Blue Shield of California is an independent member of the Blue Shield Association C14939-CORE-REV-FF (1/22)

Master Group Application (For groups of 101 and above)



Blue Shield of California and Blue Shield of California Life & Health Insurance Company (Blue Shield Life)

3e	ction I - Company information					
1	1		ested effective date of coverage th/day/year): ty location of physical address			
	Doing business as (DBA), if applicable:	County loc				
2	Billing street address (if providing P.O. Box, also complete #3 below)					
	City		State	ZIP code		
3	Physical address (if different from above)					
	City		State	ZIP code		
4	Other (specify)					
	Federal Employer Tax Identification (TID) number					
	Is the group subject to ERISA? Yes No					
5	Is the group intending to offer Blue Shield alongside another carrier's plan? 🗌 Ye	s ∐No ———				
	Other carrier initial effective date of coverage (month/day/year):					
	Does the group have any subsidiary or affiliated companies? Yes No					
	If yes, please provide the following:	Tax ID num	nber Ir	nclude in coverage?		
Legal name 1						
Legal name 2						
Legal name 3						
	Are all employees covered by workers' compensation to the extent required by lo	aw?	-			
	Yes Carrier name:					
	□ No If no, please explain:					

Group contact for:				
Overall group contact (primary)	A. Group contact name	B. Job title		
	C. Phone number	D. Email address (required)		
Online administrator contact	A. Group contact name	B. Job title		
	C. Phone number	D. Email address (required)		
Billing contact	A. Group contact name	B. Job title		
	C. Phone number	D. Email address (required)		
Evidence of Coverage/ Certificate of Insurance	A. Group contact name	B. Job title		
(EOC/COI) contact	C. Phone number	D. Email address (required)		
Legal contact (accountable for binding	A. Group contact name	B. Job title		
legal commitments on behalf of employer group)	C. Phone number	D. Email address (required)		
Account Based Health Plan (ABHP) contact	A. Group contact name	B. Job title		
	C. Phone number	D. Email address (required)		
COBRA administrator contact	A. Group contact name	B. Job title		
	C. Phone number	D. Email address (required)		
Enrollment Discrepancy Report contact	A. Group contact name	B. Job title		
(if utilizing EDI for electronic enrollment)	C. Phone number	D. Email address (required)		
Additional contact	A. Group contact name	B. Job title		
	C. Phone number	D. Email address (required)		
Additional contact	A. Group contact name	B. Job title		
	C. Phone number	D. Email address (required)		

ect	ion 2	— E	iligibility
7 V	Vill you f yes, w	be u	utilizing an EDI electronic file for your ongoing enrollment? Yes No No
(affiliatio	on) p	t-based affiliation and waiting periods – An employer may impose a bona fide employment-based orientation beriod for new employees which cannot exceed 30 days. A waiting period may also be imposed before coverage fective, beginning the first day after any orientation period and not to exceed a combined total of 90 days.
			An employee's "date of hire" is the first day employment begins. However, if the employer imposes an orientation eriod, the "effective date of coverage" is the first day after completion of any orientation/waiting period.
7	a. Emp	loye	r waiting period – The group may select one or more of the following options.
	Co	vera	ge for eligible employees will become effective following completion of the waiting period on the day specified.
	If th	nere	are multiple waiting period options based on employment classification, please indicate at the option selected:
		No	waiting period (effective date of hire)
			☐ All employees
			Other (please describe)
		Effe	ective first of the month FOLLOWING DATE OF HIRE
		a.	If hired on the 1st of the month, coverage effective 1st of following month . Example: employee hired 12/1/2019 = effective 1/1/2020
			☐ All employees
			Other (please describe)
		b.	If hired on the 1st of the month, coverage effective on date of hire . Example: employee hired 12/1/2019 = effective 12/1/2019
			☐ All employees
			Other (please describe)
		Effe	ective first of the month FOLLOWING 30 DAYS FROM DATE OF HIRE
			☐ All employees
			Other (please describe)
		Effe	ective first of the month FOLLOWING 60 DAYS FROM DATE OF HIRE
			Example: employee hired 12/15/2019 add 60 days= effective 3/1/2020
			☐ All employees
			Other (please describe)
L		Effe	ective on the 91st DAY FOLLOWING DATE OF HIRE
7	b. Will	the v	waiting period be waived:
] Yes [o For current, actively at-work employees enrolling during the initial transition to Blue Shield.
	Yes		o For part-time employees upon attaining full-time status.
] Yes [_ N	o If "Yes", the waiting period should be waived for employees rehired within: 1 month 90 days 3 months 6 months 12 months 13 weeks Anytime, effective date of rehire Anytime, effective first of month following date of rehire
			If using EDI electronic file for ongoing enrollment and eligibility, the member effective dates are calculated by the

