

Transitioned to your Blue Shield plan through Covered California?

Use this checklist

You've recently switched to a Blue Shield plan sold directly through Covered California. If you are transitioning your Blue Shield of California health plan to a Covered California Blue Shield of California health plan and received an application acknowledgment and request for payment for enrollment, follow these instructions to make sure you have continuous coverage in 2021.

- 1 Pay your first month's premium of your new medical plan**
Please pay your premium of your Covered California Blue Shield plan upon enrollment or no later than 30 days from your application date.

- 2 Get a new medical ID number and medical ID card**
You will receive a new subscriber ID number for your new medical plan through Covered California.

- 3 If you have a Trio HMO plan, be sure to check your primary care physician (PCP)**
Confirm that the PCP listed on your Trio HMO ID card is your preferred doctor.

- 4 Register for online access for your new medical plan**
If you are already registered for an online account with your current Blue Shield plan, you will need to use a different email address to register for online access to your new medical plan through Covered California.

- 5 Enroll in AutoPay**
If you are already enrolled in automatic payments for your current plan, you will need to set up new automatic payments for your new medical plan.

- 6 Prepare for your care needs**
 - a. Contact customer service to transfer any prior authorizations for care or prescriptions to your new plan.
 - b. Make sure your pharmacy has your new medical ID number for any prescription refills or mail order prescriptions.

For more detailed information, visit
blueshieldca.com/transitionchecklist.

