# Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services blue 🗊 of california

## Custom HDHP 3500

## Coverage Period: Beginning On or After 10/1/2023

Coverage for: Individual + Family | Plan Type: PSP

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>bsca.com/policies</u> or call 1-800-894-5565. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>healthcare.gov/sbc-glossary</u> or call 1-866-444-3272 to request a copy.

mnortant Questions Anowers		Why This Matters:			
Important Questions	Answers	Why This Matters:			
What is the overall <u>deductible</u> ?	<b>\$3,500</b> per individual / <b>\$7,000</b> per family for <u>participating providers</u> ; <b>\$7,000</b> per individual / <b>\$14,000</b> per family for <u>non-participating providers</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .			
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and services listed in your complete terms of coverage.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> .			
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.			
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	<b>\$6,725</b> per individual / <b>\$13,450</b> per family for <u>participating providers;</u> <b>\$13,000</b> per individual / <b>\$26,000</b> per family for <u>non-participating providers</u> .	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.			
What is not included in the <u>out-of-pocket limit</u> ?	<u>Copayments</u> for certain services, <u>premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.			
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>blueshieldca.com/fad</u> or call <b>1-800-894-5565</b> for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.			
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .			

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical		What You	Limitations, Exceptions, & Other Important Information		
Event	Services You May Need	Participating Provider (You will pay the least)Non-Participating Provider (You will pay the most)			
	Primary care visit to treat an injury or illness	10% coinsurance	30% coinsurance	None	
If you visit a health	Specialist visit	10% coinsurance	30% coinsurance		
care <u>provider's</u> office or clinic	Preventive care/screening /immunization	No Charge; <u>deductible</u> does not apply	30% <u>coinsurance</u>	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab & Path: 10% <u>coinsurance</u> X-Ray & Imaging: 10% <u>coinsurance</u> Other Diagnostic Examination: 10% <u>coinsurance</u>	Lab & Path: 30% <u>coinsurance</u> X-Ray & Imaging: 30% <u>coinsurance</u> Other Diagnostic Examination: 30% <u>coinsurance</u>	The services listed are at a freestanding location.	
	Imaging (CT/PET scans, MRIs)	<i>Outpatient Radiology Center</i> : 10% <u>coinsurance</u> <i>Outpatient Hospital</i> : 10% <u>coinsurance</u>	Outpatient Radiology Center: 30% <u>coinsurance</u> Outpatient Hospital: 30% <u>coinsurance</u> subject to a benefit maximum of \$350/day	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits.	
If you need drugs to treat your illness or	Tier 1	<i>Retail</i> : \$10/prescription <i>Mail Service</i> : \$20/prescription	Retail: 25% <u>coinsurance</u> + \$10/prescription <i>Mail Service</i> : Not Covered	<u>Preauthorization</u> is required for select drugs. Failure to obtain <u>preauthorization</u> may result in non-	
condition More information about prescription drug <u>coverage</u> is available at <u>blueshieldca.com/</u> formulary	Tier 2	<i>Retail</i> : \$35/prescription <i>Mail Service</i> : \$70/prescription	Retail: 25% <u>coinsurance</u> + \$35/prescription <i>Mail Service</i> : Not Covered	payment of benefits. <i>Retail</i> : Covers up to a 30-day supply; 90-days may be covered with a	
	Tier 3	Retail: \$55/prescription Mail Service: \$110/prescription	Retail: 25% <u>coinsurance</u> + \$55/prescription <i>Mail Service</i> : Not Covered	copayment for each 30-day supply; <i>Mail Service</i> : Covers up to a 90-day supply.	

Common Medical		What You	Limitations, Exceptions, & Other		
Event Services You May Need		Participating Provider (You will pay the least)Non-Participating Provide (You will pay the most)		Important Information	
Tier 4		Retail and Network Specialty Pharmacies: 30% coinsurance up to \$150/prescription Mail Service: 30% coinsurance up to \$300/prescription	<i>Retail</i> : 30% <u>coinsurance</u> up to \$150/prescription + 25% of purchase price <i>Mail Service</i> : Not Covered	Preauthorization is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits. <i>Retail and Network Specialty</i> <i>Pharmacies</i> : Covers up to a 30-day supply; Specialty drugs must be obtained at a Network Specialty Pharmacy. <i>Mail Service</i> : Covers up to a 90-day supply.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Ambulatory Surgery Center: 10% <u>coinsurance</u> Outpatient Hospital: 10% <u>coinsurance</u>	Ambulatory Surgery Center. 30% coinsurance subject to a benefit maximum of \$350/day Outpatient Hospital: 30% coinsurance subject to a benefit maximum of \$350/day	None	
	Physician/surgeon fees	10% coinsurance	30% coinsurance		
If you need immediate medical attention	Emergency room care	Facility Fee: 10% <u>coinsurance</u> Physician Fee: 10% <u>coinsurance</u>	Facility Fee: 10% <u>coinsurance</u> Physician Fee: 10% <u>coinsurance</u>	NoneNone	
	Emergency medical transportation	10% coinsurance	10% coinsurance	This payment is for emergency or authorized transport.	
	<u>Urgent care</u>	10% coinsurance	30% coinsurance	None	
lf you have a hospital stay	Facility fee (e.g., hospital room)	10% coinsurance	30% <u>coinsurance</u> subject to a benefit maximum of \$1,500/day	Preauthorization is required. Failure to obtain preauthorization may result in non-payment of benefits.	
	Physician/surgeon fees	10% coinsurance	30% coinsurance	NoneNone	

