

How to find a network doctor



Simply go to your plan online to search doctors, specialists, hospitals, and pharmacies.

- Access+ HMO Plan®: blueshieldca.com/networkhmo
- Providence OptionPLUS HMO Plan: blueshieldca.com/optionplus

How to find your PCP's ID number

When enrolling in a Blue Shield of California HMO plan for the first time, you may need to provide the ID number for your primary care physician (PCP). Once you locate your PCP's name in the *Find a Doctor* tool, click on the doctor's name and then click *View details* under Primary Care Physician ID to see their ID number.

How to find urgent or emergency care outside California

As a Blue Shield member, you are always covered for urgent and emergency care when away from home. To find providers in the U.S., visit provider.bcbs.com or call BlueCard Access at **(800) 810-BLUE (2583)** (TTY: 711). To find international providers, visit bcbsglobalcore.com or call the Blue Shield Global Core service center collect at **(804) 673-1177** from outside the U.S.

Have questions?

If you need assistance, call Shield Concierge at **(855) 599-2657**, 7 a.m. to 7 p.m. PT, Monday through Friday.

Language Assistance Notice

For assistance in English at no cost, call the toll-free number on your ID card. You can get this document translated and in other formats, such as large print, braille, and/or audio, also at no cost. Para obtener ayuda en español sin costo, llame al número de teléfono gratis que aparece en su tarjeta de identificación. También puede obtener gratis este documento en otro idioma y en otros formatos, tales como letra grande, braille y/o audio. 如欲免費獲取中文協助，請撥打您 ID 卡上的免費電話號碼。您也可免費獲得此文件的譯文或其他格式版本，例如：大字版、盲文版和/或音訊版。

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