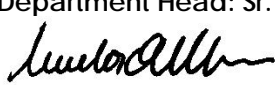
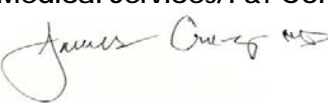


Policy Title: Medical Services Committee Functions		POLICY #: 70.2.49	
		Line of business: ALL	
Department Name: Utilization Management	Original Date 1/02	Effective Date 5/19	Revision Date 12/18
Department Head: Sr. Director, UM 			Date: 3/21
Medical Services/P&T Committee: (If Applicable) PHP CMO 			Date: 3/21

PURPOSE

To define the role and responsibilities of the Medical Services Committee.

POLICY

The Medical Services Committee is responsible for the oversight of the UM Program and reports to the Board of Directors.

PROCEDURE

The Medical Services Committee is composed of the Blue Shield of California Promise Chief Medical Officer (CMO) who chairs the committee along with membership assigned to include primary care physicians and a representative sample of specialty care providers. The term of membership is for one year with reappointment by the committee and approval by the Board of Directors. There is no limit on the number of terms a member may serve.

The committee operates by majority rule with only physician members of the committee having voting privileges. A quorum is established with a minimum of three (3) physician members in attendance.

All committee members and participants will maintain the standards of ethics and confidentiality regarding patient information and proprietary information.

Some of the UM Data reviewed by the (MSC) includes but it not limited to;

- Total hospital bed days per 1000 members
- ER Utilization
- Pharmacy Utilization
- Total number of referrals approved, deferred, and denied
- Authorization turnaround time studies
- Member and provider appeals
- CCS Data
- Case Management Data
- Initial Health Assessment Data
- IPA Compliance Data

The Medical Services Committee meets on a quarterly basis and is responsible for the following:

- Reviewing administrative information
- Reviewing and analyzing UM data
- Reviewing, evaluating, and making recommendations regarding UM operations
- Reviewing and approving UM policies and procedures
- Reviewing and approving UM clinical criteria/guidelines
- Identifying and referring potential quality issues (PQI's) to the QM Committee
- Identifying and facilitating educational programs to meet the needs of health care personnel in UM department and within the provider network

REFERENCES