

Network Provider Update

To: Medi-Cal Network Participants
From: Hugo Florez 
Vice President, Network Management

October 2020

Correction: Following DHCS' phased approach to converting local codes to national codes

California continues to use many local codes for services and supplies for the Medi-Cal Fee for Service Program. Over the past few years, the Department of Health Care Services (DHCS) has been working at converting local codes to national codes by mapping those local codes to national codes and retiring the associated local codes. DHCS is using a **phased approach** to convert the interim (local) codes to national values.

Blue Shield of California Promise Health Plan previously sent out a notification asking network providers to use only national codes to avoid denial. Due to the phased approach of DHCS, we are sending this notice to assure our network providers that, **effective for dates of service on and after January 1, 2019, for billing claims, Blue Shield Promise will follow the Medi-Cal Fee for Service Program's phased approach** to converting local codes to national codes and will honor local codes for as long as they are valid via the Medi-Cal system, with the understanding that, while some local codes have already been converted to national codes and should no longer be used, other local codes will remain in use until they are converted to national codes.

To identify the most recent Medi-Cal code conversions, please visit the [Medi-Cal website](#).

This notification supersedes any prior notices Blue Shield Promise may have sent regarding the use of local codes for billing claims. Claims submitted with a local code will be accepted as long as DHCS has not converted the local code to a national code.

Should you have any questions, please call our Provider Customer Care Department at (800) 468-9935 from 8 a.m. to 5 p.m., Monday through Friday.

TBSP11375 (10/20)