3	Emp	oyee count					
	Blue Shield asks the group to read these definitions of "employee" and provide the information requested using the definitions provided below. We rely upon the information provided by the group in determining group and employee eligibility for coverage. 1. All employees – Any individual employed by the group including full-time and part-time employees, (29 USC 1002 (6)).						
		2. Full-time employee (FTE) and FTE Equivalent – FTE and FTE Equivalent is defined in Section 4980H(c)(2) of the Internal					
	Revenue Code.						
	An FTE is an employee who has on average at least 30 hours of service per week, or at least 130 hours of service total, during a calendar month.						
	The number of FTE Equivalents is determined by combining the number of hours of service of all non-FTEs for the month, but no more than 120 hours of service per employee, then dividing the total number by 120.						
		gible employee – This definition is used to determine which employees are eligible to enrol	l, and remo	ain enrolled, ir	n coverage.		
	An eligible employee is an individual who:						
	• Is an individual engaged on a full-time basis in the conduct of the business of the employer, whose normal work we least 30 hours, and whose duties in such employment are performed at the employer's regular places of business; o						
	 Is a sole proprietor or partner of a partnership engaged on a full-time basis, at least 30 hours per week, in the employer's business and who is included as an employee under a healthcare plan contract of the employer. 						
	•	An eligible employee does not include individuals working on a part-time, temporary, or	substitute	basis.			
	8 a.	Total # of employees:					
	8 b.	Total # of eligible full-time employees:					
	8 c.	Total # of eligible employees enrolling in Blue Shield coverage (complete to the best of	our knowl	edge):			
	8 d. Total # of eligible employees declining Blue Shield coverage (complete to the best of your knowledge):						
	8 e. Total # of FTE and FTE Equivalents:						
	8 f. Do you plan to offer Blue Shield coverage to out-of-state employees? Yes No						
	If yes, how many out-of-state employees do you have?						
	Employer is responsible for collecting and retaining Refusal of Coverage forms, as well as providing the forms to Blue Shield upon request. If no Blue Shield medical plan is offered (e.g., dental, vision, or life insurance only), Refusal of Coverage forms are not required.						
7	9a.	Are all full-time eligible employees being offered health coverage?		Yes	□No		
	9b.	If the response to 9a is no, please explain:					
	9c.	Are all full-time eligible employees being offered health coverage actively working at least 30 hours per week?	ast	☐ Yes	□No		
	9d.	If the response to 9c is no, please explain:					
	9e.	Are retirees eligible for benefits? Note: Retiree coverage option requires prior underwriting ap	proval.	☐ Yes	□No		
	9f. If the response to 9e is yes, please check any that apply: □ Early retirees under age 65 □ Retirees age 65 and over						
Will the group contribute to retiree coverage?							
	9g.	Do you require your retiree coverage to be billed separately from your active employee popular	ulation?	Yes	□No		
	If yes	, provide the contact information and address to which the monthly bill should be sent for re	etiree cove	rage.			
	Billin	g address					
	City	ZIP code					
	Contact name Fmail address						

ction 3 — COBRA/Cal-COBRA continuati	on coverage information					
Your group is subject to federal COBRA if you employed 20 or more employees during at least 50% of the working days in the previous calendar year. The group is solely responsible for all aspects of the administration of Title X of the Consolidated Omnibus Budget Reconciliation Act (COBRA).						
10a. How many existing COBRA participants do you have?						
10b. Employees or COBRA/Cal-COBRA participants disabled or hospitalized.	are required to complete a Disability Addendum (form C11248) if they o					
Name of COBRA administrator:						
COBRA member billing should be sent to the:	COBRA member billing should be sent to the: Group COBRA administrator					
Please provide COBRA administrator address:						
Billing address						
City	State ZIP code					
ction 4a — Blue Shield of California hea	Ith plan selection					
Trio HMO plans						
Select first plan	Select second plan					
Select third plan	Select fourth plan					
Access+ HMO° plans						
Select first plan	Select second plan					
Select third plan	Select fourth plan					
Trio HMO Savings plans*						
Select first plan	Select second plan					
* Only available in the San Diego and Sacramento regions.						
Access+ HMO° SaveNet plans¹						
Select first plan	Select second plan					
Access+ HMO SaveNet products are only available alongside our Access+ HMO products in designated counties: Kern, Marin, Orange, Sacramento, San Francisco, San Luis Obispo, San Mateo, Santa Clara, Santa Cruz, Sonoma, Stanislaus, Ventura, Yolo, and portions of Contra Costa, Los Angeles, Riverside, San Bernardino, and San Diego counties.						
ocal Access+ HMO° plans²						
Select first plan	Select second plan					
2 Local Access+ HMO products are only available in designated counties: Marin, Orange, San Francisco, San Luis Obispo, Santa Clara, Santa Cruz, Sonoma, Stanislaus, and Yolo, and portions of Contra Costa, Kern, Los Angeles, Riverside, Sacramento, San Bernardino, San Diego, San Mateo, and Ventura counties.						
Added Advantage POS SM plans						
Select first plan	Select first plan Select second plan					
Full PPO/EPO plans						
Select first plan	Select second plan					
Select third plan	Select fourth plan					
PPO Savings plans						
Select first plan	Select second plan					
Select third plan	Select fourth plan					
Tandem PPO/EPO plans						
Select first plan	Select second plan					
Select third plan	Select fourth plan					
Active Choice° Plus/Active Choice° Classic plans						
Select first plan	Select second plan					

