blue of california

Summary of Benefits

TriNet HR III, Inc
Effective October 1, 2023
PPO Plan

Custom Tandem PPO 300

This Summary of Benefits shows the amount you will pay for Covered Services under this Blue Shield of California Plan. It is only a summary and it is included as part of the Evidence of Coverage (EOC).[1] Please read both documents carefully for details.

Medical Provider Network: Tandem PPO Network

This Plan uses a specific network of Health Care Providers, called the Tandem PPO provider network. Providers in this network are called Participating Providers. You pay less for Covered Services when you use a Participating Provider than when you use a Non-Participating Provider. You can find Participating Providers in this network at blueshieldca.com.

Calendar Year Deductibles (CYD)[2]

A Calendar Year Deductible (CYD) is the amount a Member pays each Calendar Year before Blue Shield pays for Covered Services under the Plan. Blue Shield pays for some Covered Services before the Calendar Year Deductible is met, as noted in the Benefits chart below.

		When using a Participating Provider[3]	When using any combination of Participating[3] and Non-Participating[4] Providers
Calendar Year medical Deductible	*Individual coverage*	$300	$600
	Family coverage	$300: individual	$600: individual
		$600: Family	$1,200: Family

Calendar Year Out-of-Pocket Maximum[5]

An Out-of-Pocket Maximum is the most a Member will pay for Covered Services each Calendar Year. Any exceptions are listed in the Notes section at the end of this Summary of Benefits.

	When using a Participating Provider[3]	When using any combination of Participating[3] or Non-Participating[4] Providers
Individual coverage	$3,000	$5,000
Family coverage	$3,000: individual	$5,000: individual
	$5,000: Family	$10,000: Family

No Annual or Lifetime Dollar Limit

Under this Plan there is no annual or lifetime dollar limit on the amount Blue Shield will pay for Covered Services.

Benefits[6]	Your payment			
	When using a Participating Provider[3]	CYD[2] applies	When using a Non-Participating Provider[4]	CYD[2] applies
Preventive Health Services[7]				
Preventive Health Services	$0		35%	✔
California Prenatal Screening Program	$0		$0	
Physician services				
Primary care office visit	$25/visit		35%	✔
Specialist care office visit	$50/visit		35%	✔
Physician home visit	$25/visit		35%	✔
Physician or surgeon services in an Outpatient Facility	15%	✔	35%	✔
Physician or surgeon services in an inpatient facility	15%	✔	35%	✔
Other professional services				
Other practitioner office visit	$25/visit		35%	✔
Includes nurse practitioners, physician assistants, and therapists.				
Acupuncture services	$25/visit		35%	✔
Up to 20 visits per Member, per Calendar Year.				
Chiropractic services	$25/visit		35%	✔
Up to 20 visits per Member, per Calendar Year.				
Teladoc consultation	$5/consult		Not covered	
Family planning				
• Counseling, consulting, and education	$0		35%	✔
• Injectable contraceptive, diaphragm fitting, intrauterine device (IUD), implantable contraceptive, and related procedure.	$0		35%	✔
• Tubal ligation	$0		35%	✔
• Vasectomy	15%	✔	35%	✔
Podiatric services	$25/visit		35%	✔
Medical nutrition therapy, not related to diabetes	15%	✔	35%	✔
Pregnancy and maternity care				
Physician office visits: prenatal and postnatal	15%	✔	35%	✔
Abortion and abortion-related services	$0		$0	

