

1A

Small Business Master Group Application Effective October 1, 2022

Requested Coverage Effective Date: ______

Blue Shield of California and Blue Shield of California Life & Health Insurance Company

Use this form if you currently don't have any Blue Shield Small Business coverage, or to add medical to existing specialty coverage. Please type or print clearly in black ink.

Group legal name	Fed	eral Tax ID (TID) number
Doing business as (DBA), if applicable:	Standard Industry Classification (S	C) and industry description
Principal business address in California – number a	nd street (no P.O. box)*	
City	State	ZIP code
Billing address (if different from above)		
City	State	ZIP code
Location of group headquarters (if different from "Principal business address in Cali	ornia" above) – number and street (no P.O. box)*	
City	State ZIP code	Country

Blue Shield of California is an independent member of the Blue Shield Association C15385-FF_1022

^{*} The principal business address means the principal business address registered with the Secretary of the State of California. If a principal business address is not registered with the State or is registered solely for purposes of service of process and is not a substantial worksite for the group's business, then provide the business address within the State where the greatest number of employees work.

1B GROUP SIZE AND OUT OF STATE EMPLOYEES

Use the method for counting full time employees (FTE) and FTE Equivalents described in Section 4980H(c)(2) of the Internal Revenue Code to determine if the group is a "small employer" under the Small Group Act. A group must employ 1-100 total FTEs, including FTE Equivalents, (not including sole proprietors, partners of a partnership, their spouses or legal domestic partners), to be eligible for a small group health plan at issuance and renewal, in addition to meeting any applicable underwriting criteria such as contribution and participation requirements.

In California, the full-time and full-time equivalent employee definition and count is used to determine the size of the group and whether the majority of employees are employed in California. It differs from the "eligible employee" definition and count, which is primarily used to determine which employees are eligible to enroll in coverage and whether the group is meeting the participation requirement.

To calculate the number of FTEs and FTE Equivalents:

- FTE: an FTE is an employee who has on average at least 30 hours of service per week, or at least 130 hours of service total, during a calendar month.
- FTE Equivalent: this calculation is to account for employees who average fewer than 30 hours of service per week, who, in combination, are counted as the equivalent of a full-time employee.

Total current FTE and FTE Equivalent		If current count is larger than 100, how many employed in prior calendar quarter?		
		If prior calendar quarter count is larger than 100, how many employed in prior calendar year?		
Total current	FTE and FTE	Total FTE and FTE Equivalent employed out of state during the prior calendar quarter		
Equivalent en	nployed out of state	Total FTE and FTE Equivalent employed out of state during the prior calendar year		
GROUP CC	ONTACT INFORMATION			
Only the prim	ary contact can access group in	formation.		
Primary	Name	Title		
contact	Phone	Email		
Secondary	Name	Title		
contact Phone		Email		
Once register company. To	e to register the primary contact	t for online account access to view and/or manage the group account. can delegate account access to the group's producer or other individuals within the es, please visit blueshieldca.com/employer.		
Once register company. To state the company of the	e to register the primary contact red, the primary group contact of sign up or make account chang TITY TYPE egal entity type:	t for online account access to view and/or manage the group account. can delegate account access to the group's producer or other individuals within the		
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2A PREVIOUS AND CURRENT COVERAGE

