng each employee's plan selection	on with this form).		
					changes cannot be completed without c	
Employee C	Census listing each er	nployee's plan selection.				
Choose one	e vision plan option b	elow:				
Single vis	sion plan option – ch	oose any ONE plan below, OR	?			
☐ Dual Cha	oice vision plan optio	n – choose any TWO plan opti	ions below:			
	Ultimate Vision for	Prefe	erred Vision for		Basic Vision for	
Sr	mall Business (12-12-1	2) Small B	Business (12-12-2	4)	Small Business (12-24-24)	
Ultimate	Vision Plus 0/0/150	/150 Preferred Visio	on Plus 0/0/150,	/150	☐ Basic Vision Plus 0/0/150/150	
	Vision 0/0/150	☐ Preferred Visio			Basic Vision 0/0/150	
Ultimate	 Vision Plus 10/25/15			0/150	Basic Vision Plus 10/25/150/150	
Ultimate	Vision 10/25/150	Preferred Visio	on 10/25/150	,	Basic Vision 10/25/150	
	Vision 0/0/120	☐ Preferred Visio	☐ Preferred Vision 0/0/120		Basic Vision 0/0/120	
Ultimate	Vision 10/25/120	☐ Preferred Visio	on 10/25/120		☐ Basic Vision 10/25/120	
Ultimate	Vision Voluntary 10/	25/150 Preferred Visio	<u> </u>		☐ Basic Vision Voluntary 10/25/120	
Voluntary Visio	on plans require one eligibl	e, enrolling employee.				
* Vision plans	are underwritten by Blue S	hield of California Life & Health Insuran	ce Company (Blue Sh	nield Life).		
SPECIALT	TY BENEFITS -	LIFE/AD&D*				
			rance for the first	t time, the Li	ife and AD&D composite-rate quote tha	
_		nd the AD&D rate is required to				
Choose the	life plan design and a	coverage amount from the opti	ions below:			
1 Coloct pla	une Chaosa ana am	played plan aption: Elat. Multi	plo of calary or	Graded De	termine if you also want to offer	
-		endent life, the group must als			-	
·	3 .	. 3	. ,	,	to find available amounts for each plar	
type.	enent details – Ose	the benefit diffoonts table at	. the bottom of t	ilis section i	to find available affloorits for each plai	
c) p c.						
	1. Select plan(s)	2. Provide benefit details		Description		
				All employee	es are covered at the same flat amount	
	☐ Flat	Benefit amount: \$	t	o the maxin	num amount).	
	☐ Multiple	☐ 1x salary or	Д	All employee	s are covered for the same multiple of	
	of salary	2x salary	S	alary at one	e or two times annual salary (up to the	
Employee		Up to a			mount). Benefit amounts are rounded	
		maximum benefit of: \$	t	o the next hi	ighest \$1,000.	
	Graded	Make selections in the "Grad	ded life E	Employees a	re covered by class (up to four), defined	
		table" below			els of benefits. Classes can be either flat	
				•	alary, and this selection can vary for eac	
				class.		
				-	e to employees electing Life/AD&D. Bend	
☐ Depende	ent	Benefit amount: \$			ges 14 days to six months are 10% of tota	
□ pebelige	511 L	Deficit diffoult. 2	b	enefit, with	no coverage for infants from birth to 14 c	

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AD&D is not available for dependents.

8C cont'd **Graded life table** (use only if choosing a graded plan). Provide a class description and choose one plan option, Flat or Multiple of Salary, for each class. Plan choices may vary by class. The benefit amount for each class must be no more than 2.5 times that of the next lower class.

	Provide class description	Flat	Multiple of salary		
	Up to four classes	Provide benefit amount	Select salary multiplier	Provide maximum benefit amount	
Class 1		\$	☐ 1x or ☐ 2x	\$	
Class 2		\$	☐ lx or ☐ 2x	\$	
Class 3		\$	☐ lx or ☐ 2x	\$	
Class 4		\$	☐ lx or ☐ 2x	\$	

Benefit amount table (use to find benefit amount or maximum benefit for your plan type)

