



CalPERS Trio HMO Service Area

Trio HMO is designed to be affordable and offers a quality network of local doctors, specialists, and hospitals working closely together to deliver a better care experience.

Trio is offered to CalPERS members in the select areas of Butte[†], El Dorado, Kern, Kings, Los Angeles, Monterey, Nevada, Orange, Placer, Riverside, Sacramento, San Bernardino, San Luis Obispo, Santa Barbara, Santa Cruz, Stanislaus, Tulare, Ventura, and Yolo counties.

To enroll, you must live or work within the Trio HMO service area.



Enhanced customer service with Shield Concierge

Trio HMO gives you access to Shield Concierge – one call connects you with a dedicated team of healthcare experts.

Shield Concierge can help you:

- Transfer medical records and prescriptions
- Find a new doctor or specialist
- Continue receiving care without interruption when switching plans
- Understand your new benefits

Shield Concierge is available at **(800) 334-5847**, 7 a.m. to 8 p.m., seven days a week.

Trio network providers

Blue Shield's Trio network is available in select California counties.

Partial: The Trio network is available only in parts of this county.

Full: The Trio network is available throughout this full county.

The chart below shows a list of IPA/medical groups available within the Trio service area as well as the hospitals they typically refer to. For a complete list of hospitals available in the Trio network, please use Blue Shield's Find a Doctor tool at blueshieldca.com/calpers.

An asterisk (*) indicates a Trio network affiliated hospital that elevates the level of member care coordination between Blue Shield, medical group/IPA, and the hospital.

The Trio network is subject to change without notice.

Trio counties	Coverage	IPA/medical group	Hospital
Butte†	Partial	Butte County Trio BSC Admin (Limited Network)	Enloe Medical Center
El Dorado	Partial	Some parts of the county are served by Sacramento County providers Hill Physicians Sacramento PriMed Inc. and Mercy Medical Group.	Mercy General Hospital* Methodist Hospital of Sacramento* Mercy Hospital of Folsom* Mercy San Juan Medical Center*
Kern	Partial	GemCare Med Grp Inc. Delano Region GemCare Med Grp Inc. Bakersfield Region	Mercy Hospital Bakersfield* Bakersfield Memorial Hospital* Delano Regional Medical Center
Kings	Partial	Key Medical Group	Kaweah Delta Medical Center*
		Access Medical Group Inc. Access Medical Group Santa Monica	Providence Saint Johns Health Center* Marina Del Rey Hospital
		Allied Pacific of California IPA	San Gabriel Valley Medical Center* Garfield Medical Center* Alhambra Hospital Medical Center Greater El Monte Community Hospital Monterey Park Hospital Whittier Hospital Medical Center
Los Angeles	Partial	Optum Care Network - AppleCare Select	Anaheim Regional Beverly Hospital Coast Plaza East LA Hospital Gardena Memorial Lakewood Regional Medical Center Long Beach Memorial Los Alamitos Medical Center Monterey Park Hospital PIH Downey Placentia Linda St. Francis Medical Center Whittier Hospital Medical Center

† Pending California Department of Managed Health Care (DMHC) approval.