- · · · · ·	onter blue shleid diorigside dri	other carrier? 🗌 Ye	s ∐ No	
If yes, carrier name		Numbe	r of employees enrolled	
CONTINUATION CO	OVERAGE			
If the group is subject to	continuation coverage, choose	one option below:		
☐ Federal COBRA, OR	20+ total employees, em	ployed 50% working	days in previous calend	ar year.
☐ Cal-COBRA	2-19 eligible employees, of during the previous caler			ndar year; or if not in the busi ter.
Provide information belo	ow for all Federal COBRA and/o	or Cal-COBRA emplo	yees:	
	Number of current enrollees	and/a	ber of employees r family members election period	Enrollment forms submitted for all enrolling participants?
Federal COBRA				☐ Yes ☐ No
Cal-COBRA				☐ Yes ☐ No
	Total number of employees — coverage, including employe			
	Total number of employees –	d owners and officer		
	Total number of employees – coverage, including employe Eligible employees*	d owners and officer	S	, regardless of eligibility for
EMPLOYEE COUN	Total number of employees — coverage, including employe Eligible employees* Total number of eligible full-ti	d owners and officer ime employees e to part-time emplo	S	, regardless of eligibility for
EMPLOYEE COUN Yes No If yes,	Total number of employees — coverage, including employe Eligible employees* Total number of eligible full-ti Is the group offering coverag Total number of eligible part- enrolling/refusing employees —	d owners and officer ime employees e to part-time emplo	yees? See definition of po	, regardless of eligibility for art-time employee below.
EMPLOYEE COUN Yes No If yes, Total number of eligible	Total number of employees — coverage, including employe Eligible employees* Total number of eligible full-ti Is the group offering coverag Total number of eligible part- enrolling/refusing employees —	d owners and officer ime employees e to part-time emplo	yees? See definition of po	, regardless of eligibility for art-time employee below.
EMPLOYEE COUN Yes No If yes, Total number of eligible	Total number of employees — coverage, including employe Eligible employees* Total number of eligible full-tills the group offering coverage Total number of eligible partenrolling/refusing employees — tered above.	d owners and officer ime employees e to part-time emplo time employees the counts of enrollir	yees? See definition of po ng and refusing should e Vision	art-time employee below. qual the total number Life
EMPLOYEE COUN Yes No If yes, Total number of eligible of eligible employees en	Total number of employees — coverage, including employees* Total number of eligible full-tills the group offering coverage Total number of eligible partenrolling/refusing employees — tered above. Medical	d owners and officer ime employees e to part-time emplo -time employees the counts of enrollin	yees? See definition of po ng and refusing should e Vision	art-time employee below. qual the total number Life

- (Full-time) Is a permanent employee who works on a full-time basis in the conduct of the business of the employer, whose duties are performed at the employer's regular place(s) of business, working an average of 30 hours per work week, and who has met any statutorily authorized waiting period; or
- (Part-time) Meets all the conditions set forth in the first bullet except works at least 20 hours but no more than 29 hours at least 50% of the weeks in the previous calendar quarter, the group offers such employees health coverage and all similarly situated employees are offered such coverage; and
- · Receives monetary compensation in the course of employment (shown through W-2); and
- · Is a bona fide employee and a bona-fide employee/employer relationship exists.
- · An eligible employee also includes a sole proprietor, spouse, or Domestic Partner of a sole proprietor, or partners of a partnership, or the spouse or Domestic Partner of a partner of a partnership working on a full-time basis at the employer's regular place(s) of business, working an average of 30 hours per work week on a full-time basis, or at least 20 hours, but not more than 29 hours on a part-time basis per normal work week, for at least 50% of the working days in the previous calendar quarter and the group offers coverage for part-time employees, when the group meets all small employer eligibility requirements.

· An eligible employee does not include individuals working on a temporary or substitute basis.

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☐ Yes	□ No	Is the group actively engaged in business or service?
		A "Yes" answer means the business currently provides goods or services. A "No" answer means the business does not currently provide goods or services.
☐ Yes	□ No	Was the group formed primarily for the purpose of buying health coverage? A "Yes" answer means the business was established solely to obtain healthcare coverage, not to provide
		goods or services. A "No" answer means the business was established solely to provide goods or services.
☐ Yes	□ No	Did the group employ 1-100 employees on at least 50% of its working days during the preceding calendar quarter or preceding calendar year, the majority of whom reside within the state of CA, and in which a bona fide employer-employee relationship exists?
Yes	☐ No	Does your group employ at least one W-2 ("common law") employee listed on the employer's DE 9C, who meets the definition of an "eligible employee", who isn't the sole proprietor, a partner of the partnership, or their spouse or registered domestic partner?
ADDITION	NAL GROU	JP INFORMATION
☐ Yes	☐ No	Are all eligible employees being offered health coverage? (Employees who waive coverage on the grounds that they have group coverage through another employer are not counted as eligible employees).
Yes	☐ No	Do all employees and their dependents who are to be covered by the plan contract work or reside in the service area in which the plan provides or otherwise arranges for the provision of health services?
☐ Yes	□ No	Are all employees covered by workers' compensation to the extent required by law?
☐ Yes	☐ No	Does the group employ both union and non-union employees?
☐ Yes	□ No	Has the group used employees leased from a Professional Employer Organization (PEO) within the past six weeks? A leased employee is employed and paid by the PEO. When the PEO performs administrative services
		only, such as payroll processing, the employees are not leased.
☐ Yes	□ No	If yes, are you canceling this leasing arrangement and hiring employees?
☐ Yes	□ No	Is the group a spinoff?*
☐ Yes	□ No	Is the group a startup? [†]
Blue Shield co must not hav † Startup Grou	overage to its emp re shared ownersh p – has been in bu	d business in which a majority of the employees of the new business have left an established business ("former business") which had been offering oloyees. At least 50% of the employees in the spin-off group must have been enrolled in Blue Shield through the former business. The new group ip with the former business. Contact your sales representative for more information. siness and has employed at least one eligible common-law employee for less than six weeks and otherwise meets all small employer requirements.
If the employ	yer imposes a	a bona fide employment-based orientation (affiliation) period for new employees which cannot exceed 30 days. n orientation period when completing an enrollment form for a new employee, the "date of hire" is the first day i
A waiting pe	-	be imposed before coverage becomes effective, beginning the first day after any orientation period and not to
Choose one on the day s		ng options. Coverage for eligible employees will become effective following completion of the waiting period
		Effective first of the month following date of hire (if hired on the first of the month, coverage will be effective the first of the following month)
		Effective first of the month following 30 days from date of hire
		Effective first of the month following 60 days from date of hire
		Effective on the 91st day following date of hire (a group may be partially billed when electing the 91st day waiting period)
		(-3)