11	Blue Shield 65 Plus SM plans							
cont'd	Custom plan (attach custom Summary of Benefits)							
12	Required employer contribution for Blue Shield health plans Enter percentage of dues/premium paid by the group for employees and dependents. If the group contributes 100%, then all eligible employees must enroll.							
	Indicate medical plan employer	contribution amount here:						
	For employees	For dependents	oplicable)	%				
13	Blue Shield account-based health plans (ABHP) Indicate if you are offering any of the following account options (check all that apply) and provide the name of the administrator of each program. Also indicate any amount to be funded by employer contribution.							
	Account type	Account administrator	Employer contribution amount INDIVIDUAL coverage	Employer contribution amount FAMILY coverage				
	Health savings account (HSA)	☐ HealthEquity (integrated model – Blue Shield shares eligibility and claims) • Mandatory with medical enrollment: ☐ Yes ☐ No ☐ Other administrator (non-integrated option)		\$	\$			
	Health reimbursement arrangement (HRA)			\$	\$			
	Health incentive account (HIA)	HealthEquity (integrated modeligibility and claims) • Mandatory with medical elements Other administrator (non-integrated modeligible)	\$	\$				
	Limited purpose flexible spending account (LPFSA – Dental and Vision) with HSA only	HealthEquity (integrated modeligibility and claims) • Mandatory with medical ended to the distribution of	\$	\$				
	☐ Flexible spending account (FSA) ☐ Medical FSA ☐ Dependent care FSA	HealthEquity (integrated modeligibility and claims) • Mandatory with medical electric Ceridian (manual feed) Other administrator (non-integrated modeligibility)	\$	\$				
	Blue Shield of California	optional benefits select	ion					
14	Cannot be purchased without a medical plan.							
	• For Dual Choice packages, the same optional benefits must be purchased for all the plans selected.							
	The rider product type must match the medical plan product type.							
	Infertility rider – select plan typ	e :	Select plan option:					
	Select plan type		Select plan option					
	Chiropractic and acupuncture r	iders – select plan type:	Hearing aid rider – select plan option:					
	Select plan option	Select plan option						
	Blue Shield of California outpatient prescription drug plan options (available for HMO/POS)							
	Choose the Rx drug plan (Basic Rx) that applies:							
	Select option 1		Select option 2					
	Select option 3		Select option 4					
	Choose the Rx drug plan (Enhanced Rx or Premier Rx) that applies:1							
	Select option 1		Select option 2					
	Select option 3		Select option 4					
	Choose the Rx drug plan (Rx Sp	ectrum) that applies:1						
	Select option 1		Select option 2					
	Select option 3		Select option 4					
	1 Tier 4 Drugs, including Specialty Drugs, 20% up to a \$250 maximum.							

14 cont'd	Blue Shield of California outpatient prescription drug plan options (available for PPO, EPO and Active Choice [®] Classic and Active Choice [®] Plus plans)					
	Choose the Rx drug plan (Enhanced Rx or Premier Rx) that applies:					
	Select option 1	Select option 2				
	Select option 3	Select option 4				
	Choose the Rx drug plan (Rx Spectrum) that applies:	Choose the Rx drug plan (Rx Spectrum) that applies: ¹				
	Select option 1	Select option 2				
	Select option 3	Select option 4				
	1 Tier 4 Drugs, including Specialty Drugs, 30% up to \$250 maximum.					
Sec	ction 4b — Blue Shield Life health plan* and outpo	atient prescription drug plan* options				
	Check all boxes that apply:	mon procenting and prime opinions				
	Active Choice* plans					
	Select first plan [LIST OF PLANS]	Select second plan [LIST OF PLANS]				
	Choose one calendar-year pharmacy deductible option below:					
	\$0 per person \$\Bigsizes\$ \$150 per person \$\Bigsizes\$ \$250 per person					
	Choose an Rx drug plan option below:					
	Select first plan [LIST OF PLANS]	Select second plan [LIST OF PLANS]				
	1 Tier 4 Drugs, including Specialty Drugs, 30% up to a \$250 maximum.	C17607-ML-MED				
	Blue Shield Life Health plan* optional riders					
	Hearing aid:					
	Would the group like to add a hearing aid rider? \square Yes \square No					
	Infertility					
	Choose one of the infertility riders:	Select option [LIST OF OPTIONS]				
	* Underwritten by Blue Shield of California Life & Health Insurance Company (Blue Shie	eld Life).				
Sec	ction SB1 – Blue Shield of California dental plan c	ptions:				
15	The group may select from one of the following plan options:					
	☐ Single Dental Plan Option ☐ Dual Choice Dental Plan Options • 1 DPPO + 1 DHMO • 2 DHMOs • 2 DPPOs					
	Dental HMO					
	Select first plan	Select second plan				
	Dental PPO					
	Select first plan	Select second plan				
16	Required employer contribution for dental plans Enter percentage of dues/premium paid by the group for employees and dependents. For dental coverage, the employer must contribute at least 50% of the employee's premium (except voluntary). If 100% is paid, all eligible employees must enroll.					
	Indicate dental plan employer contribution amount here:					
	For employees	For dependents				
Sec	ction SB2 – Vision coverage*					
17	Select first plan	Select second plan				
	Vision Voluntary [†]					
	Select first plan	Select second plan				
	* Underwritten by Blue Shield of California Life & Health Insurance Company (Blue Shield Life).					
	† A voluntary vision plan requires a minimum of 10 enrolling employees with Blue Shield Life (nedical coverage or 25% of eligible employees if without Blue Shield Life medical coverage. C17607-ML-SB				