Benefits[6]	Your payment			
	When using a Participating Provider[3]	CYD[2] applies	When using a Non-Participating Provider[4]	CYD[2] applies
Emergency Services				
Emergency room services *If admitted to the Hospital, this payment for emergency room services does not apply. Instead, you pay the Participating Provider payment under Inpatient facility services/ Hospital services and stay.*	$250/visit plus 15%		$250/visit plus 15%	
Emergency room Physician services	15%	✔	15%	✔
Urgent care center services	$25/visit		35%	✔
Ambulance services *This payment is for emergency or authorized transport.*	$250/transport	✔	$250/transport	✔
Outpatient Facility services				
Ambulatory Surgery Center	15%	✔	35% Subject to a Benefit maximum of $350/day	✔
Outpatient Department of a Hospital: surgery	15%	✔	35% Subject to a Benefit maximum of $350/day	✔
Outpatient Department of a Hospital: treatment of illness or injury, radiation therapy, chemotherapy, and necessary supplies	15%	✔	35% Subject to a Benefit maximum of $350/day	✔
Inpatient facility services				
Hospital services and stay	$250/admission plus 15%	✔	35% Subject to a Benefit maximum of $1,500/day	✔
Transplant services *This payment is for all covered transplants except tissue and kidney. For tissue and kidney transplant services, the payment for Inpatient facility services/ Hospital services and stay applies.*				
• Special transplant facility inpatient services	$250/admission plus 15%	✔	Not covered	
• Physician inpatient services	15%	✔	Not covered	

Benefits[6]	Your payment			
	When using a Participating Provider[3]	CYD[2] applies	When using a Non-Participating Provider[4]	CYD[2] applies
Bariatric surgery services, designated California counties				
This payment is for bariatric surgery services for residents of designated California counties. For bariatric surgery services for residents of non-designated California counties, the payments for Inpatient facility services/ Hospital services and stay and Physician inpatient and surgery services apply for inpatient services; or, if provided on an outpatient basis, the Outpatient Facility services and outpatient Physician services payments apply.				
Inpatient facility services	$250/admission plus 15%	✔	Not covered	
Outpatient Facility services	15%	✔	Not covered	
Physician services	15%	✔	Not covered	
Diagnostic x-ray, imaging, pathology, and laboratory services				
This payment is for Covered Services that are diagnostic, non-Preventive Health Services, and diagnostic radiological procedures, such as CT scans, MRIs, MRAs, and PET scans. For the payments for Covered Services that are considered Preventive Health Services, see Preventive Health Services.				
Laboratory services				
Includes diagnostic Papanicolaou (Pap) test.				
• Laboratory center	$25/visit		35%	✔
• Outpatient Department of a Hospital	$25/visit		35% Subject to a Benefit maximum of $350/day	✔
X-ray and imaging services				
Includes diagnostic mammography.				
• Outpatient radiology center	$25/visit		35%	✔
• Outpatient Department of a Hospital	$25/visit		35% Subject to a Benefit maximum of $350/day	✔

Benefits[6]	Your payment			
	When using a Participating Provider[3]	CYD[2] applies	When using a Non-Participating Provider[4]	CYD[2] applies
Other outpatient diagnostic testing *Testing to diagnose illness or injury such as vestibular function tests, EKG, ECG, cardiac monitoring, non-invasive vascular studies, sleep medicine testing, muscle and range of motion tests, EEG, and EMG.*				
• Office location	$25/visit		35%	✔
• Outpatient Department of a Hospital	$25/visit		35% Subject to a Benefit maximum of $350/day	✔
Radiological and nuclear imaging services				
• Outpatient radiology center	15%	✔	35%	✔
• Outpatient Department of a Hospital	15%	✔	35% Subject to a Benefit maximum of $350/day	✔
Rehabilitative and Habilitative Services *Includes physical therapy, occupational therapy, respiratory therapy, and speech therapy services.*				
Office location	$25/visit		35%	✔
Outpatient Department of a Hospital	$25/visit		35% Subject to a Benefit maximum of $350/day	✔
Durable medical equipment (DME)				
DME	15%	✔	35%	✔
Breast pump	$0		35%	✔
Orthotic equipment and devices	15%	✔	35%	✔
Prosthetic equipment and devices	15%	✔	35%	✔