Trio
counties

Coverage

IPA/medical group

Hospital

Los Angeles (cont'd)	Partial	Axminster Medical Group – Little Company of Mary – San Pedro Axminster Medical Group – Little Company of Mary – IPA Torrance Axminster Medical Group – Providence Care Network – Tarzana Axminster Medical Group Inc.	Providence Tarzana Medical Center* Providence Little Co – San Pedro* Providence Little Co – Torrance*
		Facey Medical Foundation Burbank Facey Medical Foundation San Fernando Valley Facey Medical Foundation Santa Clarita Facey Medical Foundation Simi Valley	Providence Holy Cross Medical Center* Providence Saint Joseph Medical Center* Providence Tarzana Medical Center* Northridge Hospital Medical Center (Roscoe Campus) Henry Mayo Newhall Hospital Simi Valley Hospital and Health Care Services
		Good Samaritan Medical Practice Associates Korean American Medical Group	Good Samaritan Hospital Los Angeles*
		Greater Newport Physicians (GNP) - Long Beach MemorialCare Long Beach	Long Beach Memorial Medical Center Miller's Children's & Women's Hospital Long Beach
		Pomona Valley Medical Group	Pomona Valley Hospital Medical Center
		PIH Health Physicians PIH Health Physicians IPA	PIH Health Hospital Good Samaritan Hospital* PIH Health Whittier Hospital*
		PIH Health Physicians Downey	PIH Health Downey Hospital*
		St. John's Physician Partners [†]	Providence St. John's Health Center* [†]
		Torrance Memorial IPA	Torrance Memorial Medical Center*
		Monterey	Partial
Nevada	Partial	Sierra Sacramento BSC Admin	Hospital referral is dependent on physician admitting privileges of each participating physician
		Hill Physicians Sacramento PriMed Inc.	Mercy General Hospital* Mercy General Hospital Folsom* Mercy San Juan Hospital* Methodist Hospital of Sacramento* Sierra Nevada Memorial Hospital*
Orange	Full	Mission Hospital Affiliated Physicians Mission Internal Medical Group St. Joseph Heritage Medical Group St. Joseph Hospital Affiliate Physicians St. Jude Affiliated Physicians St. Jude Heritage Medical Group	St. Joseph Hospital* St. Jude Medical Center* Mission Hospital Regional Medical Center* Mission Hospital Laguna Beach*
		Hoag Physician Partners Hoag Medical Group	Hoag Memorial Hospital* Hoag Orthopedic Institute* Hoag Hospital Irvine*
		MemorialCare Medical Group MemorialCare Medical Group Saddleback Edinger Medical Group	Orange Coast Memorial Medical Center Saddleback Memorial Medical Center
Placer	Partial	Some parts of the county are served by Sacramento County providers Hill Physicians Sacramento PriMed Inc. and Mercy Medical Group	Mercy General Hospital* Methodist Hospital of Sacramento* Mercy Hospital of Folsom* Mercy San Juan Hospital*

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Trio
counties

Coverage

IPA/medical group

Hospital

Riverside	Partial	Alpha Care Medical Group	Doctors Hospital of Riverside LLC John F Kennedy Memorial Hospital Hemet Global Medical Center Desert Regional Medical Center
		PrimeCare Coachella Valley Physicians Inc. PrimeCare Empire Physicians Medical Group	Eisenhower Medical Center
		PrimeCare of Citrus Valley	Corona Regional Medical Center Parkview Community Hospital Medical Center
		PrimeCare of Corona	Corona Regional Medical Center Parkview Community Hospital Medical Center
		PrimeCare of Moreno Valley Inc.	Parkview Community Hospital Medical Center Riverside Community Hospital San Gorgonio Memorial Hospital
		PrimeCare of Riverside Inc. Riverside Physician Network	Parkview Community Hospital Medical Center Riverside Community Hospital
		PrimeCare of Hemet Valley PrimeCare of Sun City Inc. PrimeCare of Temecula Inc.	Loma Linda University Medical Center (Murrieta) Menifee Valley Medical Center Southwest Healthcare System (Wildomar) Southwest Healthcare System (Murrieta) Temecula Valley Hospital, Inc.
		Valley Physicians Network Inc. Vantage IPA	Loma Linda University Medical Center (Murrieta) Menifee Valley Medical Center Temecula Valley Hospital, Inc. Community Hospital of San Bernardino San Antonio Regional Hospital St. Bernardine Medical Center
Sacramento	Partial	Hill Physicians Sacramento PriMed Inc. Mercy Medical Group	Mercy General Hospital* Mercy Hospital of Folsom* Mercy San Juan Hospital* Methodist Hospital of Sacramento*
San Bernardino	Partial	Alliance Desert Physicians EHP	St. Mary Regional Medical Center*
		Beaver Medical Group EHP	Redlands Community Hospital
		Chaffey Medical Group EHP	Loma Linda University Medical Center San Antonio Regional Hospital*
		Fenix Health Medical Group EHP	San Antonio Regional Hospital
		Pinnacle Medical Group EHP	St. Bernardine Medical Center
		Pomona Valley Medical Group	Pomona Valley Hospital Medical Center
		Premier Healthcare IPA	St. Mary Regional Medical Center*
		PrimeCare Coachella Valley Physicians Inc. PrimeCare Empire Physicians Medical Group	Eisenhower Medical Center
		PrimeCare Medical Group of Chino Valley Inc.	Pomona Valley Hospital Medical Center San Antonio Regional Hospital*
		PrimeCare of Inland Valley Inc.	San Antonio Regional Hospital*
		PrimeCare of Redlands	Redlands Community Hospital San Gorgonio Memorial Hospital St. Bernardine Medical Center
		PrimeCare of San Bernardino	Community Hospital of San Bernardino St. Bernardine Medical Center
Redlands Yucaipa Medical Group	Redlands Community Hospital		
St. Mary High Desert Medical Group	St. Mary Regional Medical Center*		
Vantage IPA	Community Hospital of San Bernardino San Antonio Regional Hospital St. Bernardine Medical Center		

† Pending California Department of Managed Health Care (DMHC) approval.

