

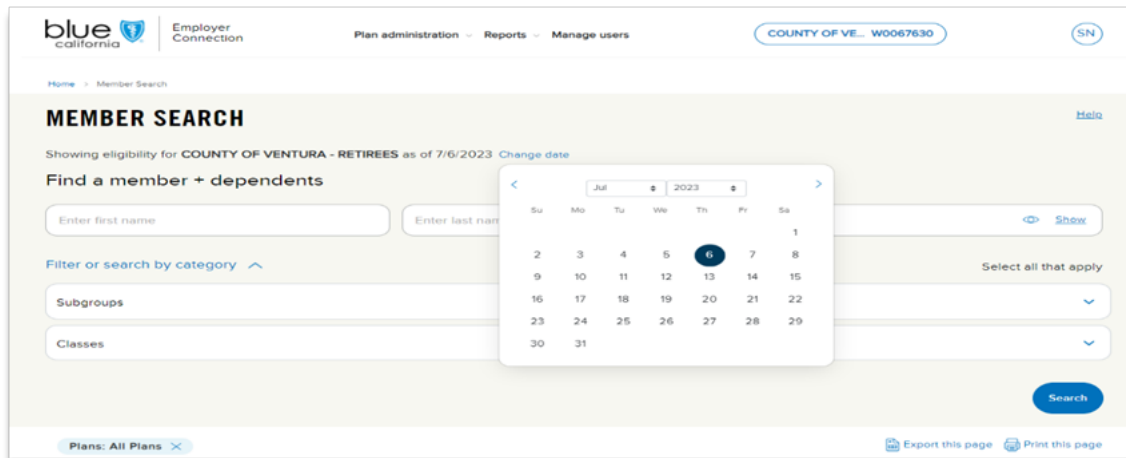
## Plan Administration and Benefits Management

Our Plan Administration and Benefits Management pages are tailored to help you seamlessly navigate the features available to manage plans, members, and benefits effectively.



### Plan Administration (Premier Accounts):

Primary Contacts with access to "Plan Administration" can efficiently manage plans and member details. Here's a breakdown of the key features:



### Member Search:

- Use the "Member Search" feature to locate a specific member.
- Enter search criteria like first name, last name, or the last four digits of the social security number.
- Utilize the "Filter or Search by Category" option for subgroups and classes.
- Filter search results by multiple criteria and easily remove specific filters.

## MEMBER SEARCH

[Help](#)

Showing eligibility for BC BIOTECHNOLOGY DBA BIOTECHNOLOGY as of 9/11/2023 [Change date](#)

Find a member + dependents




[Show](#)

Filter or search by category [v](#)

Search

[Export this page](#) [Print this page](#)

Showing results 1 - 4 of 4

25 results per page [v](#)

Name	Status	Deps	Subgroup	Class	Plans
CHANDLER GISSELBERG, DAOCHENG	Active	1	1000	ACTIVE CA ELIGIBLES	<a href="#">v</a>
ECHAVARRIA, JUN	Active	1	1000	ACTIVE CA ELIGIBLES	<a href="#">^</a>
Dependents		Plans			
HUA SHIMONO	Wife, Active		Silver Full PPO 2000/45 OffEx	01/01/2019 - present	
Jim, Corbett	Active	0	1003	ACTIVE CA ELIGIBLES	<a href="#">v</a>

### Plan Administrator - List View Results:

- Sort columns in ascending or descending order based on Name, Status, and Dependents.
- Plans are now represented by icons, which visually represent the plan type.
- Dropdown displays subscriber and family member names along with plan details.

## MEMBER DETAILS

[Return to Member Search results](#)

[Download ID cards](#) [Order ID cards](#)

### RONALD BOLOR MAHDI ABA

Subscriber - 90874487400  
Active

### RONALD BOLOR MAHDI ABA Active

[Print](#)

### PATRICIA KUGELL

Wife - 90874487401  
Active

#### Member profile

Subscriber ID: 90874487400  
Relationship to insured: Self  
Coverage period: 01/01/2019 - present

#### Personal details

Language: English  
Date of birth: 02/17/1950  
SSN: XXX-XX-6862

#### Contact information

Home address: 385 E LINDSEY ST  
HENDERSON, NV 89052  
Mailing address: Same as home address  
Home phone: (842) 058-4255  
Cell phone:  
Email: no\_one@email.com