Benefits[6]	Your payment			
	When using a Participating Provider[3]	CYD[2] applies	When using a Non-Participating Provider[4]	CYD[2] applies
Home health care services *Up to 100 visits per Member, per Calendar Year, by a home health care agency. All visits count towards the limit, including visits during any applicable Deductible period. Includes home visits by a nurse, Home Health Aide, medical social worker, physical therapist, speech therapist, or occupational therapist, and medical supplies.*	15%	✔	Not covered	
Home infusion and home injectable therapy services				
Home infusion agency services *Includes home infusion drugs, medical supplies, and visits by a nurse.*	15%	✔	Not covered	
Hemophilia home infusion services *Includes blood factor products.*	15%	✔	Not covered	
Skilled Nursing Facility (SNF) services *Up to 120 days per Member, per benefit period, except when provided as part of a Hospice program. All days count towards the limit, including days during any applicable Deductible period and days in different SNFs during the Calendar Year.*				
Freestanding SNF	15%	✔	15%	✔
Hospital-based SNF	15%	✔	35% Subject to a Benefit maximum of $1,500/day	✔
Hospice program services				
Pre-Hospice consultation	$0	✔	Not covered	
Routine home care	$0	✔	Not covered	
24-hour continuous home care	15%	✔	Not covered	
Short-term inpatient care for pain and symptom management	15%	✔	Not covered	
Inpatient respite care	$0	✔	Not covered	
Other services and supplies				
Diabetes care services				
• Devices, equipment, and supplies	15%	✔	35%	✔
• Self-management training	$25/visit		35%	✔
• Medical nutrition therapy	$25/visit		35%	✔

Benefits[6]	Your payment			
	When using a Participating Provider[3]	CYD[2] applies	When using a Non-Participating Provider[4]	CYD[2] applies
Dialysis services	15%	✔	35% Subject to a Benefit maximum of $350/day	✔
PKU product formulas and special food products	15%	✔	15%	✔
Allergy serum billed separately from an office visit	15%	✔	35%	✔
Accidental Dental Injury				
• Hospital and professional services *Up to $40,000 per injury.*	15%	✔	15% of billed charges	✔

Mental Health and Substance Use Disorder Benefits	Your payment			
Mental health and substance use disorder Benefits are provided through Blue Shield's Mental Health Service Administrator (MHSA).	When using a MHSA Participating Provider[3]	CYD[2] applies	When using a MHSA Non-Participating Provider[4]	CYD[2] applies
Outpatient services				
Office visit, including Physician office visit	$25/visit		35%	✔
Teladoc mental health	$5/consult		Not covered	
Other outpatient services, including intensive outpatient care, electroconvulsive therapy, transcranial magnetic stimulation, Behavioral Health Treatment for pervasive developmental disorder or autism in an office setting, home, or other non-institutional facility setting, and office-based opioid treatment	15%	✔	35%	✔
Partial Hospitalization Program	15%	✔	35% Subject to a Benefit maximum of $350/day	✔
Psychological Testing	15%	✔	35%	✔
Inpatient services				
Physician inpatient services	$0	✔	35%	✔
Hospital services	$250/admission plus 15%	✔	35% Subject to a Benefit maximum of $1,500/day	✔
Residential Care	$250/admission plus 15%	✔	35% Subject to a Benefit maximum of $1,500/day	✔

Prior Authorization

The following are some frequently-utilized Benefits that require prior authorization:

- Radiological and nuclear imaging services
- Outpatient mental health services, except office visits and office-based opioid treatment
- Inpatient facility services
- Hospice program services

Please review the Evidence of Coverage for more about Benefits that require prior authorization.

Notes

1 Evidence of Coverage (EOC):

The Evidence of Coverage (EOC) describes the Benefits, limitations, and exclusions that apply to coverage under this Plan. Please review the EOC for more details of coverage outlined in this Summary of Benefits. You can request a copy of the EOC at any time.

Capitalized terms are defined in the EOC. Refer to the EOC for an explanation of the terms used in this Summary of Benefits.