	Flat	Multiple of salary	Basic dependent life	
Number of eligible employees	If benefit is within a range, pick any increment of \$5,000.	Minimum benefit always \$15,000. 1x or 2x annual salary up to the below maximums.	Dependent life benefit must not be more than 50% of the employee benefit Spouse/domestic partner and children must be covered for the same benefit amount.	
2-9	\$15,000 – \$50,000	\$30,000 or \$50,000	\$1,000 or \$2,000 or \$3,000 or \$4,000 or \$5,000	
10-24	\$15,000 – \$100,000	\$50,000 – \$300,000 for 1x annual salary and \$50,000 – \$500,000 for 2x annual salary		
25-50	\$15,000 – \$150,000	\$50,000 – \$300,000 for 1x annual salary and \$50,000 – \$500,000 for 2x annual salary	\$1,000 or \$2,000 or \$3,000 or \$4,000 or \$5,000 or \$7,500 or \$10,000 or \$20,000	
51-100	\$15,000 – \$150,000 or \$175,000 or \$200,000	\$50,000 – \$300,000 for 1x annual salary and \$50,000 – \$600,000 for 2x annual salary		

Employee Life/AD&D requires two eligible, enrolling employees.

9 EMPLOYER CONTRIBUTIONS

How much will the group contribute for each product selected? Only one contribution for Employee and one contribution for Dependent may be selected for each product category.

Medical	Employee: _ Dependent: _	% or \$	Employer must contribute either (1) at least 50% of employee's total premium, or (2) a defined contribution minimum of \$100 per employee (or the cost of total employee premiums, whichever is less). If employer pays 100% employee premium, all eligible employees must enroll in coverage.
Dental	Employee: _	% or \$	Employer must contribute at least 50% of employee's total premium (except for voluntary plans). If 100% is paid by the employer, all eligible employees must enroll in coverage.
Vision	Employee: _	% or \$	paid by the employer, all eligible employees must enroll in
Basic Term Life and AD&D	Employee: _	% or \$	Employer must contribute at least 25% of employee's total premium (Voluntary life is not an option). If 100% is paid by the employer (non-contributory), all eligible employees must enroll in coverage.

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 $^{{}^{\}star}\operatorname{Life/AD\&D}\operatorname{Insurance}\operatorname{is}\operatorname{under}\operatorname{written}\operatorname{by}\operatorname{Blue}\operatorname{Shield}\operatorname{of}\operatorname{California}\operatorname{Life}\operatorname{\&}\operatorname{Health}\operatorname{Insurance}\operatorname{Company}\left(\operatorname{Blue}\operatorname{Shield}\operatorname{Life}\right).$

By signing below, the group representative attests	to the following:
	ge(s) will be effective until Blue Shield has processed this request and assigned an will be notified by Blue Shield of the change, or Blue Shield can be contacted for g authorized group contact on file with Blue Shield.
X	
Authorized group representative signature	Date
Authorized group representative printed name	
Authorized group representative printed title	
GENERAL AGENT INFORMATION	
General agency name	General agency tax ID number (for commission payments)
General agency producer name	General agency producer email

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NOTICES AVAILABLE ONLINE

Nondiscrimination and Language Assistance Services

Blue Shield complies with applicable state and federal civil rights laws. We also offer language assistance services at no additional cost.

View our nondiscrimination notice and language assistance notice: **blueshieldca.com/notices**. You can also call for language assistance services: **(866) 346-7198 (TTY: 711)**.

If you are unable to access the website above and would like to receive a copy of the nondiscrimination notice and language assistance notice, please call Customer Care at (888) 256-3650 (TTY: 711).

Servicios de asistencia en idiomas y avisos de no discriminación

Blue Shield cumple con las leyes de derechos civiles federales y estatales aplicables. También, ofrecemos servicios de asistencia en idiomas sin costo adicional.

Vea nuestro aviso de no discriminación y nuestro aviso de asistencia en idiomas en <u>b</u>lueshieldca.com/notices. Para obtener servicios de asistencia en idiomas, también puede llamar al (866) 346-7198 (TTY: 711).

Si no puede acceder al sitio web que aparece arriba y desea recibir una copia del aviso de no discriminación y del aviso de asistencia en idiomas, llame a Atención al Cliente al **(888) 256-3650 (TTY: 711)**.

非歧視通知和語言協助服務

Blue Shield 遵守適用的州及聯邦政府的民權法。同時,我們免費提供語言協助服務。

如需檢視我司的非歧視通知和語言幫助通知,請造訪 blueshieldca.com/notices。您還可致電尋求語言協助服務: (866) 346-7198 (TTY: 711)。

如果您無法造訪上述網站,且希望收到一份非歧視通知和語言幫助通知的副本,請致電客戶服務部,電話: (888) 256-3650 (TTY: 711)。