Required employer contribution for vision plans Enter percentage of premium paid by the group for employees and dependents. For vision coverage, the employer must contribute a minimum of 25% of the total employee's premium (except voluntary). If 100% is paid, all eligible employees must enroll.					
Indicate vision plan employer contribution amount here:					
	For employees%	For dependents%			
	For retirees (if applicable)%	For retirees' dependents (if applicable)%			
Sec	ction SB3 – Life/AD&D insurance*				
19	Eligibility – All full-time employees				
- ,	Employee life/AD&D insurance:				
	☐ Flat amount \$				
	Multiple of salary times salary, maximu	m \$			
	Benefit amounts established by salary are rounde	ed to the next highest \$1,000.			
	Graded: 1. Class description	amount \$			
	• -	amount \$			
		amount \$			
		amount \$			
	Dependent life insurance: Select amount				
	·	ependent, and coverage is only available for employees who also elect life			
	'	than 50% of the employee's benefit. Benefits for children ages 14 days to			
20	Required employer contribution for life insurance Enter percentage of premium paid by the group for employees and dependents. For life insurance coverage, the employer must contribute a minimum of 25% of the total employee's premium. If 100% is paid by the employer (non-contributory), all eligible employees must enroll.				
	Indicate life insurance contribution amount here:				
	For employees%	For dependents%			
		·			
21	For retirees (if applicable)	For retirees' dependents (if applicable)			
21	For retirees (if applicable)	For retirees' dependents (if applicable)% insurance*: Coverage is subject to participation levels and Evidence of Insurability.			
21	For retirees (if applicable)	For retirees' dependents (if applicable)% insurance*: Coverage is subject to participation levels and Evidence of Insurability. D&D insurance (check all that apply):			
21	For retirees (if applicable)	For retirees' dependents (if applicable)			
21	For retirees (if applicable)	For retirees' dependents (if applicable)			
21	For retirees (if applicable)	For retirees' dependents (if applicable)			
21	For retirees (if applicable)	For retirees' dependents (if applicable)			
21	For retirees (if applicable)	For retirees' dependents (if applicable)			
21	For retirees (if applicable)	For retirees' dependents (if applicable)			
21	For retirees (if applicable)	For retirees' dependents (if applicable)			
21	For retirees (if applicable)	For retirees' dependents (if applicable)			
21	For retirees (if applicable)	For retirees' dependents (if applicable)			
	For retirees (if applicable)	For retirees' dependents (if applicable)			
Sec	For retirees (if applicable)	For retirees' dependents (if applicable)			
	For retirees (if applicable)	For retirees' dependents (if applicable)			

Payment (deposit check – this amount will be applied to the first month's premium)

The group herewith agrees to tender an initial deposit based on expected Blue Shield enrollment and, in consideration of approval of the application it will make and in event of such approval, promises to pay this company as appropriate any balance necessary to constitute the full initial payment for the group benefits herein identified on this form. It is understood that coverage will not commence until the application has been approved and the conditions of coverage are accepted by the employer.

Please note that depositing the group's check does not constitute approval of the group's application. Blue Shield of California will refund the full deposit to the group if the group application is declined.

Agreement

- The group hereby applies for the group products selected on this application, as those benefit plans are outlined in the benefit summary(ies), with the understanding and agreement that:
 - 1. Group benefits will not become effective, unless:
 - a. Blue Shield receives and approves the application; and
 - b. The group meets Blue Shield's underwriting requirements, including minimum participation and contribution requirements. (Participation and contribution requirements are required only upon renewal.)
 - 2. The group agrees to pay the required monthly premium/dues to Blue Shield in a timely manner.
 - 3. The group agrees to:
 - a. Enroll all employees as they become eligible, if the Health Service Contract/Group Policy is issued on a non-contributory basis; or
 - b. Give all eligible employees an opportunity to apply for such group benefits, if the Health Service Contract/Group Policy is issued on a contributory basis.
 - 4. No waiver or requested change in coverage will become effective unless agreed to and signed by an officer of Blue Shield.
 - 5. For life insurance/AD&D products only: enrolling employees must be actively at work or meet the active employment provisions for coverage before coverage may become effective. Coverage for any person not meeting these provisions on the effective date of the Group Policy, or any increase in coverage for any person not meeting these provisions on the effective date of such increase in coverage, will be deferred until the person returns to work or active employment.
 - 6. The group consents to and authorizes Blue Shield to send all business correspondence through electronic communications. Blue Shield will notify the group contact, identified in Section 1, #6 above, by email. Other forms of contact will only be made upon direct request. Employers requesting mail correspondence may incur an additional cost

	oport direct request. Employers requesting mail ed	mespendence may meet an adamena cost.	
	It is understood that the group agrees to receiving el	lectronic communications from Blue Shield.	
Αυ	thorization and signature		
25	The following authorization section must be signed by	y the primary group representative/contact.	
	This is an application for coverage. The group underst its review and communicated to the applicant or the health service contract has been issued. The group re the responses provided in this application are true, co or made an intentional misrepresentation of any material pursue one of the following remedies within the first 2 premium/dues may be adjusted, or following notice,	applicant's producer that the application has be epresentative certifies, to the best of his or her kn brrect, and complete. The group understands tha erial fact in conjunction with this application, Blu 4 months of coverage: group coverage may be	een accepted and a group owledge and belief, all of t if it has committed fraud the Shield of California may cancelled, or the applicable
	Authorized group representative signature	Name and title (please print)	Date
	Authorized group representative signature	rame and the (please plint)	Dale

Pro	ducer information (To	be completed by produce	r or general age	ent. All intormo	ation is required.)	
26	Primary producer company name					
	Primary producer contact r	name	Primary producer contact phone number			
	Primary producer office address					
	City				ZIP code	
	Primary producer contact e	email				
	Primary producer Tax ID nui	mber				
	Primary producer contact D	repartment of Insurance license numb	per			
	Secondary producer compo	any name				
	Secondary producer conta	Secondary produce	Secondary producer contact phone number			
	Secondary producer office address					
	City			State	ZIP code	
	Secondary producer contact email					
	Secondary producer Tax ID number					
	Secondary producer contact Department of Insurance license number					
	Today's date (required)	Primary producer signature (require	Print producer nan	ne		
				Print producer nan	ne	
27	General agency Tax ID number					
	General agency name					
	Today's date (required)	General agent authorized signature	e (required)	Print general agen	t contact name	
		L				

Blue Shield of California

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

Discrimination is against the law

Blue Shield of California complies with applicable state laws and federal civil rights laws, and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability. Blue Shield of California does not exclude people or treat them differently because of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

Blue Shield of California:

- Provides aids and services at no cost to people with disabilities to communicate effectively with us such as:
 - Qualified sign language interpreters
 - Written information in other formats (including large print, audio, accessible electronic formats, and other formats)
- Provides language services at no cost to people whose primary language is not English such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Blue Shield of California Civil Rights Coordinator.