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NOTICES AND ELECTRONIC DISTRIBUTION OF MATERIALS 6

- · Summary of Benefits and Coverage (SBC) forms are available for all health plans. These forms summarize coverage and benefits for all plans in a uniform manner. Log in to blueshieldca.com/policies to review SBC forms for any plan prior to submitting an application. Once the group's application for coverage is approved, download the SBC form(s) for benefit plans specific to your group at blueshieldca.com/sbpd to distribute to employees.
- · The group is responsible for the prompt distribution of the Evidence of Coverage booklets and other required coverage notices ("required materials") to covered employees. Electronic versions of required materials are emailed directly to the group administrator. For printed versions of required materials, please contact us at (800) 559-5905.

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MEDICAL	PLANS			
	-	employee, choose plans from either the Off-Expectory combined. Within a plan package, HMO and		
Off-Exchang	ge Package May be of	fered with another carrier's HMO plan		
Mirr Pack		e offered alongside Off-Exchange plans. Can b ror" standardized plans offered through Cover	e offered alongside another carrier's plans. These red California.	
Blue Shield o		ge Package for Small Business PPO have different provider networks. Full PPO c	and Full HSA-compatible High Deductible Health	
PPO Plans	Plan (HDHP) plans sha	re a full Blue Shield provider network. Tandem PF lect Blue Shield provider network. Choose any ca	PO and Tandem HSA-compatible	
	Choose ALL PPO plan	s, OR		
	Individually choose ar	y number of the plan(s) below:		
Platinum I Platinum I Platinum I Platinum I Gold Full F Gold Full F Gold Full F Silver Full Silver Full Silver Full Bronze Fu Bronze Fu	Individually choose any number of the plan(s) below: PPO plans - Full PPO Network			
HMO Plans	-	·	ave different provider networks. Local Access+ and cal Access+ networks may not be offered together.	
		s and Access+ is a foil network. Access+ and Loc ocal Access+ plans, OR	can Access i Herworks may not be offered together.	
	Choose ALL Trio and A	<u> </u>		
		y number of plan(s) below from Trio/Access+ o	r Trio/Local Access+	
Platinum A Platinum A Gold Acces Gold Acces Gold Acces Gold Acces Silver Acces) plans –	Trio HMO plans – Trio ACO HMO Network Ex Platinum Trio HMO 0/20 OffEx Ex Platinum Trio HMO 0/30 OffEx Ex Gold Trio HMO 0/30 OffEx Gold Trio HMO 500/35 OffEx Cx Gold Trio HMO 1000/35 OffEx Cx Gold Trio HMO 1500/35 OffEx Cx Gold Trio HMO 1500/35 OffEx Ex Silver Trio HMO 2000/60 OffEx	Local Access+ HMO plans – Local Access+ HMO Network Platinum Local Access+ HMO® 0/20 OffEx Platinum Local Access+ HMO® 0/30 OffEx Platinum Local Access+ HMO® 0/30 OffEx Gold Local Access+ HMO® 500/35 OffEx Gold Local Access+ HMO® 1000/35 OffEx Gold Local Access+ HMO® 1500/35 OffEx Silver Local Access+ HMO® 2000/60 OffEx Silver Local Access+ HMO® 2750/65 OffEx	

