



Working together
for members

Blue Shield of California and Providence

Blue Shield of California and Providence have teamed up to work toward a better experience for our members. We're working together to create better coordination and communication among our members' health plan, doctors, and hospitals.

Together, we're helping to provide members with best-practice, clinical care that is more personalized and easier to access.

About Providence

At Providence, we are pursuing innovative ways to transform health care by keeping people healthy, and making our services more convenient, accessible and affordable for all. We are committed to high-quality, compassionate health care for everyone. We help people and communities benefit from the best health care model for the future - today.

As a comprehensive health care organization, we are serving more people, and advancing best practices. Providence is committed to touching millions of lives and enhancing the health of the American West to transform care for the next generation and beyond.



trio^{HMO}

Part of **Blue Shield's Trio ACO HMO Network**, focused on delivering choice, affordability, and coordinated care. Learn more at blueshieldca.com/trio.



Access and convenience

Providence makes it easy to access care when you need it.

- Same-day appointments: We offer you the ability to see a personal clinician, nurse practitioner, or other medical professional within 24 hours of contacting the provider.
 - Appointment should be scheduled directly with your physician's office. Check with your local medical group for specific availability.
- Walk-ins provide you an alternative to emergency room visits for non-emergency care at urgent care locations.

Service and support

Our facilities, programs, and services provide extra health and wellness support.

- Personal service team ready to help you choose your doctor and hospitals. Call **(888) 432-5464**, or visit www.providence.org
- Access to the most advanced specialized services and technology in:
 - Cancer
 - Heat and vascular
 - Orthopedics
 - Neurology
 - Women's health
 - And more

- Expertise in preventive medicine and services to help keep you healthy and out of the hospital whenever possible.
- Numerous community education classes, support groups, prevention and wellness programs including courses on Healthy Living, Parenting, Childbirth, Diabetes, Conditions Management, and more.

Online services

Providence provides a secure, convenient way to manage your personal health care and communicate with your doctor's office online. This free self-service tool gives you a secure way to:

- Access your medical records
- Request or cancel appointments
- Request prescription renewals
- View test and lab results

ExpressCare

Providence offers online care and same-day appointments for a wide range of health issues. Common ailments like fever, cough, cold, sore throat, skin, respiratory and much more!

Visit www.Providence.org/ExpressCare for more info.

URGENT CARE CENTERS

When you're afflicted by non-life-threatening conditions, but still need immediate treatment:

- **Aliso Viejo**
South Coast Medical Group
949-389-8969
- **Anaheim**
Gateway Urgent Care Center
714-778-3838
- **Anaheim Hills**
Anaheim Hills Urgent Care
714-257-6170
- **Carson**
310-835-9227
- **Cypress**
Cypress Urgent Care
714-903-8900
- **Dana Point**
Laguna Dana Urgent Care
949-248-8900
- **Del Amo**
310-792-4444
- **Fullerton**
St. Jude Heritage Med Grp
714-449-6230
- **Irvine**
Sand Canyon Urgent Care
949-417-0272
- **Laguna Hills**
Sand Canyon Urgent Care
949-206-4633
- **Manhattan Beach**
310-376-6262
- **Mission Viejo**
Kids Doc (patients birth to 17)
949-682-4750
Mission Heritage Med Grp
949-276-2111
- **Orange**
Pacific Urgent Care & Family Medicine
714-921-3870
- **Redondo Beach**
310-318-9992
- **Sunrise Multispecialist Urgent Care**
714-771-1420
- **St. Joseph Heritage Med Grp**
714-628-3300
- **San Juan Capistrano**
San Juan Pediatrics Inc. 949-388-9009
- **Santa Ana**
St. Joseph Heritage Med Grp
714-571-7700
- **Santa Monica**
310-829-8441
- **San Pedro**
310-241-2590
- **Torrance**
310-618-9200
- **West Covina**
SmartClinic Urgent Care
626-581-1000

HOSPITAL AFFILIATIONS

- St. Jude Medical Center
- Providence Little Company of Mary Medical Center - Torrance and San Pedro
- St. Joseph Hospital Orange
- Providence Saint Joseph Medical Center
- Providence Saint John's Health Center
- Providence Cedar Sinai Tarzana Medical Center
- Providence Holy Cross Med Ctr.
- Mission Hospital Mission Viejo
- Mission Hospital Laguna Beach
- St. Mary Medical Center

MEDICAL GROUPS AND AFFILIATED PHYSICIANS

- Axminster
- Facey Medical Group
- Mission Heritage Medical Group
- Mission Hospital Affiliated Physicians
- Saint John's Physician Partners
- St. Joseph Heritage Medical Group
- St. Jude Heritage Medical Group
- St. Mary High Desert Medical Group
- St. Joseph Hospital Affiliated Physicians
- St. Jude Affiliated Physicians

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Providence contact information

 www.providence.org

 888-432-5464