If you believe that Blue Shield of California has failed to provide these services or discriminated in another way on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability, you can file a grievance with:

Blue Shield of California Civil Rights Coordinator P.O. Box 629007 El Dorado Hills, CA 95762-9007

Phone: (844) 831-4133 (TTY: 711)

Fax: (844) 696-6070

 ${\bf Email: Blue Shield Civil Rights Coordinator@blue shield ca.com}$

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW. Room 509F, HHH Building Washington, DC 20201 (800) 368-1019; TTY: (800) 537-7697

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.



Notice of the Availability of Language Assistance Services Blue Shield of California

IMPORTANT: Can you read this letter? If not, we can have somebody help you read it. You may also be able to get this letter written in your language. For help at no cost, please call right away at the Member/Customer Service telephone number on the back of your Blue Shield ID card, or (866) 346-7198.

IMPORTANTE: ¿Puede leer esta carta? Si no, podemos hacer que alguien le ayude a leerla. También puede recibir esta carta en su idioma. Para ayuda sin cargo, por favor llame inmediatamente al teléfono de Servicios al miembro/cliente que se encuentra al reverso de su tarjeta de identificación de Blue Shield o al (866) 346-7198. (Spanish)

重要通知:您能讀懂這封信嗎?如果不能,我們可以請人幫您閱讀。這封信也可以 用您所講的語言書寫。如需免费幫助,請立即撥打登列在您的Blue Shield ID卡背面上的 會員/客戶服務部的電話,或者撥打電話 (866) 346-7198。(Chinese)

QUAN TRỌNG: Quý vị có thể đọc lá thư này không? Nếu không, chúng tôi có thể nhờ người giúp quý vị đọc thư. Quý vị cũng có thể nhận lá thư này được viết bằng ngôn ngữ của quý vị. Để được hỗ trợ miễn phí, vui lòng gọi ngay đến Ban Dịch vụ Hội viên/Khách hàng theo số ở mặt sau thẻ ID Blue Shield của quý vị hoặc theo số (866) 346-7198. (Vietnamese)

MAHALAGA: Nababasa mo ba ang sulat na ito? Kung hindi, maari kaming kumuha ng isang tao upang matulungan ka upang mabasa ito. Maari ka ring makakuha ng sulat na ito na nakasulat sa iyong wika. Para sa libreng tulong, mangyaring tumawag kaagad sa numerong telepono ng Miyembro/Customer Service sa likod ng iyong Blue Shield ID kard, o (866) 346-7198. (Tagalog)

Baa' ákohwiindzindooígí: Díí naaltsoosísh yííniłta'go bííníghah? Doo bííníghahgóó éí, naaltsoos nich'į' yiidóołtahígíí ła' nihee hólǫ. Díí naaltsoos ałdó' t'áá Diné k'ehjí ádoolnííł nínízingo bíighah. Doo bąah ílínígó shíká' adoowoł nínízingó nihich'į' béésh bee hodíilnih dóó námboo éí díí Blue Shield bee néího'dílzinígí bine'déé' bikáá' éí doodagó éí (866) 346-7198 jį' hodíílnih. (Navajo)

중요: 이 서신을 읽을 수 있으세요? 읽으실 수 경우, 도움을 드릴 수 있는 사람이 있습니다. 또한 다른 언어로 작성된 이 서신을 받으실 수도 있습니다. 무료로 도움을 받으시려면 Blue Shield ID 카드 뒷면의 회원/고객 서비스 전화번호 또는 (866) 346-7198로 지금 전환하세요. (Korean)

ԿԱՐԵՎՈՐ Է. Կարողանում ե՞ք կարդալ այս նամակը։ Եթե ոչ, ապա մենք կօգնենք ձեզ։ Դուք պետք է նաև կարողանաք ստանալ այս նամակը ձեր լեզվով։ Ծառայությունն անվձար է։ Խնդրում ենք անմիջապես զանգահարել Հաձախորդների սպասարկման բաժնի հեռախոսահամարով, որը նշված է ձեր Blue Shield ID քարտի ետևի մասում, կամ (866) 346-7198 համարով։ (Armenian)

ВАЖНО: Не можете прочесть данное письмо? Мы поможем вам, если необходимо. Вы также можете получить это письмо написанное на вашем родном языке. Позвоните в Службу клиентской/членской поддержки прямо сейчас по телефону, указанному сзади идентификационной карты Blue Shield, или по телефону (866) 346-7198, и вам помогут совершенно бесплатно. (Russian)

重要:お客様は、この手紙を読むことができますか?もし読むことができない場合、弊社が、お客様をサポートする人物を手配いたします。また、お客様の母国語で書かれた手紙をお送りすることも可能です。 無料のサポートを希望される場合は、Blue Shield IDカードの裏面に記載されている会員/お客様サービスの電話番号、または、(866) 346-7198にお電話をおかけください。 (Japanese)