Trio counties	Coverage	IPA/medical group	Hospital
San Luis Obispo	Partial	Physician Choice Medical Group of San Luis Obispo	French Hospital Medical Center* Marian Regional Medical Center, Arroyo Grande*
Santa Barbara	Partial	Sansum Clinic	Santa Barbara Cottage Hospital* Santa Ynez Valley Cottage Hospital* Goleta Valley Cottage Hospital*
Santa Cruz	Full	Dignity Health Medical Network Santa Cruz	Dominican Santa Cruz Hospital* Watsonville Community Hospital
Stanislaus	Partial	Allcare IPA – Stanislaus ACO	Doctors Medical Center Doctors Hospital of Manteca Emanuel Medical Center
Tulare	Partial	A few cities (Earlimart, Pixley, Posey, Tipton) are served by GEMCare Medical Group in Kern County.	Mercy Hospital Bakersfield* Bakersfield Memorial Hospital*
		Key Medical Group	Kaweah Delta Medical Center*
Ventura	Partial	Seaview IPA	Community Memorial Hospital of San Buenaventura Ojai Valley Community Hospital Santa Paula Hospital
		ValleyCare Physicians IPA	Community Memorial Hospital of San Buenaventura
Yolo	Partial	Woodland Clinic	Woodland Memorial Hospital*

To check for eligibility, you may also use our online tool at blueshieldca.com/calpers.

The Trio network consists of the following ZIP codes within these counties:

Butte* county: 95926.

El Dorado: 95664, 95672, 95682, and 95762.

Kern: 93203, 93205, 93206, 93215, 93216, 93220, 93224, 93225, 93226, 93240, 93241, 93250, 93251, 93252, 93255, 93263, 93268, 93276, 93280, 93283, 93285, 93287, 93301, 93302, 93303, 93304, 93305, 93306, 93307, 93308, 93309, 93311, 93312, 93313, 93314, 93380, 93383, 93384, 93385, 93386, 93387, 93388, 93389, 93390, 93501, 93502, 93504, 93505, 93516, 93518, 93531, 93560, 93561, and 93596.

Kings: 93202, 93212, 93230, 93245, and 93631.

Los Angeles: 90001, 90002, 90003, 90004, 90005, 90006, 90007, 90008, 90009, 90010, 90011, 90012, 90013, 90014, 90015, 90016, 90017, 90018, 90019, 90020, 90021, 90022, 90023, 90024, 90025, 90026, 90027, 90028, 90029, 90030, 90031, 90032, 90033, 90034, 90035, 90036, 90037, 90038, 90039, 90040, 90041, 90042, 90043, 90044, 90045, 90046, 90047, 90048, 90049, 90050, 90051, 90052, 90053, 90054, 90055, 90056, 90057, 90058, 90059, 90060, 90061, 90062, 90063, 90064, 90065, 90066, 90067, 90068, 90069, 90070, 90071, 90072, 90073, 90074, 90075, 90076, 90077, 90078, 90079, 90080, 90081, 90082, 90083, 90084, 90086, 90087, 90088, 90089, 90090, 90091, 90093, 90094, 90095, 90096, 90099, 90189, 90201, 90202, 90209, 90210, 90211, 90212, 90213, 90220, 90221, 90222, 90223, 90224, 90230, 90231, 90232, 90233, 90239, 90240, 90241, 90242, 90245, 90247, 90248, 90249, 90250, 90251, 90254, 90255, 90260, 90261, 90262, 90263, 90264, 90265, 90266, 90267, 90270, 90272, 90274, 90275, 90277, 90278, 90280, 90290, 90291, 90292, 90293, 90294, 90295, 90296, 90301, 90302, 90303, 90304, 90305, 90306, 90307, 90308, 90309, 90310, 90311, 90312, 90401, 90402, 90403, 90404, 90405, 90406, 90407, 90408, 90409, 90410, 90411, 90501, 90502, 90503, 90504, 90505, 90506, 90507, 90508, 90509, 90510, 90601, 90602, 90603, 90604, 90605, 90606, 90607, 90608, 90609, 90610, 90637, 90638, 90639, 90640, 90650, 90651, 90652, 90660, 90661, 90662, 90670, 90671, 90701, 90702, 90703, 90706, 90707, 90710, 90711, 90712, 90713, 90714, 90715, 90716, 90717, 90723, 90731, 90732, 90733, 90734, 90744, 90745, 90746, 90747, 90748, 90749, 90755, 90801, 90802, 90803, 90804, 90805, 90806, 90807, 90808, 90809, 90810, 90813, 90814, 90815, 90822, 90831, 90832, 90833,

† Pending California Department of Managed Health Care (DMHC) approval.

