



Consistent with our mission to provide access to high-quality health care that is sustainably affordable, Blue Shield is applying a one-time premium credit to the November or December\* billing cycle to help ease the financial strain many of our members and employer groups are facing.

Premium credits will be applied for:

- Fully-insured\*\* employer group medical, dental and/or vision plans
- Medicare Supplement medical, dental and/or vision plans
- IFP dental plan and/or vision plans (not IFP medical plans)

Learn more

Premium Credit Program

The Premium Credit Program will apply a one-time 10% credit on customers' monthly medical premium and 30% credit on customers' monthly dental and/or vision premium to November\* bills. The credit will be calculated based on the customer's October premium.

Blue Shield will apply these percentages for all customers eligible to receive premium credits through this program. However, there may be some variance in the exact percentage for some customers, resulting from plan changes or enrollment changes close to the beginning of the November billing cycle.

The credit will be reflected in November\* paper and/or online bills for eligible customers. Customers receiving the credit are not obligated to continue their coverage with Blue Shield, and no repayment will be required of customers discontinuing coverage at any time.



The Premium Credit Program adds to the ways Blue Shield is supporting our members, employers, providers, and communities through the COVID-19 health crisis and ensuing financial challenges.

Stay up to date on our <u>COVID-19 resources page</u> for employers and brokers.

\*Blue Shield On-exchange small groups (CCSB) and a small subset of Medicare Supplement members will receive premium credits calculated based on the customer's October premium and applied through this program to their December billing cycle. All other market segments included in the program will have credits applied to their November billing cycle.

\*\*Flex-funded groups are not eligible for this program.

This is a required email from Blue Shield of California. Please note that you may receive required emails as part of doing business with Blue Shield of California, whether or not you have unsubscribed from promotional emails.

Don't miss out on future emails from us – <u>learn how</u> to add us to your address book.

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別、婚姻狀況、性別認同、性取向、年齡或殘障為由而進行歧視。

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