مهم: آیا میتوانید این نامه را بخوانید؟ اگر پاسختان منفی است، میتوانیم کسی را برای کمک به شما در اختیارتان قرار دهیم. حتی میتوانید نسخه مکتوب این نامه را به زبان خودتان دریافت کنید. برای دریافت کمک رایگان، لطفاً بدون فوت وقت از طریق شماره تلفنی که در پشت کارت شناسی Blue Shield تان درج شده است و یا از طریق شماره تلفن 7198-346 (866) با خدمات اعضا/مشتری تماس بگیرید. (Persian)

ਮਹੱਤਵਪੂਰਨ: ਕੀ ਤੁਸੀਂ ਇਸ ਪੱਤਰ ਨੂੰ ਪੜ੍ਹ ਸਕਦੇ ਹੋ? ਜੇ ਨਹੀਂ ਤਾਂ ਇਸ ਨੂੰ ਪੜ੍ਹਨ ਵਿਚ ਮਦਦ ਲਈ ਅਸੀਂ ਕਿਸੇ ਵਿਅਕਤੀ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਸਕਦੇ ਹਾਂ। ਤੁਸੀਂ ਇਹ ਪੱਤਰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਲਿਖਿਆ ਹੋਇਆ ਵੀ ਪ੍ਰਾਪਤ ਕਰ ਸਕਦੇ ਹੋ। ਮੁਫ਼ਤ ਵਿਚ ਮਦਦ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ ਤੁਹਾਡੇ Blue Shield ID ਕਾਰਡ ਦੇ ਪਿੱਛੇ ਦਿੱਤੇ ਮੈਂਬਰ/ਕਸਟਮਰ ਸਰਵਿਸ ਟੈਲੀਫ਼ੋਨ ਨੰਬਰ ਤੇ, ਜਾਂ (866) 346-7198 ਤੇ ਕਾੱਲ ਕਰੋ। (Punjabi)

ប្រការសំខាន់៖ កើអ្នកអាចលិខិតនេះ បានដែរឬទេ? បើមិនអាចទេ យើងអាចឲ្យគេជួយអ្នកក្នុងការអានលិ ខិតនេះ។ អ្នកក៍អាចទទួលបានលិខិតនេះជាភាសារបស់អ្នកផងដែរ។ សម្រាប់ជំនួយដោយឥតគិតថ្លៃ សូមហៅទូរស័ព្ទភ្លាមៗទៅកាន់លេខទូរស័ព្ទសេវាសមាជិក/អតិថិជនដែលមាននៅលើខ្នងប័ណ្ណសម្គាល់ Blue Shield របស់អ្នក ឬតាមរយៈលេខ (866) 346-7198។ (Khmer)

المهم: هل تستطيع قراءة هذا الخطاب؟ أن لم تستطع قراءته، يمكننا إحضار شخص ما ليساعدك في قراءته. قد تحتاج أيضاً إلى الحصول على هذا الخطاب مكتوباً بلغتك. للحصول على المساعدة بدون تكلفة، يرجى الاتصال الآن على رقم هاتف خدمة العملاء/أحد الأعضاء المدون على الجانب الخلفي من بطاقة الهوية Blue Shield أو على الرقم 7198-346 (866).(Arabic)

TSEEM CEEB: Koj pos tuaj yeem nyeem tau tsab ntawv no? Yog hais tias nyeem tsis tau, peb tuaj yeem nrhiav ib tug neeg los pab nyeem nws rau koj. Tej zaum koj kuj yuav tau txais muab tsab ntawv no sau ua koj hom lus. Rau kev pab txhais dawb, thov hu kiag rau tus xov tooj Kev Pab Cuam Tub Koom Xeeb/Tub Lag Luam uas nyob rau sab nraum nrob qaum ntawm koj daim npav Blue Shield ID, los yog hu rau tus xov tooj (866) 346-7198. (Hmong)

สำคัญ: คุณอ่านจดหมายฉบับนี้ได้หรือไม่ หากไม่ได้ โปรดขอคงามช่วยจากผู้อ่านได้ คุณอาจได้รับจดหมายฉบับนี้เป็นภาษาของคุณ หากต้องการความช่วยเหลือโดยไม่มีค่าใช้จ่าย โปรดติดต่อฝ่ายบริการลูกค้า/สมาชิกทางเบอร์โทรศัพท์ในบัตรประจำตัว Blue Shield ของคุณ หรือโทร (866) 346-7198 (Thai)

महत्वपूर्ण: क्या आप इस पत्र को पढ़ सकते हैं? यदि नहीं, तो हम इसे पढ़ने में आपकी मदद के लिए किसी व्यक्ति का प्रबंध कर सकते हैं। आप इस पत्र को अपनी भाषा में भी प्राप्त कर सकते हैं। नि:शुल्क मदद प्राप्त करने के लिए अपने Blue Shield ID कार्ड के पीछे दिए गये मेंबर/कस्टमर सर्विस टेलीफोन नंबर, या (866) 346-7198 पर कॉल करें। (Hindi)

ສິ່ງສຳຄັນ: ທ່ານສາມາດອ່ານຈົດໝາຍນີ້ໄດ້ບໍ? ຖ້າອ່ານບໍ່ໄດ້, ພວກເຮົາສາມາດໃຫ້ບາງຄົນຊ່ວຍອ່ານໃຫ້ທ່ານຝັງໄດ້. ທ່ານຍັງສາມາດຂໍໃຫ້ແປຈົດໝາຍນີ້ເປັນພາສາຂອງທ່ານໄດ້.ສຳລັບຄວາມຊ່ວຍເຫຼືອແບບບໍ່ເສຍຄ່າ, ກະລຸນາ ໂທຫາເບີໂທຂອງຝ່າຍບໍລິການສະມາຊິກ/ລູກຄ້າໃນທັນທີເບີໂທລະສັບຢູ່ດ້ານຫຼັງບັດສະມາຊິກ Blue Shield ຂອງທ່ານ, ຫຼືໂທໄປຫາເບີ(866) 346-7198. (Laotian)



