

May 2020

To: Medi-Cal Network Participants

From: Hugo Florez   
Vice President  
Blue Shield of California Promise Health Plan

**Subject: Department of Health Care Services Medi-Cal Provider Bulletins**

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The Department of Health Care Services (DHCS) issued Medi-Cal bulletins during April 2020 with updates on several topics. We are sharing these updates with you to ensure you are aware of the information, and you can apply the information to your practice or facility operations, where appropriate.

1. COVID-19 Lab Tests Are New Medi-Cal Benefits
2. Update to CPT® 2020 Pathology Codes
3. Updated Frequency Limits for Fetal Aneuploidy Codes
4. Select E&M Codes Retroactively Reimbursable with Place of Service Code 51
5. Clinic Policy Update for Acyclovir
6. Two Oncology Codes Are New Medi-Cal Benefits
7. Genomic Sequence Analysis Panel Added as a New Medi-Cal Benefit
8. Updated Billing for Ophthalmoscopy
9. Changes to NCCI Quarterly Update for January 2020
10. Incontinence Medical Supplies Billing Update

For information about the above changes, please refer to the [Medi-Cal Update – General Medicine – April 2020: Bulletin 550](#).

For information related to COVID-19, visit the [COVID-19 Medi-Cal Response web page](#).  
(Links to Medi-Cal.ca.gov pages will take you off the Blue Shield Promise website.)

If you have questions about applying a benefit to Blue Shield Promise members, please call our Provider Customer Care Department at **(800) 468-9935** from 8 a.m. to 5 p.m., Monday through Friday.

[View prior authorization list](#)

**Reminder:**

Providers should bill using valid Medi-Cal codes. Please visit the Medi-Cal website for detailed billing information.

Refer to the **MCP: Two-Plan Model** manual for Los Angeles county and the **MCP: Geographic Managed Care (GMC)** manual for San Diego county for services that are payable by Fee-for-Service Medi-Cal.

TBSP11044 (5/20)