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Choose ALL	Irror Package for Small Bu . Trio HMO and Full PPO p				
☐ Individually	choose any number of pla	an(s) below fror	n Trio HMO and/o	Full PPO	
Platinum Mirror plans Blue Shield Trio Platinur Blue Shield Platinum 90		ental			0/35 + Child Dental + Child Dental
Silver Mirror plans Blue Shield Trio Silver 70 Blue Shield Silver 70 PPe		ntal	Bronze Mirror pla	ns onze 60 PPO 6300	/65 + Child Dental
ADDITIONAL SELEC	TIONS				
Choose any additional sele	ections, as applicable.				
☐ Yes, HealthEquity	Choosing HealthEd	quity means Blu	ue Shield shares eli	gibility and claims	your HSA administrator. data for a seamless n your own HSA administrator.
Yes, Infertility Rider If selected, a rider for infertility benefits will be added to all medical plans for the entire group. This rider can be offered with either an Off-Exchange or a Mirror plan package, HMO and PPO.					
SPECIALTY BENEFIT	ΓS – DENTAL				
Choose one dental plan o	ption below:				
Single dental plan optio	on – choose any ONE plan	below (HMO o	r PPO), OR		
Dual Choice dental plan	n option – choose any TWC) plans below (any combination c	of HMO or PPO), O	R
Triple Choice dental pla					
2 Dental HMO and	-				
3 Dental HMO plar					
2 Dental PPO plan	s and 1 Dental HMO plan - al PPO plans must either h				
Dental HMO plans					
☐ DHMO Basic	☐ DHMO Standard		Plus 🗆 D	HMO Deluxe	☐ DHMO Voluntary
Dental PPO plans					
Bronze DPPO/\$1000/MA	۸۲		☐ Platinum DPP0	7/\$2500/LI90	
☐ Bronze DPPO/\$1000/MA				D/\$2500/U90/Adul	t+Child Ortho
Silver DPPO/\$1500/MAC			☐ Platinum DPP0		er erma or ano
Silver DPPO/\$1500/MAC				D/\$3000/U90/Adu	lt+Child Ortho
☐ Silver DPPO/\$1500/U90			☐ Platinum DPP(er ering of the
Silver DPPO/\$1500/U90				D/\$5000/U90/Adu	t+Child Ortho
☐ Gold DPPO/\$1500/U90 ☐ Diamond DPPO/\$3000/U95					
Gold DPPO/\$1500/U90/	/Adult+Child Ortho			D/\$3000/U95/Adu	lt+Child Ortho
☐ Gold DPPO/\$2000/U90			☐ Diamond DPP		
Gold DPPO/\$2000/U90				D/\$5000/U95/Adu	lt+Child Ortho
Voluntary Dental PPO plan				, , ,	
Bronze Voluntary DPPC			□ Bronzo Volunta	ary DDDA/\$1000/1	MAC/Child Only Ortho
☐ Bronze voluntary DPPC	D) 31000/ I*IAC		□ profize volunto	ary DPPO/\$1000/1	MAC/Child Only Ortho

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^{*} Voluntary Dental plans require one eligible, enrolling employee. The voluntary plans include a 12-month waiting period on major services and orthodontic services (ortho plan)

8B SPECIALTY BENEFITS - VISION*

Choose one vision plan option below:		
Single vision plan option – choose any (ONE plan below, OR	
☐ Dual Choice vision plan option – choose	any TWO plan options below:	
Ultimate Vision for Small Business (12-12-12)	Preferred Vision for Small Business (12-12-24)	Basic Vision for Small Business (12-24-24)
Ultimate Vision Plus 0/0/150/150	☐ Preferred Vision Plus 0/0/150/150	☐ Basic Vision Plus 0/0/150/150
Ultimate Vision 0/0/150	☐ Preferred Vision 0/0/150	☐ Basic Vision 0/0/150
Ultimate Vision Plus 10/25/150/150	Preferred Vision Plus 10/25/150/150	☐ Basic Vision Plus 10/25/150/150
Ultimate Vision 10/25/150	☐ Preferred Vision 10/25/150	☐ Basic Vision 10/25/150
Ultimate Vision 0/0/120	☐ Preferred Vision 0/0/120	☐ Basic Vision 0/0/120
Ultimate Vision 10/25/120	☐ Preferred Vision 10/25/120	☐ Basic Vision 10/25/120
☐ Ultimate Vision Voluntary 10/25/150	☐ Preferred Vision Voluntary 10/25/120	☐ Basic Vision Voluntary 10/25/120

