

How to apply

Acceptance requirements

- Doctor of Pharmacy degree from an accredited school of pharmacy
- California licensure or eligible candidate for California licensure*
- Three letters of recommendation
- Letter of intent
- Curriculum vitae
- Official transcript from a school of pharmacy
- Preliminary telephone interview
- Onsite interview for select candidates
- Email application materials to BSCPharmacyResidency@blueshieldca.com

Residency location: Oakland

Duration of program: July 2021 through June 2022

Application deadline: January 1, 2021

Stipend: \$55,000

Benefits:

- Health/dental/vision
- 20 days of personal time off (PTO)
- Ten paid holidays
- One health day off
- Paid professional leave for conferences, including travel allowance

*The resident must obtain pharmacist licensure from the California State Board of Pharmacy within 90 days of the start of the program. If the resident is unable to obtain licensure by December 31 of the residency year, the resident will be considered for dismissal from the program.

+ More about Blue Shield of California

Blue Shield of California, an independent member of the Blue Shield Association, is a nonprofit health plan dedicated to providing Californians with access to high-quality health care at an affordable price. Headquartered in Oakland, our 6,800 employees work together from multiple offices statewide to provide access to quality care at competitive rates. We offer our 4 million members a wide range of plans and one of the state's largest networks of healthcare providers, including physicians, hospitals, allied healthcare professionals, and pharmacies. We serve Commercial, Exchange, Medicare, and Medi-Cal populations.

Pharmacy services

Our mission is to provide quality and cost-effective pharmacy benefits. We are uniquely positioned to accomplish this through the use of integrated pharmacy and medical data to ensure effective coordination of healthcare services for individual patients and patient populations.

Residency website

blueshieldca.com/rxresidency

Contact information:

Autumn Cronin, PharmD
Residency Program Director
Blue Shield of California
601 12th Street
Oakland, CA 94607
Autumn.Cronin@blueshieldca.com

Hollie Wong, PharmD
PGY1 Managed Care Pharmacy Resident
Blue Shield of California
601 12th Street
Oakland, CA 94607
Hollie.Wong@blueshieldca.com

Blue Shield of California is an independent member of the Blue Shield Association A17722 (5/20)

Managed Care Pharmacy Residency Program

blue 
california



Residency program mission statement

Blue Shield of California's Managed Care Pharmacy Residency Program is designed to prepare residents for a career in managed care pharmacy. The program provides opportunities to develop proficient clinical, project management, analytical, and leadership skills, and is customized based on the resident's professional goals. Upon successful completion of the program, graduates are prepared for a variety of clinical pharmacist roles, including drug utilization review, quality assurance and improvement, drug information, and formulary management.

The program provides residents with the training, skills, and experience needed for a successful pharmacy career in today's healthcare environment.



Blue Shield of California achievements and recognitions

- Company culture is dedicated to community service and minority empowerment. In fact, Blue Shield of California has been honored as one of the world's most ethical companies and is recognized as a regional Diversity Leader.
- Established in 2002, Blue Shield of California's PGY1 Managed Care Pharmacy Residency has a proven track record of producing top-notch managed care pharmacists. One of our program goals is resident retention. Of our past 16 residents, six still work at the company today!
- In 2015, Blue Shield of California aimed to reduce total opioid utilization by 50% in three years. By the end of 2018, we surpassed this goal by 6%.
- In 2019, Blue Shield of California was honored by the Pharmacy Quality Alliance for our improvements in Medicare Star quality measures.



Learning experiences

- **Orientation**
Understand managed care concepts, review residency learning experiences, and develop a yearlong customized residency plan.
- **Clinical programs – Direct patient care**
Provide direct patient care through member and provider outreaches in the Clinical Pharmacy Operations Center (CPOC). Contribute to Medicare Star Ratings programs as well as Commercial and Medi-Cal quality initiatives.
- **Drug utilization review**
Review prior authorization requests, implement coverage policies, and present cases at clinical pharmacist rounds.
- **Formulary management**
Participate in formulary management, maintenance, development, and strategies. Communicate updates and relevant information to members, providers, and other stakeholders.
- **Pharmacy and Therapeutics**
Perform drug literature reviews and therapeutic class evaluations, answer medication policy questions, and present at Pharmacy and Therapeutics (P&T) Committee meetings.

- **Pharmacy benefit and compliance**
Understand pharmacy networks, rebates, benefits, claims, and compliance. Participate in drug pricing and competitive strategy discussions.
- **Pharmacy accounts and sales**
Participate in benefit design analysis, regulatory and legislative discussions, utilization analysis, sales and marketing strategies, and negotiations. Contribute to client presentations.
- **Accountable care organizations (ACO)**
Understand how Blue Shield of California's unique ACO partnerships improve clinical quality outcomes and manage healthcare costs. Participate in clinical program development and strategy planning.
- **Student precepting**
Precept APPE students, coordinate learning experiences and evaluations, and promote professional development.
- **Analytics and residency project**
Conduct a population-based, medication, and/or disease management outcomes study. Understand the basics of pharmacy analytics.
- **Professional development**
Attend professional conferences and networking events. Foster leadership skills and promote pride in the pharmacy profession.