90834, 90835, 90840, 90842, 90844, 90846, 90847, 90848, 90853, 90895, 90899, 91001, 91003, 91006, 91007, 91008, 91009, 91010, 91011, 91012, 91016, 91017, 91020, 91021, 91023, 91024, 91025, 91030, 91031, 91040, 91041, 91042, 91043, 91046, 91066, 91077, 91101, 91102, 91103, 91104, 91105, 91106, 91107, 91108, 91109, 91110, 91114, 91115, 91116, 91117, 91118, 91121, 91123, 91124, 91125, 91126, 91129, 91182, 91184, 91185, 91188, 91189, 91199, 91201, 91202, 91203, 91204, 91205, 91206, 91207, 91208, 91209, 91210, 91214, 91221, 91222, 91224, 91225, 91226, 91301, 91302, 91303, 91304, 91305, 91306, 91307, 91308, 91309, 91310, 91311, 91313, 91316, 91321, 91322, 91324, 91325, 91326, 91327, 91328, 91329, 91330, 91331, 91333, 91334, 91335, 91337, 91340, 91341, 91342, 91343, 91344, 91345, 91346, 91350, 91351, 91352, 91353, 91354, 91355, 91356, 91357, 91364, 91365, 91367, 91371, 91372, 91376, 91380, 91381, 91382, 91383, 91384, 91385, 91386, 91387, 91390, 91392, 91393, 91394, 91395, 91396, 91401, 91402, 91403, 91404, 91405, 91406, 91407, 91408, 91409, 91410, 91411, 91412, 91413, 91416, 91423, 91426, 91436, 91470, 91482, 91495, 91496, 91499, 91501, 91502, 91503, 91504, 91505, 91506, 91507, 91508, 91510, 91521, 91522, 91523, 91526, 91601, 91602, 91603, 91604, 91605, 91606, 91607, 91608, 91609, 91610, 91611, 91612, 91614, 91615, 91616, 91617, 91618, 91702, 91706, 91711, 91714, 91715, 91716, 91722, 91723, 91724, 91731, 91732, 91733, 91734, 91735, 91740, 91741, 91744, 91745, 91746, 91747, 91748, 91749, 91750, 91754, 91755, 91756, 91765, 91766, 91767, 91768, 91769, 91770, 91771, 91772, 91773, 91775, 91776, 91778, 91780, 91788, 91789, 91790, 91791, 91792, 91793, 91801, 91802, 91803, 91804, 91896, 91899, 93510, and 93563.

Monterey: 93901, 93902, 93905, 93906, 93907, 93908, 93912, 93915, 93920, 93921, 93922, 93923, 93924, 93925, 93926, 93933, 93940, 93942, 93943, 93944, 93950, 95012, 95039, 93960, 93962, 93953, and 93955.

Nevada: 95712, 95924, 95945, 95946, 95949, 95959, 95960, 95975, and 95986.

Orange County includes all ZIP codes.

Placer: 95602, 95603, 95604, 95648, 95650, 95658, 95661, 95663, 95677, 95678, 95713, 95746, 95747, and 95765.

Riverside: 91752, 92201, 92202, 92203, 92210, 92211, 92220, 92223, 92230, 92234, 92235, 92236, 92240, 92241, 92247, 92248, 92253, 92255, 92258, 92260, 92261, 92262, 92263, 92264, 92270, 92276, 92282, 92320, 92501, 92502, 92503, 92504, 92505, 92506, 92507, 92508, 92509, 92513, 92514, 92516, 92517, 92518, 92519, 92521, 92522, 92530, 92531, 92532, 92543, 92544, 92545, 92546, 92548, 92549, 92551, 92552, 92553, 92554, 92555, 92556, 92557, 92562, 92563, 92564, 92567, 92570, 92571, 92572, 92581, 92582, 92583, 92584, 92585, 92586, 92587, 92589, 92590, 92591, 92592, 92593, 92595, 92596, 92599, 92860, 92877, 92878, 92879, 92880, 92881, 92882, and 92883.