8C SPECIALTY BENEFITS - LIFE/AD&D*

Choose the life plan design and coverage amount from the options below:

- 1. Select plans Choose one employee plan option: Flat, Multiple of salary, or Graded. Determine if you also want to offer dependent life. If offering dependent life, the group must also offer Employee Life/AD&D.
- 2. Provide benefit details Use the "Benefit amounts table" at the bottom of this section to find available amounts for each plan type.

	1. Select plan(s)	2. Provide benefit details	Description	
	☐ Flat	Benefit amount: \$	All employees are covered at the same flat amount (up to the maximum amount).	
Employee	☐ Multiple of salary	☐ 1x salary or ☐ 2x salary Up to a maximum benefit of: \$	All employees are covered for the same multiple of sala at one or two times annual salary (up to the maximum amount). Benefit amounts are rounded to the next highest \$1,000.	
	Graded	Make selections in the "Graded life table" below	Employees are covered by class (up to four), defined with different levels of benefits. Classes can be either flat or multiple of salary, and this selection can vary for each class.	
☐ Dependent		Benefit amount: \$	Only available to employees electing Life/AD&D. Benefits for children ages 14 days to six months are 10% of total benefit, with no coverage for infants from birth to 14 days. AD&D is not available for dependents.	

Graded life table (use only if choosing a graded plan). Provide a class description and choose one plan option, Flat or Multiple of Salary, for each class. Plan choices may vary by class. The benefit amount for each class must be no more than 2.5 times that of the next lower class.

Provide class description		Flat	Multiple of salary		
	Up to four classes	Provide benefit amount	Select salary multiplier	Provide maximum benefit amount	
Class 1		\$	☐ 1x or ☐ 2x	\$	
Class 2		\$	☐ 1x or ☐ 2x	\$	
Class 3		\$	☐ 1x or ☐ 2x	\$	
Class 4		\$	☐ 1x or ☐ 2x	\$	

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8C

Benefit amount table (use to find benefit amount or maximum benefit for your plan type)

	Flat	Multiple of salary	Basic dependent life	
Number of eligible employees	If benefit is within a range, pick any increment of \$5,000.	Minimum benefit always \$15,000. 1x or 2x annual salary up to the below maximums.	Dependent life benefit must not be more than 50% of the employee benefit. spouse/domestic partner and children must be covered for the same benefit amount.	
2-9	\$15,000 – \$50,000	\$30,000 or \$50,000	\$1,000 or \$2,000 or \$3,000 or \$4,000 or \$5,000	
10-24	\$15,000 - \$100,000	\$50,000 – \$300,000 for 1x annual salary and \$50,000 – \$500,000 for 2x annual salary		
25-50	\$15,000 – \$150,000	\$50,000 – \$300,000 for 1x annual salary and \$50,000 – \$500,000 for 2x annual salary	\$1,000 or \$2,000 or \$3,000 or \$4,000 or \$5,000 or \$7,500 or \$10,000 or \$20,000	
51-100	\$15,000 - \$150,000 or \$175,000 or \$200,000	\$50,000 – \$300,000 for 1x annual salary and \$50,000 – \$600,000 for 2x annual salary		

Employee Life/AD&D requires two eligible, enrolling employees.

9 EMPLOYER CONTRIBUTIONS

How much will the group contribute for each product selected? Only one contribution for Employee and one contribution for Dependent may be selected for each product category.

Medical	Employee: Dependent:	% or \$%	Employer must contribute either (1) at least 50% of employee's total premium, or (2) a defined contribution minimum of \$100 per employee (or the cost of total employee premiums, whichever is less). If employer pays 100% employee premium, all eligible employees must enroll in coverage.
Dental	Employee: Dependent:	% or \$ % or \$	Employer must contribute at least 50% of employee's total premium (except for voluntary plans). If 100% is paid by the employer, all eligible employees must enroll in coverage.
	Dependent.		
Vision	Employee:	% or \$	Employer must contribute at least 25% of employee's total premium (except for voluntary plans). If 100% is paid by the employer, all eligible employees must enroll in coverage.
	Dependent:	% or \$	
Basic Term Life and AD&D	Employee:	% or \$	Employer must contribute at least 25% of employee's total premium. If 100% is paid by the employer (non-contributory), all eligible employees must enroll in coverage. Voluntary life is not an option.
	Dependent:	% or \$	

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^{*} Life/AD&D Insurance is underwritten by Blue Shield of California Life & Health Insurance Company (Blue Shield Life).