2 Calendar Year Deductible (CYD):

Calendar Year Deductible explained. A Calendar Year Deductible is the amount you pay each Calendar Year before Blue Shield pays for Covered Services under the Plan.

If this Plan has any Calendar Year Deductible(s), Covered Services subject to that Deductible are identified with a check mark (✔) in the Benefits chart above.

Covered Services not subject to the Calendar Year medical Deductible. Some Covered Services received from Participating Providers are paid by Blue Shield before you meet any Calendar Year medical Deductible. These Covered Services do not have a check mark (✔) next to them in the "CYD applies" column in the Benefits chart above.

*This Plan has a Participating Provider Calendar Year Deductible as well as a combined Participating Provider and Non-Participating Provider Calendar Year Deductible.*This means that any amounts you pay towards your Participating Provider Calendar Year Deductible also count towards your combined Participating and Non-Participating Provider Calendar Year Deductible.

Family coverage has an individual Deductible within the Family Deductible. This means that the Deductible will be met for an individual with Family coverage who meets the individual Deductible prior to the Family meeting the Family Deductible within a Calendar Year.

3 Using Participating Providers:

Participating Providers have a contract to provide health care services to Members. When you receive Covered Services from a Participating Provider, you are only responsible for the Copayment or Coinsurance, once any Calendar Year Deductible has been met.

Teladoc. Teladoc mental health and substance use disorder consultations are provided through Teladoc. These services are not administered by Blue Shield's Mental Health Service Administrator (MHSA).

"Allowable Amount" is defined in the EOC. In addition:

- Coinsurance is calculated from the Allowable Amount.

Notes

4 Using Non-Participating Providers:

Non-Participating Providers do not have a contract to provide health care services to Members. When you receive Covered Services from a Non-Participating Provider, you are responsible for:

- the Copayment or Coinsurance (once any Calendar Year Deductible has been met), and
- any charges above the Allowable Amount.

"Allowable Amount" is defined in the EOC. In addition:

- Coinsurance is calculated from the Allowable Amount, which is subject to any stated Benefit maximum.
- Charges above the Allowable Amount do not count towards the Out-of-Pocket Maximum, and are your responsibility for payment to the provider. This out-of-pocket expense can be significant.

5 Calendar Year Out-of-Pocket Maximum (OOPM):

Calendar Year Out-of-Pocket Maximum explained. The Out-of-Pocket Maximum is the most you are required to pay for Covered Services in a Calendar Year. Once you reach your Out-of-Pocket Maximum, Blue Shield will pay 100% of the Allowable Amount for Covered Services for the rest of the Calendar Year.

Your payment after you reach the Calendar Year OOPM. You will continue to pay all charges for services that are not covered and charges above the Allowable Amount.

Any Deductibles count towards the OOPM. Any amounts you pay that count towards the medical Deductible also count towards the Calendar Year Out-of-Pocket Maximum.

This Plan has a Participating Provider OOPM as well as a combined Participating Provider and Non-Participating Provider OOPM. This means that any amounts you pay towards your Participating Provider OOPM also count towards your combined Participating and Non-Participating Provider OOPM.

Family coverage has an individual OOPM within the Family OOPM. This means that the OOPM will be met for an individual with Family coverage who meets the individual OOPM prior to the Family meeting the Family OOPM within a Calendar Year.

6 Separate Member Payments When Multiple Covered Services are Received:

Each time you receive multiple Covered Services, you might have separate payments (Copayment or Coinsurance) for each service. When this happens, you may be responsible for multiple Copayments or Coinsurance. For example, you may owe an office visit payment in addition to an allergy serum payment when you visit the doctor for an allergy shot.

7 Preventive Health Services:

If you only receive Preventive Health Services during a Physician office visit, there is no Copayment or Coinsurance for the visit by a Participating Provider. If you receive both Preventive Health Services and other Covered Services during the Physician office visit, you may have a Copayment or Coinsurance for the visit.

Plans may be modified to ensure compliance with State and Federal requirements.

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