

Zoux mv baengh fim kuei doic se dorngc doh leiz

Blue Shield Promise Cal MediConnect Plan se zoux puix horpc saengv zangc doh leiz aengx caux guoqv zangc doh leiz bouc bun baeqc fingz maaih ze'buonc gauz aengx caux maiv ginv zoux kuei zuqc doic maiv simv cuotv haaix deix mienh fai zoux maiv yuonh, maiv ginv gorngv loh hnoi gorn yiem haaix daaih, haaix hoc ndopv jieqv-baeqc, benx haaix fingz iu, yiem haaix norm guoqv daaih, haaix nyungc iu-fingz, haaix nyungc baengc, loh hnoi cuotv seiz douh, maaih mengh hoc ndongc haaix, fiouz haaix diuc zong-zei, m'jangc fai m'sieqv, dorng jaa fai daan-sin, dorn fai sieqv, benx dorn fai sieqv, oix caux haaix dauh benx cai-doiz, hnyangx-jeiv goz lunx, benx corng h zingh baengc wuaaic fangx fai beih zangc wuaaic fangx.

Blue Shield Promise Cal MediConnect Plan se tengx bun:

- Baeqc wang-henh tengx aengx caux nzie weih bun wuaaic fangx mienh douc waac caux yie mbuo longx faaux, beiv taux benx:
 - Lorx haih wuv liouh nyei mienh tengx faan waac bun mangc
 - Longc da'nyeic diuc sou-daan fiev waac-fienx bun mangc (aamz benx domh sou, muangx qiez, bieqc longc electronic sou-daan, da'nyeic diuc sou-daan)
- Baeqc wang-henh tengx faan waac bun haaix deix mienh dugh maiv haih gorngv ang gitv waac wuov, beiv taux benx:
 - Haih faan waac liouc nyei mienh
 - Dorh waac-fienx fiev benx da'nyeic fingz nzangc

Beiv taux meih qiemx longc tengx taux naaiv deix gong nor, lorx taux naaiv dauh dengv gong-bieiv goux baeqc fingz doh leiz jien yiem Blue Shield Promise Cal MediConnect Plan.

Beiv taux meih maaih waac sienx gorngv ninh mbuo Blue Shield Promise Cal MediConnect Plan lorqc mueic bungz ndortv haaix deix nzie weih gong a'fai longc da'nyeic diuc jauv-louc dugh zoux ei loh hnoi gorn yiem haaix daaih, haaix hoc ndopv jieqv-baeqc, benx haaix fingz iu, yiem haaix norm guoqv daaih, haaix nyungc iu-fingz, haaix nyungc baengc, loh hnoi cuotv seiz douh, maaih mengh hoc ndongc haaix, fiouz haaix diuc zong-zei, m'jangc fai m'sieqv, dorng jaa fai daan-sin, dorn fai sieqv, benx dorn fai sieqv, oix caux haaix dauh benx cai-doiz, hnyangx-jeiv goz lunx, benx corng h zingh baengc wuaaic fangx fai beih zangc wuaaic fangx jauv-louc nor, meih haih zoux goz sic sou-fienx fungx bieqc bun taux:

Blue Shield Promise Cal MediConnect Plan
Dengv gong-bieiv goux baeqc fingz doh leiz jien
601 Potrero Grande Dr.
Monterey Park, CA 91755
Douc waac finz-gorn: (844) 883-2233 (TTY 711)
Faekv: (323) 889-2228
Email: BSCPHPCivilRights@blueshieldca.com

Meih corc haih zoux goz sic sou-fienx dorh mingh cunv bun ninh mbuo fai fungx gan zipv fienx gorn mingh, gan faekv fai gan email. Beiv taux meih qiemx longc mienh tengx fiev naaiv zeiv gox sic sou-fienx nor, naaiv dauh engv gong-bieiv goux baeqc fingz doh leiz jien se yiem naaic tengx meih.

Meih corc haih dorh naaiv zeiv gox sic sou-fienx fungx bieqc bun taux meiv guoqv ze'weic domh gorn gunv goux heng-wangc aengx caux nzie weih zuangx mienh, ze'weic gorn goux doh leiz gunv baeqc fingz, longc benx electronic sou-fienx fungx mingh bun taux naaic norm gorn yiem njiec <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, fai fungx gan zipv fienx gorn fai douc waac lorx yiem naaiv:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, (TTY 800-537-7697)
Gux gox sic weic: https://ocrportal.hhs.gov/ocr/cp/wizard_cp.jsf

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.