10A PRODUCER INFORMATION (to be completed by producer or general agent) Producer agency name (as associated to Tax ID Number) Producer Tax ID number (for commission payments) Producer name (agent who wrote the group) Producer CDI license number Producer email Producer phone number Producer address – number and street (no P.O. Box) City State ZIP code Does the producer have a delegate contact? \square Yes \square No If yes, delegate name Delegate email Is there a split commission? \square Yes \square No If yes, 1st Producer ___ _% 2nd Producer __ 2nd producer name 2nd producer Tax ID 10B PRODUCER SIGNATURE (to be completed by producer or general agent) I assisted the applicant in completing and submitting this application. I certify that, to the best of my knowledge and belief, the information on this application is complete and accurate. I explained to the applicant, in easy-to-understand language, the risk to the applicant of providing inaccurate information, and the applicant understood the explanations. Important Notice: If you willfully state as true any material fact you know to be false, you are subject to a civil penalty of up to ten thousand (\$10,000) pursuant to California Health and Safety Code Section 1389.8, in addition to any applicable penalties or remedies available under current law. Date (required) Producer signature (required) Producer printed name (required) 10C GENERAL AGENT INFORMATION (to be completed by producer or general agent, if applicable) General agency Tax ID number (for commission payments) General agency name (as associated to Tax ID Number) General agency contact name General agency contact email **EMPLOYER ATTESTATIONS AND SIGNATURE** 11 By signing below, the group representative attests to the following: 1. Each employee to whom coverage is being offered meets the definition of an eligible employee (see Section 3A of this application 2. This is an application for coverage. The group understands that no contract for coverage will exist until Blue Shield has completed its review and communicated to the applicant or the applicant's broker that the application has been accepted, required premium payments have been made, and a group health service contract has been issued. The group representative certifies that, to the best of his/her knowledge and belief, all of the responses provided in this application are true, correct, and complete. 3. By signing below, the group also understands that if it has committed fraud or made an intentional misrepresentation of any material fact in conjunction with this application within the first 24 months of issuance of coverage, Blue Shield may pursue one of the following remedies: Coverage may be cancelled or the applicable dues/premiums may be adjusted, or following notice, the health service contract may be rescinded. Authorized group representative signature Date

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Authorized group representative printed name

Authorized group representative printed title



NOTICES AVAILABLE ONLINE

Nondiscrimination and Language Assistance Services

Blue Shield complies with applicable state and federal civil rights laws. We also offer language assistance services at no additional cost.

View our nondiscrimination notice and language assistance notice: **blueshieldca.com/notices**. You can also call for language assistance services: **(866) 346-7198 (TTY: 711)**.

If you are unable to access the website above and would like to receive a copy of the nondiscrimination notice and language assistance notice, please call Customer Care at (888) 256-3650 (TTY: 711).

Servicios de asistencia en idiomas y avisos de no discriminación

Blue Shield cumple con las leyes de derechos civiles federales y estatales aplicables. También, ofrecemos servicios de asistencia en idiomas sin costo adicional.

Vea nuestro aviso de no discriminación y nuestro aviso de asistencia en idiomas en <u>b</u>lueshieldca.com/notices. Para obtener servicios de asistencia en idiomas, también puede llamar al (866) 346-7198 (TTY: 711).

Si no puede acceder al sitio web que aparece arriba y desea recibir una copia del aviso de no discriminación y del aviso de asistencia en idiomas, llame a Atención al Cliente al **(888) 256-3650 (TTY: 711)**.

非歧視通知和語言協助服務

Blue Shield 遵守適用的州及聯邦政府的民權法。同時,我們免費提供語言協助服務。

如需檢視我司的非歧視通知和語言幫助通知,請造訪 blueshieldca.com/notices。您還可致電尋求語言協助服務: (866) 346-7198 (TTY: 711)。

如果您無法造訪上述網站,且希望收到一份非歧視通知和語言幫助通知的副本,請致電客戶服務部,電話: (888) 256-3650 (TTY: 711)。