Notice of the Availability of Language Assistance Services Blue Shield of California Life & Health Insurance Company

No Cost Language Services. You can get an interpreter. You can get documents read to you and some sent to you in your language. For help, call us at the number listed on your ID card or 1-866-346-7198. For more help call the CA Dept. of Insurance at 1-800-927-4357. English

Servicios de idiomas sin costo. Puede obtener un intérprete. Le pueden leer documentos y que le envíen algunos en español. Para obtener ayuda, llámenos al número que figura en su tarjeta de identificación o al 1-866-346-7198. Para obtener más ayuda, llame al Departamento de Seguros de CA al 1-800-927-4357. Spanish

免費語言服務。您可獲得口譯員服務。可以用中文把文件唸給您聽,有些文件有中文的版本,也可以把這些文件寄給您。欲取得協助,請致電您的保險卡所列的電話號碼,或撥打 1-866-346-7198 與我們聯絡。欲取得其他協助,請致電 1-800-927-4357 與加州保險部聯絡。Chinese

Các Dịch Vụ Trợ Giúp Ngôn Ngữ Miễn Phí. Quý vị có thể được nhận dịch vụ thông dịch. Quý vị có thể được người khác đọc giúp các tài liệu và nhận một số tài liệu bằng tiếng Việt. Để được giúp đỡ, hãy gọi cho chúng tôi tại số điện thoại ghi trên thẻ hội viên của quý vị hoặc 1-866-346-7198. Để được trợ giúp thêm, xin gọi Sở Bảo Hiểm California tại số 1-800-927-4357. Vietnamese

무료 통역 서비스. 귀하는 한국어 통역 서비스를 받으실 수 있으며 한국어로 서류를 낭독해주는 서비스를 받으실 수 있습니다. 도움이 필요하신 분은 귀하의 ID 카드에 나와있는 안내 전화: 1-866-346-7198번으로 문의해 주십시오. 보다 자세한 사항을 문의하실 분은 캘리포니아 주 보험국, 안내 전화 1-800-927-4357번으로 연락해 주십시오. Korean

Walang Gastos na mga Serbisyo sa Wika. Makakakuha ka ng interpreter o tagasalin at maipababasa mo sa Tagalog ang mga dokumento. Para makakuha ng tulong, tawagan kami sa numerong nakalista sa iyong ID card o sa 1-866-346-7198. Para sa karagdagang tulong, tawagan ang CA Dept. of Insurance sa 1-800-927-4357 Tagalog

Անվճար Լեզվական Ծառայություններ։ Դուք կարող եք թարգման ձեռք բերել և փաստաթղթերը ընթերցել տալ ձեզ համար հայերեն լեզվով։ Օգնության համար մեզ զանգահարեք ձեր ինքնության (ID) տոմսի վրա նշված կամ 1-866-346-7198 համարով։ Լրացուցիչ օգնության համար 1-800-927-4357 համարով զանգահարեք Կալիֆորնիայի Ապահովագրության Բաժանմունք։ Armenian

Беслпатные услуги перевода. Вы можете воспользоваться услугами переводчика, и ваши документы прочтут для вас на русском языке. Если вам требуется помощь, звоните нам по номеру, указанному на вашей идентификационной карте, или 1-866-346-7198. Если вам требуется дополнительная помощь, звоните в Департамент страхования штата Калифорния (Department of Insurance), по телефону 1-800-927-4357. Russian

無料の言語サービス 日本語で通訳をご提供し、書類をお読みします。サービスをご希望の方は、IDカード記載の番号または1-866-346-7198までお問い合わせください。更なるお問い合わせは、カリフォルニア州保険庁、1-800-927-4357までご連絡ください。Japanese

خدمات مجانی مربوط به زبان. میتوانید از خدمات یک مترجم شفاهی استفاده کنید و بگوئید مدارک به زبان فارسی برایتان خوانده شوند.برای دریافت کمک،با ما از طریق شماره تلفنی که روی کارت شناسائی شما قید شده است و یا این شماره 7198-346-346-1360 تماس بگیرید.برای دریافت کمک بیشتر، به Persian.کنید.۱-280-927-4357 دریافت کمک بیشتر، به میاد کارد کنید.۲۱۵۰ اداره بیمه کالیفرنیا) به شماره 4357-927-1300 تلفن کنید.



