



<October 14, 2020>

<Member First and Last name>
<street number, street name>
<City, State, Zip code>

**Summary of Changes and Updates to Your
Blue Shield of California Promise Health Plan
Medi-Cal Covered Benefits and Services
CHANGES EFFECTIVE: October 14, 2020**

Dear <Name>,

The purpose of this letter is to inform you of changes to your Medi-Cal covered services with Blue Shield of California Promise Health Plan (Blue Shield Promise). The updates described below apply to your 2020 Blue Shield Promise Member Handbook (Evidence of Coverage). Please read this letter and keep it with your Blue Shield Promise Member Handbook. To learn more, call Blue Shield of California Promise Health Plan Member Services at 1-800-605-2556, Monday through Friday, 8:00 a.m. to 6:00 p.m. The call is free.

Section 4- Benefits and services

Medi-Cal benefits covered by Blue Shield of California Promise Health Plan

The Provisional Postpartum Care Extension Program

The Provisional Postpartum Care Extension (PPCE) Program provides extended coverage for Medi-Cal members who have a maternal mental health condition during pregnancy or the time period after pregnancy.

Blue Shield of California Promise Health Plan covers maternal mental health care for women during pregnancy and for up to two months after the end of pregnancy. The PPCE program extends that coverage for up to 12 months after the diagnosis or from the end of the pregnancy, whichever is later.



To qualify for the PPCE program, your doctor must confirm your diagnosis of a maternal mental health condition within 150 days after the end of pregnancy. Ask your doctor about these services if you think you need them. If your doctor thinks you should have the services from PPCE, your doctor completes and submits the forms for you.

You can get this document for free in other formats, such as large print, braille or audio. Call 1-800-605-2556 (TTY: 711), 8:00a.m. – 6:00p.m., Monday through Friday. The call is free.

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-800-605-2556 (TTY: 711).

ATENCIÓN: Si no habla inglés, tiene a su disposición gratis el servicio de asistencia en idiomas. Llame al 1-800-605-2556 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-800-605-2556 (TTY : 711)。