

January 7, 2020

<Member Name>  
<Member Address>  
<Member Address 2>  
<City State ZIP>

Dear <Member Name>,

Thank you for your membership in our Blue Shield Specialty Duo<sup>SM</sup> dental + vision<sup>1</sup> plan. We put your care first. Since 1939, we continue to provide you with access to high-quality health care. We are writing to inform you of an upcoming rate change to your plan.

**Specialty Duo dental + vision rates are decreasing**

Great news! Effective April 1, 2020 your Specialty Duo dental + vision plan rate will decrease.

**Monthly rates effective April 1, 2020**

	Specialty Duo dental + vision
<b>Current rates</b>	\$61.90
<b>Rates as of 04/1/2020</b>	\$55.40

We recognize the importance of having quality health coverage from a company you've known and trusted for many years, and we appreciate your loyalty. If you have any questions, please call your broker or our Blue Shield of California Customer Service department. Representatives are available at **(800) 248-2341 [TTY: 711]**, 8 a.m. to 5:30 p.m., Monday through Friday, excluding holidays. For more information, please visit us online at [blueshieldca.com](http://blueshieldca.com).

You can also contact the Health Insurance Counseling and Advocacy Program (HICAP), which provides health insurance counseling for California senior citizens. Call HICAP's toll-free telephone number at (800) 434-0222 for a referral to your local HICAP office. The state of California provides HICAP services free of charge.

Thank you for entrusting us with your coverage and wellness needs. We look forward to serving you in the coming year.

Sincerely,



Krista Bowers  
Vice President & General Manager, Senior Markets

Enclosures

T9429-E (12/19)

<sup>1</sup> Specialty Duo package includes both Specialty Duo<sup>SM</sup> Dental Plan and Specialty Duo<sup>SM</sup> Vision Plan for Medicare Supplement plan members.