

Switching to a Blue Shield plan through Covered California?

Use this checklist

If you decide to switch to a Blue Shield medical plan through Covered California, follow these instructions to make sure you're all set:

- 1 Apply for your new medical plan through Covered California**
Make sure you have all the information you need beforehand.

- 2 Activate your new coverage by paying your first month's premium**
You'll have the option to pay when you enroll in the new plan or by the payment due date provided.

- 3 Get a new medical ID number and medical ID card**
You will receive a new subscriber ID number for your new medical plan through Covered California.

- 4 If you have a Trio HMO plan, be sure to check your primary care physician (PCP)**
Confirm that the PCP listed on your Trio HMO ID card is your preferred doctor.

- 5 Register for online access for your new medical plan**
If you are already registered for an online account with your current Blue Shield plan, you will need to use a different email address to register for online access to your new medical plan through Covered California.

- 6 Enroll in Autopay**
If you are already enrolled in autopayments for your current plan, you will need to set up new automatic payments for your new medical plan.

- 7 Cancel your current medical plan**
After you've paid your last month's premium, you must call Blue Shield Customer Service and request to cancel your plan. Avoid duplicate coverage and double billing.

- 8 Prepare for your care needs**
 - a. Verify that any prior authorizations for care or prescriptions have been transferred to your new plan.
 - b. Make sure your pharmacy has your new medical ID number for any prescription refills or mail order prescriptions.

- 9 Keep your dental plan, vision plan, or life insurance* plan with Blue Shield**
Even if you change your medical plan and purchase it through Covered California, you can keep your dental plan, vision plan, or life insurance* plan directly from Blue Shield.

* Underwritten by Blue Shield of California Life & Health Insurance Company

For more detailed information, visit
blueshieldca.com/switchingchecklist.