ਮੁਫ਼ਤ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ: ਤੁਸੀਂ ਦੁਭਾਸ਼ੀਏ ਦੀਆਂ ਸੇਵਾਵਾਂ ਹਾਸਲ ਕਰ ਸਕਦੇ ਹੋ ਅਤੇ ਦਸਤਾਵੇਜ਼ਾਂ ਨੂੰ ਪੰਜਾਬੀ ਵਿੱਚ ਸੁਣ ਸਕਦੇ ਹੋ। ਕੁਝ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਨੂੰ ਪੰਜਾਬੀ ਵਿੱਚ ਭੇਜੇ ਜਾ ਸਕਦੇ ਹਨ। ਮਦਦ ਲਈ ਤੁਹਾਡੇ ਆਈਡੀ (ID) ਕਾਰਡ 'ਤੇ ਦਿੱਤੇ ਨੰਬਰ 'ਤੇ ਜਾਂ 1-866-346-7198 'ਤੇ ' ਸਾਨੂੰ ਫ਼ੋਨ ਕਰੋ। ਵਧੇਰੇ ਮਦਦ ਲਈ ਕੈਲੀਫ਼ੋਰਨੀਆ ਡਿਪਾਰਟਮੈਂਟ ਆਫ਼ ਇਨਸ਼ੋਰੈਂਸ ਨੂੰ 1-800-927-4357 'ਤੇ ਫ਼ੋਨ ਕਰੋ। Punjabi

សេវាកម្មភាសាឥតគិតថ្លៃ។ អ្នកអាចទទួលបានអ្នកបកប្រែភាសា និងអានឯកសារជូនអ្នកជា ភាសាខ្មែរ។ សម្រាប់ជំនួយ សូមទូរស័ព្ទមកយើងខ្ញុំតាមលេខដែលមានបង្ហាញលើប័ណ្ណសំគាល់ខ្លួនរបស់អ្នក ឬលេខ 1-866-346-7198។ សម្រាប់ជំនួយបន្ថែមទៀត សូមទូរស័ព្ទទៅក្រសួងធានារ៉ាប់រងរដ្ឋកាលីហ្វ័រញ៉ា តាមលេខ 1-800-927-4357 Khmer

خدمات ترجمة بدون تكلقة. يمكنك الحصول علي مترجم و قراءة الوثائق لك باللغة العربية. للحصول علي المساعدة، اتصل بنا علي الرقم علي المعلومات، المعلومات، الرقم 1-866-346-1. للحصول علي المزيد من المعلومات، اتصل بإدارة التأمين لولاية كاليفورنيا علي الرقم 4357-927-800. Arabic

Cov Kev Pab Txhais Lus Tsis Them Nqi. Koj yuav thov tau kom muaj neeg los txhais lus rau koj thiab kom neeg nyeem cov ntawv ua lus Hmoob. Yog xav tau kev pab, hu rau peb ntawm tus xov tooj nyob hauv koj daim yuaj ID los sis 1-866-346-7198. Yog xav tau kev pab ntxiv hu rau CA lub Caj Meem Fai Muab Kev Tuav Pov Hwm ntawm 1-800-927-4357 Hmong

บริการทางภาษาอย่างไม่เสียค่าใช้จ่าย คุณสามารถรับบริการจากล่าม รวมถึงให้เจ้าหน้าที่อ่านเอกสารให้คุณพึง หรือส่งเอกสารบางส่วนในภาษาของคุณไปหาคุณได้ หากต้องการความช่วยเหลือ กรุณาโทรศัพท์ตามหมายเลขที่ระบุอยู่ด้านหลังบัตรประจำตัวของคุณ หรือ ที่หมายเลข 1-866-346-7198 หากต้องการความช่วยเหลือเพิ่มเติม โปรดโทรมาที่ กรมการประกันภัยแห่งมลรัฐแคลิฟอร์เนียที่หมายเลข 1-800-927-4357 Thai

निःशुल्क भाषा सेवाएँ। आप एक दुभाषिया की सेवा प्राप्त कर सकते हैं। आप दस्तावेजों को पढ़वा के सुन सकते हैं और कुछ को अपनी भाषा में स्वयं को भिजवा सकते हैं। सहायता के लिए, अपने ID कार्ड पर दिए गए नंबर पर, या 1-866-346-7198 पर हमें फ़ोन करें। अधिक सहायता के लिए कैलीफोर्निया बीमा विभाग (CA Dept. of Insurance) को 1-800-927-4357 पर फ़ोन करें। Hindi

Doo bááh ílínígó saad bee yát'i' bee aná'áwo'. Díí shá ata'halne'dooígí hólóodoo nínízingo éí bíighah. Naaltsoos naanináhájeehígí shich'į yíidooltah éí doodagó ła' shich'į ádoolníl nínízingo bíighah. Shíká a'doowoł nínízingo nihich'į béésh bee hodíilnih dóó námboo éí díí ninaaltsoos dootl'ízhígí bee néího'dílzinígí bine'déé' bikáá' éí doodagó éí (866)346-7198jį hodíílnih. Hózhó shíká anáá'doowoł nínízingo éí díí béeso ách'aah naa'nil bił haz'áajį' 1-800-927-4357jį hodíílnih. Navajo

ບໍລິການແປພາສາໂດຍບໍ່ເສຍຄ່າ. ທ່ານສາມາດຂໍເອົາຜູ້ແປພາສາໄດ້. ທ່ານສາມາດຂໍໃຫ້ອ່ານເອກະສານໃຫ້ທ່ານຟັງ ແລະ ສົ່ງເອກະສານບາງຢ່າງທີ່ເປັນພາສາຂອງທ່ານ. ສຳລັບຄວາມຊ່ວຍເຫຼືອ, ໃຫ້ໂທຫາພວກເຮົາຕາມເບີໂທລະສັບທີ່ມີ ໃນບັດປະຈຳຕົວຂອງທ່ານ ຫຼື ໂທຫາເບີ₁₋₈₆₆₋₃₄₆₋₇₁₉₈. ສຳລັບຄວາມຊ່ວຍເຫຼືອເພີ່ມເຕີມໂທຫາ ພະແນກ ປະກັນໄພຂອງ ລັດຄາລີຟ່ເນຍໄດ້ທີ່ເບີ₁₋₈₀₀₋₉₂₇₋₄₃₅₇. Laotian