Common Medical		What Yoเ	Limitations, Exceptions, & Other		
Event	Services You May Need	<u>Participating Provider</u> (You will pay the least)	<u>Non-Participating Provider</u> (You will pay the most)	Important Information	
lf you need mental	Outpatient services	Office Visit: 10% <u>coinsurance</u> Other Outpatient Services: 10% <u>coinsurance</u> Partial Hospitalization: 10% <u>coinsurance</u> Psychological Testing: 10% <u>coinsurance</u>	Office Visit: 30% <u>coinsurance</u> Other Outpatient Services: 30% <u>coinsurance</u> Partial Hospitalization: 30% <u>coinsurance</u> subject to a benefit maximum of \$350/day Psychological Testing: 30% <u>coinsurance</u>	<u>Preauthorization</u> is required except for office visits and office-based opioid treatment. Failure to obtain <u>preauthorization</u> may result in non- payment of benefits.	
health, behavioral health, or substance abuse services	Inpatient services	Physician Inpatient Services: 10% <u>coinsurance</u> Hospital Services: 10% <u>coinsurance</u> Residential Care: 10% <u>coinsurance</u>	Physician Inpatient Services: 30% <u>coinsurance</u> Hospital Services: 30% <u>coinsurance</u> subject to a benefit maximum of \$1,500/day <i>Residential Care:</i> 30% <u>coinsurance</u> subject to a benefit maximum of \$1,500/day	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits.	
	Office visits	10% coinsurance	30% coinsurance		
lf you are pregnant	Childbirth/delivery professional services	10% coinsurance	30% coinsurance	None	
	Childbirth/delivery facility services	10% coinsurance	30% <u>coinsurance</u> subject to a benefit maximum of \$1,500/day		

Common Medical		What You	Limitations, Exceptions, & Other	
Event	Services You May Need	Participating Provider	Non-Participating Provider	Important Information
		(You will pay the least)	(You will pay the most)	-
	<u>Home health care</u>	10% <u>coinsurance</u>	Not Covered	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits. Coverage limited to 100 visits per member per Calendar Year.
	Rehabilitation services	<i>Office Visit</i> : 10% <u>coinsurance</u> <i>Outpatient Hospital</i> : 10% <u>coinsurance</u>	Office Visit: 30% <u>coinsurance</u> Outpatient Hospital: 30% <u>coinsurance</u> subject to a benefit maximum of \$350/day	Nero
If you need help recovering or have other special health	Habilitation services	<i>Office Visit</i> : 10% <u>coinsurance</u> <i>Outpatient Hospital</i> : 10% <u>coinsurance</u>	Office Visit: 30% <u>coinsurance</u> Outpatient Hospital: 30% <u>coinsurance</u> subject to a benefit maximum of \$350/day	None
needs	Skilled nursing care	Freestanding SNF: 10% coinsurance Hospital-based SNF: 10% coinsurance	Freestanding SNF: 10% <u>coinsurance</u> Hospital-based SNF: 30% <u>coinsurance</u> subject to a benefit maximum of \$1,500/day	<u>Preauthorization</u> is required. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits. Coverage limited to 100 days per member per benefit period.
	Durable medical equipment	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Preauthorization is required. Failure to obtain preauthorization may result in non-payment of benefits.
	Hospice services	No Charge	Not Covered	<u>Preauthorization</u> is required except for pre-hospice consultation. Failure to obtain <u>preauthorization</u> may result in non-payment of benefits.
If your child needs	Children's eye exam	Not Covered	Not Covered	
dental or eye care	Children's glasses	Not Covered	Not Covered	None
actual of eye oure	Children's dental check-up	Not Covered	Not Covered	

Excluded Services & Other Covered Services:							
Services Your <u>Plan</u> Generally Does NO	r Cove	r (Check your policy or <u>pl</u>	an document	for more information and a	a list of any o	ther <u>excluded services</u> .)	
Cosmetic surgery	٠	Infertility Treatment	•	Private-duty nursing	•	Routine foot care	
<ul> <li>Dental care (Adult)</li> </ul>	•	Long-term care	•	Routine eye care (Adult)	•	Weight loss programs	

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Non-emergency care when

traveling outside the U.S.

Acupuncture
 Bariatric surgery

Hearing Aids

•

Chiropractic Care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <u>cciio.cms.gov</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice or assistance, contact: Blue Shield Customer Service at 1-800-894-5565 or the Department of Labor's Employee Benefits Security Administration at **1-866-444-EBSA (3272)** or <u>dol.gov/ebsa/healthreform</u>. Additionally, you can contact the California Department of Managed Health Care Help at 1-888-466-2219 or visit <u>helpline@dmhc.ca.gov</u> or visit <u>http://www.healthhelp.ca.gov</u>.

#### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

English: For assistance in English at no cost, call 1-866-346-7198.

Spanish (Español): Para obtener asistencia en Español sin cargo, llame al 1-866-346-7198.

Tagalog (Tagalog): Kung kailanganninyo ang libreng tulongsa Tagalog tumawag sa 1-866-346-7198.

Chinese (中文): 如果需要中文的免费帮助, 请拨打这个号码1-866-346-7198.

Navajo (Dine): Diné k'ehjí doo bąąh ílínígó shíka' at'oowoł nínízingo, kwiji hodíílnih 1-866-346-7198.

Vietnamese (Tiếng Việt): Đểđược hỗ trợ miễn phí tiếng Việt, vui lòng gọi đến số 1-866-346-7198.

Korean (한국어): 한국어도움이필요하시면, 1-866-346-7198 무료전화 로전화하십시오.

Armenian (Հայերեն)։ Հայերեն լեզվով անվճար օգնություն ստանալու համար խնդրում ենք զանգահարել 1-866-346-7198.

Russian (Русский): если нужна бесплатная помощь на русском языке, то позвоните 1-866-346-7198.

Japanese (日本語): 日本語支援が必要な場合1-866-346-7198に電話をかけてください。無料で提供します。

برای دریافت کمک رایگان زبان فارسی، لطفاً با شماره تلفن 7198-346-366 تماس بگیرید. : (فارسی) Persian

Punjabi (ਪੰਜਾਬੀ): ਪੰਜਾਬੀ ਵਿਚ ਸਹਾਇਤਾ ਲਈ ਕਿਰਪਾ ਕਰਕੇ 1-866-346-7198 'ਤੇ ਕਾੱਲ ਕਰੋ।

Khmer (ភាសាខ្មែរ)៖ សូមជំនួយភាសាអង់គ្លេសដោយឥតគិតថ្លៃ សូមទាក់ទងមកលេខ 1-866-346-7198។

لحصول على المساعدة في اللغة العربية مجانا، تفضل باتصال على هذا الرقم: 7198-346-346. : (العربية) Arabic

Hmong (Hnoob): Xav tau kev pab dawb lub Hmoob, thov hu rau 1-866-346-7198.

Hindi (हिन्दी): हिन्दी में बिना खर्च के सहायता के लिए, 1-866-346-7198 पर कॉल करें।

Thai (ไทย): สำหรับความช่วยเหลือเป็นภาษาไทยโดยไม่มีค่าใช้จ่ายโปรดโทร 1-866-346-7198

Laotian (ພາສາລາວ): ສໍາລັບການຊ່ວຍເຫຼືອເປັນພາສາລາວແບບບໍ່ເສຍຄ່າ, ກະລຸນາໂທ1-866-346-7198.

-To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.----

#### PRA Disclosure Statement

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

\* For more information about limitations and exceptions, see the plan or policy document at <u>bsca.com/policies</u>.

Blue Shield of California is an independent member of the Blue Shield Association.

### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of <u>participating</u> pre-natal c hospital delivery)		Managing Joe's Type 2 Diabetes (a year of routine <u>participating</u> care of a well- controlled condition)		<b>Mia's Simple Fracture</b> ( <u>participating</u> emergency room visit and follow up care)		
The plan's overall deductible\$3,500Specialist coinsurance10%Hospital (facility) coinsurance10%Other coinsurance10%		<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$3,500 10% 10% 10%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$3,500 10% 10% 10%	
This EXAMPLE event includes service <u>Specialist</u> office visits ( <i>prenatal care</i> ) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> ( <i>ultrasounds and blood n</i> <u>Specialist</u> visit ( <i>anesthesia</i> )		This EXAMPLE event includes services like:Primary care physicianoffice visits (including disease education)Diagnostic tests(blood work)Prescription drugsDurable medical equipment (glucose meter)		This EXAMPLE event includes services like:Emergency room care (including medical supplies)Diagnostic test (x-ray)Durable medical equipment (crutches)Rehabilitation services (physical therapy)		
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800	
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:		
Cost Sharing		Cost Sharing		Cost Sharing		
Deductibles	\$3,500	Deductibles	\$3,500	Deductibles	\$2,800	
<u>Copayments</u>	\$10	<u>Copayments</u>	\$300	<u>Copayments</u>	\$0	
<u>Coinsurance</u>	\$900	<u>Coinsurance</u>	\$50	<u>Coinsurance</u>	\$0	
What isn't covered		What isn't covered		What isn't covered		
Limits or exclusions	\$60	Limits or exclusions	\$20	Limits or exclusions	\$0	
The total Peg would pay is	\$4,470	The total Joe would pay is	\$3,870	The total Mia would pay is	\$2,800	

The **plan** would be responsible for the other costs of these EXAMPLE covered services.