

Los Angeles Member Advisory Committee Meeting Minutes

December 5th , 2019 • 12:30 p.m. to 2:30 p.m.

Council Members

Council Members	Committee Members Absent	Blues Shield Promise Health Plan
<ul style="list-style-type: none"> • Anwar Zoueihid (Partners in Care Foundation) • Donna Attwood (Consumer) • Halina Fardin (Worksite Wellness LA) • Hector Ochoa (SCRS-ILC) • Heriberto Loya (Consumer) • JoAnn Cannon (PASC) • Rafael Gonzalez (First 5) • Richard Ayoub (Project Angel Food) • Robert Cota (Consumer) • Margaret Iaccino (Consumer) • Elizabeth Carrasco (Consumer) 	<ul style="list-style-type: none"> • Rigo Saborio (SBSS) • Margie Harper (NAMI) 	<ul style="list-style-type: none"> • Dr. Greg Buchert (Blue Shield Promise Health Plan CEO President) • Dr. Tanya Dansky (Blue Shield Promise Health Plan CMO) • Maria Calleros (Blue Shield Promise Health Plan AVP, Medi-Cal) • Maria Lackner (Blue Shield Promise Health Plan AVP, CMC) • Araceli Garcia (Program Manager for Consumer and Stakeholder Engagement)

Guest

- Alexandria Forester (Neighborhood of Legal Services)

Topic	Presenter	Decisions/Action items
<p>Welcome and introductions</p>	<p>Anwar Zouihid- Vice- Chair</p>	
<p>Old Business</p> <ul style="list-style-type: none"> • No action items to report back 	<p>Araceli Garcia</p>	
<p>Report from the Chief Executive Officer and Chief Medical Officer</p> <ul style="list-style-type: none"> • Dr. Buchert reported on the following: <ul style="list-style-type: none"> ○ Greg Buchert provided an update on the Community Resource Centers announced that center in Pomona had opened on 12/9/2019. The grand opening was attended by more than 150 guests which included Blue Shield Promise and L.A Care leadership, elected officials, community-based organizations and over 400 community members. The center will open to the public and will provide fitness classes, enrollment assistance to help with completing application for available health coverage programs. BlueSky is a new initiative supports mental health for middle and high school students in California by providing additional mental health clinicians in school, training teachers on the signs of mental health issues, and empowering students with in-person and online mental health support resources. In January 2020, Blue Shield of California Promise Health Plan will be in audit with DHCS. • Dr. Dansky reported on the following: <ul style="list-style-type: none"> ○ The Senior Manager for Lifestyle Medicine provided an update on the addition of IVR as part of the offering for Interpretation Services. As part of the interpretation benefit members have access to No Cost interpreter Services 24 hour a day, 7 days a week. The benefit can be access over the phone, face to face (this includes American Sign Language) and coming soon Video Remote Interpreting (VRI). This option will provide the member the benefit of face-to-face communication with the simplicity of over the phone interpretation. IVR will soon be available in San Diego, the Pomona Resource Center and the Antelope Valley clinics. 	<p>Dr. Greg Buchert Linda Fleishman Thomas Tran</p>	

<p>Ombudsman Report</p> <ul style="list-style-type: none"> Alexandria Forester reported on the following: <ul style="list-style-type: none"> Ombudsman provided an update on “Ending the Senior Penalty” and AB 1088. The change will be effective in 2020 for seniors with Medi-Cal only; and anyone with Medi-Cal and Medicare. In 2020, the Medi-Cal income limit for the Aged & Disabled program will increase to 138% FPL. This change ends the “Senior Penalty,” since adults under age 65 otherwise eligible for MAGI Medi-Cal can receive no-cost benefits with income up to 138%FPL under the Adult Expansion Program. 	<p>Alexandria Forester</p>	
<p>New Business</p> <ul style="list-style-type: none"> The Teladoc General Medical Services will be available to Medi-Cal and Cal MediConnect members beginning February 1, 2020. They also requested feedback from the members in attendance on what would be the best method to promote the benefit. Would it be better to include mail a flyer, to do Robo calls, or live calls. The group discuss and suggested that an area to explore promoting this benefit might be the resource centers. Updates were also provided on the Medi-Cal benefits being restored as of 1/1/2020. Audiology services, incontinence creams and washes, optometric services, routine eye exam once every 24 months. eyeglasses once every 24 months, podiatry services and speech therapy services. It was noted that Cal MediConnect members already have access to all the restored benefits and in some cases, they are receiving richer benefits that those offer by Medi-Cal. For example, the benefit for vision in 2020 includes 1 routine eye exam every year and up to \$500 for eyewear every 2 years. 	<p>Nairi Varteressian Rina Cruz Marilyn Perkola</p>	
<p>Comments</p> <ul style="list-style-type: none"> N/A 	<p>Anwar Zouhid, Vice-Chair, PICF</p>	

<p>Closing Remarks and Adjournment</p> <ul style="list-style-type: none">The meeting adjourned at 2:35 p.m. The next MAC is scheduled for March 5th, 2020	<p>Anwar Zouihid, Vice-Chair, PICF</p>	
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