Sacramento: 94203, 94204, 94205, 94206, 94207, 94208, 94209, 94211, 94229, 94230, 94232, 94234, 94235, 94236, 94237, 94239, 94240, 94244, 94245, 94247, 94248, 94249, 94250, 94252, 94254, 94256, 94257, 94258, 94259, 94261, 94262, 94263, 94267, 94268, 94269, 94271, 94273, 94274, 94277, 94278, 94279, 94280, 94282, 94283, 94284, 94285, 94286, 94287, 94288, 94289, 94290, 94291, 94293, 94294, 94295, 94296, 94297, 94298, 94299, 95608, 95609, 95610, 95611, 95615, 95621, 95624, 95626, 95628, 95630, 95632, 95638, 95639, 95652, 95655, 95660, 95662, 95670, 95671, 95673, 95683, 95693, 95741, 95742, 95757, 95758, 95759, 95763, 95811, 95812, 95813, 95814, 95815, 95816, 95817, 95818, 95819, 95820, 95821, 95822, 95823, 95824, 95825, 95826, 95827, 95828, 95829, 95830, 95831, 95832, 95833, 95834, 95835, 95836, 95837, 95838, 95840, 95841, 95842, 95843, 95851, 95852, 95853, 95860, 95864, 95865, 95866, 95867, 95894, and 95899.

San Bernardino: 91701, 91708, 91709, 91710, 91729, 91730, 91737, 91739, 91743, 91758, 91759, 91761, 91762, 91763, 91764, 91784, 91785, 91786, 92256, 92268, 92284, 92286, 92301, 92305, 92307, 92308, 92313, 92314, 92315, 92316, 92317, 92318, 92321, 92322, 92324, 92325, 92329, 92331, 92333, 92334, 92335, 92336, 92337, 92339, 92340, 92341, 92342, 92344, 92345, 92346, 92350, 92352, 92354, 92356, 92357, 92358, 92359, 92368, 92369, 92371, 92372, 92373, 92374, 92375, 92376, 92377, 92378, 92382, 92385, 92386, 92391, 92392, 92393, 92394, 92395, 92397, 92399, 92401, 92402, 92403, 92404, 92405, 92406, 92407, 92408, 92410, 92411, 92413, 92415, 92418, 92423, and 92427.

San Luis Obispo: 93401, 93402, 93403, 93405, 93406, 93407, 93408, 93409, 93410, 93412, 93420, 93421, 93422, 93423, 93424, 93426, 93428, 93430, 93432, 93433, 93435, 93442, 93443, 93444, 93445, 93446, 93447, 93448, 93449, 93451, 93453, 93461, 93465, 93475, and 93483.

Santa Barbara: 93013, 93014, 93067, 93101, 93102, 93103, 93105, 93106, 93107, 93108, 93109, 93110, 93111, 93116, 93117, 93118, 93120, 93121, 93130, 93140, 93150, 93160, 93190, 93199, 93252, 93254, 93427, 93429, 93434, 93436, 93437, 93438, 93440, 93441, 93454, 93455, 93456, 93457, 93458, 93460, 93463, 93464.

Santa Cruz County includes all ZIP codes.

Stanislaus: 95307, 95313, 95316, 95319, 95323, 95326, 95328, 95329, 95350, 95351, 95352, 95353, 95354, 95355, 95356, 95357, 95358, 95361, 95363, 95367, 95368, 95380, 95381, 95382, 95386, 95387, and 95397.

Tulare: 93212, 93218, 93219, 93221, 93223, 93227, 93235, 93237, 93244, 93247, 93256, 93257, 93260, 93267, 93270, 93271, 93272, 93274, 93277, 93286, 93291, 93292, 93603, 93615, 93618, 93631, 93647, 93670, 93673, and 93282.

Ventura: 91319, 91320, 91358, 91359, 91360, 91361, 91362, 91377, 93001, 93002, 93003, 93004, 93005, 93006, 93007, 93009, 93010, 93011, 93012, 93015, 93016, 93020, 93021, 93022, 93023, 93024, 93030, 93031, 93032, 93033, 93034, 93035, 93036, 93040, 93041, 93042, 93043, 93044, 93060, 93061, 93062, 93063, 93064, 93065, 93066, 93094, and 93099.

Yolo: 95605, 95606, 95607, 95612, 95616, 95617, 95618, 95627, 95637, 95645, 95653, 95691, 95694, 95695, 95697, 95698, 95776, 95798, 95799, and 95937.

† Pending California Department of Managed Health Care (DMHC) approval