

Submit and track Blue Shield of California medical authorizations online in AuthAccel

AuthAccel provides an end-to-end solution for completing, submitting, tracking, and receiving determinations for Blue Shield and Blue Shield Promise Health Plan medical authorizations. The system is available 24/7 from the *Provider Connection* website after login (blueshieldca.com/provider).

Any medical authorization currently submitted to Blue Shield and Blue Shield Promise can be submitted online in AuthAccel. The system also displays the status of all Blue Shield and Blue Shield Promise Health Plan authorization requests.

Why use AuthAccel?

FOR BLUE SHIELD COMMERCIAL AND FEDERAL EMPLOYEE PROGRAM (FEP) PROVIDERS:

- **Provides immediate authorization for select medical services that fall within 61 medical policies.** (See list on the next page.) Approval is determined by your answers to code-specific clinical questionnaires, which on average take less than 3 minutes to complete.
- **Conveys when medical authorization is or is not required by Blue Shield, or when it is delegated.** No need to call Blue Shield.
- **Offers documentation when authorization is not required by Blue Shield or approval belongs to another entity.** An inquiry number and downloadable confirmation letter are automatically generated after you submit the authorization.

FOR ALL BLUE SHIELD and BLUE SHIELD PROMISE PROVIDERS:

- **Integrates member eligibility and provider status into the process.** No need to call for eligibility or check online, plus servicing provider and facility status is clearly displayed so it is easy to select within the member's network.
- **Allows attachment of clinical documentation to the authorization.** No faxing required and nothing gets lost or separated from your request. Clinicals can also be attached to an open request after submission – great for lack of information (LOI) situations.
- **Gathers all authorization information in one location.** AuthAccel displays high-level request details in an easy-to-view-and-search table, plus drill-down by authorization number for decisions by code and related correspondence.
- **Stores inquiry documentation for all lines of business.** All inquiries, no matter how submitted, are viewable from the *View Medical Authorization Status* section of the system.

If you have a Provider Connection username and login, start today! Click the [Authorizations](#) tab, choose *Medical authorization* or *Medical authorization status* from the blue navigation bar, select your Tax ID and click *AuthAccel*. The system will open in a new window.

How-to instructions for submitting and viewing authorizations are provided in the right-hand column on each Provider Connection AuthAccel launch page.

Next page: List of commercial medical policies as of April 2021 containing codes eligible for immediate approval when submitted in AuthAccel and based on qualifying provider responses to short, code-specific clinical questionnaires. Blue Shield reserves the right to add/remove medical policies on this list.

1. Ambulatory Event Monitors and Mobile Cardiac Outpatient Telemetry
2. Assays of Genetic Expression in Tumor Tissue as a Technique to Determine Prognosis in Patients with Breast Cancer
3. Auditory Brainstem Implant
4. Autografts and Allografts in the Treatment of Focal Articular Cartilage Lesions
5. Autologous Chondrocyte Implantation for Focal Articular Cartilage Lesions
6. Balloon Ostial Dilatation for Treatment of Chronic Sinusitis
7. Bio-Engineered Skin and Soft Tissue Substitutes
8. Biventricular Pacemakers (Cardiac Resynchronization Therapy) for the Treatment of Heart Failure
9. Blepharoplasty, Blepharoptosis Repair, (Levator Resection) and Brow Lift (Repair of Brow Ptosis)
10. Breast Implant Management
11. Cellular Immunotherapy for Prostate Cancer
12. Charged-Particle (Proton or Helium) Radiation Therapy
13. Continuous Passive Motion in the Home Setting
14. Cryosurgical Ablation of Miscellaneous Solid Tumors Other Than Liver, Prostate, or Dermatologic Tumors
15. Dental Anesthesia
16. Diagnosis and Medical Management of Obstructive Sleep Apnea Syndrome
17. Diagnosis and Medical Management of Obstructive Sleep Apnea Syndrome (FEP)
18. Elective Invasive Coronary Angiography
19. Elective Percutaneous Coronary Intervention
20. Endoscopic Radiofrequency Ablation or Cryoablation for Barrett Esophagus
21. Endovascular Procedures for Intracranial Arterial Disease
22. Esophageal pH Monitoring
23. External Insulin Infusion Pump
24. Extracranial Carotid Artery Stenting
25. Gene Variants Associated w/ Breast Cancer in Individuals at High Breast Cancer Risk
26. Genetic Testing for:
 - RACA 1 or BRCA2 for Hereditary Breast/Ovarian Cancer Syndrome and Other High-Risk Cancers
 - Cardiac Ion Channelopathies
 - Developmental Delay/Intellectual Disability, Autism Spectrum Disorder
 - Lynch Syndrome and Other Inherited Colon Cancer Syndromes
 - Mitochondrial Disorders
 - Predisposition to Inherited Hypertrophic Cardiomyopathy
32. Hyperbaric Oxygen Therapy
33. Hysterectomy Surgery for Benign Conditions
34. Implantable Cardioverter Defibrillator
35. Intraoperative Radiotherapy
36. JAK2, MPL, and CALR Testing for Myeloproliferative Neoplasms
37. Knee Arthroplasty for Adults
38. Knee Arthroscopy
39. Knee Braces
40. Magnetoencephalography/Magnetic Source Imaging
41. Microprocessor-Controlled Prosthesis for the Lower Limb
42. Microwave and Locoregional Laser Tumor Ablation
43. Negative Pressure Wound Therapy in the Outpatient Setting
44. Noninvasive Techniques for the Evaluation and Monitoring of Patients with Chronic Liver Disease
45. Orthognathic Surgery
46. Panniculectomy, Abdominoplasty, and Surgical Management of Diastasis Recti
47. Partial Thickness Rotator Cuff Tears and Acromioplasty/ Subacromial Decompression
48. Radioembolization for Primary and Metastatic Tumors of the Liver
49. Radiofrequency Ablation of Primary or Metastatic Liver Tumors
50. Reduction Mammoplasty for Breast-Related Symptoms
51. Surgical Treatment of:
 - Femoroacetabular Impingement
 - Gynecomastia
 - Snoring and Obstructive Sleep Apnea Syndrome
54. Total Hip Arthroplasty for Adults
55. Transcranial Magnetic Stimulation as a Treatment of Depression and Other Psychiatric/Neurologic
56. Treatment of Hyperhidrosis
57. Treatment of Varicose Veins/Venous Insufficiency
58. Wearable Cardioverter Defibrillators
59. Whole Exome and Whole Genome Sequencing for Diagnosis of Genetic Disorders
60. Whole Gland Cryoablation of Prostate Cancer
61. Wireless Capsule Endoscopy to Diagnose Disorders of the Small Bowel, Esophagus, and Colon