

Transitioning to your Blue Shield pharmacy benefits

Blue Shield of California is glad to serve you and those who depend on you for healthcare coverage. The overview below shows you how to transition to your new Blue Shield pharmacy benefits.

Steps to getting started

① Check the Blue Shield formulary

The Blue Shield Drug Formulary is a list of medications that are approved by the Food and Drug Administration (FDA) and are selected based on safety, effectiveness, and cost. It's best to check this list since our list may differ from your former health plan's formulary. Just go to blueshieldca.com/pharmacy, click on *Drug formularies* and select your plan type. To find the formulary applicable to you, refer to your *Evidence of Coverage* or *Certificate of Insurance* to determine your plan name. The plan names are noted above each formulary listed on the page.

② Fill your prescription

You have the option of filling your prescriptions two ways: at a network pharmacy or through our network mail service pharmacy.

Using a network pharmacy

The Blue Shield pharmacy network includes network chain pharmacies and other local and community pharmacies where you can fill up to a 30-day supply of medication. To find out if a pharmacy is in our network, register at blueshieldca.com/login, go to *Be Well* in the top navigation and select *Pharmacy*, click on *Pharmacy networks*, select *Pharmacy Locator*, then click on *Continue* in the pop-up window. If you don't have access to the Internet, you can call your dedicated Blue Shield Customer Care team at the number listed on your Blue Shield member ID card.

Using our network mail service pharmacy

If you take stabilized doses of covered long-term maintenance medications for conditions such as high blood pressure or diabetes, you can order a mail service refill of up to a 90-day supply through CVS Caremark. You also save money on your copayment, and there is no charge for shipping.

For ways to access the mail service pharmacy, please visit: blueshieldca.com/90dayRX.

We're here to help

If you have any questions, simply call your dedicated Blue Shield Customer Care team at the number on your Blue Shield member ID card.