#### Benefits

Group policy:  
Group: COUNTY OF VENTURA - RETIREES  
Primary care physician: Patient does not have a Primary Care Physician

#### Blue Shield plans

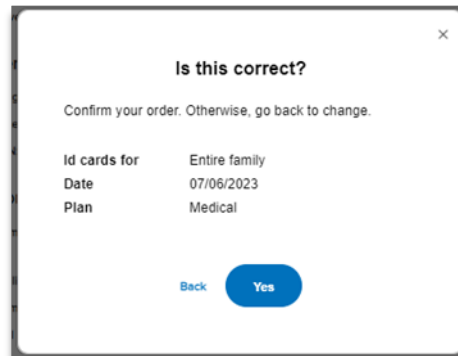
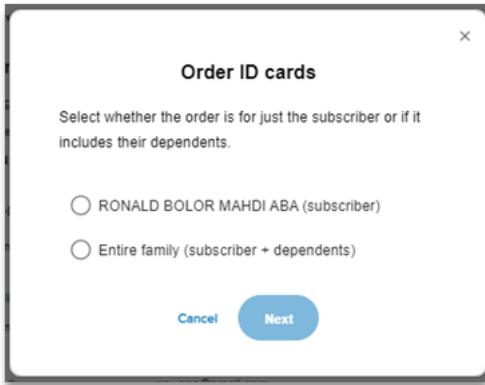
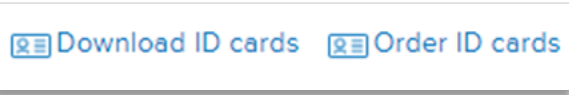
Benefit Plans	Plan Name	Effective Date	Status
Medical Product	<a href="#">County of Ventura - Retirees Custom COB PPO Plan GPDP</a>	01/01/2019 - 12/31/9999	Eligible

### Member Details:

- Clicking on a subscriber's name in the list view leads to their "Member Details" page.
- View family members' names, with the selected individual highlighted.
- Download, order, and print ID cards instantly.
- Status indicators indicate if a member is "Active" or "Inactive."
- Explore plans covered by the company for each member.

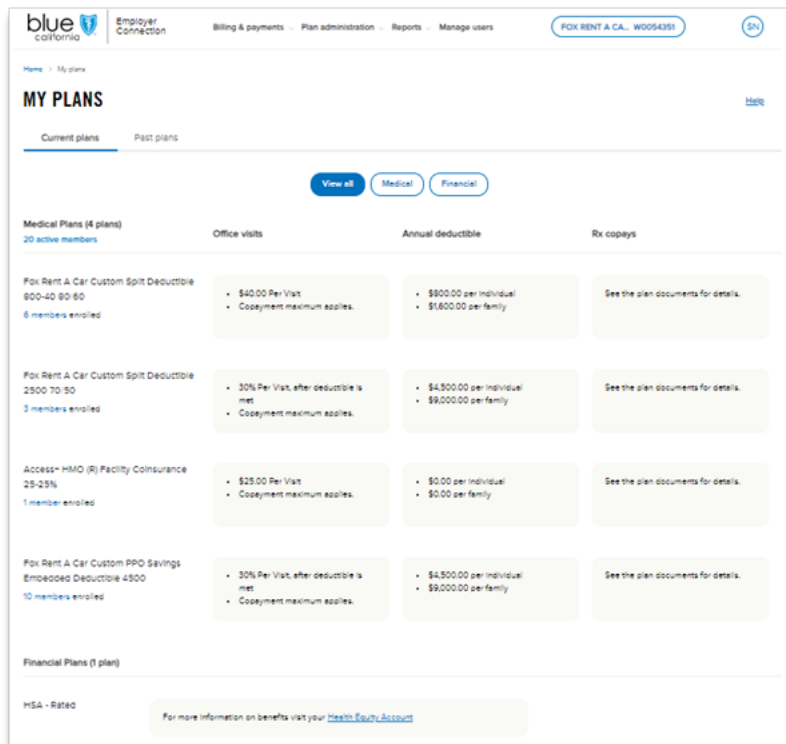
### ID Cards:

- Easily download ID cards by generating PDFs for families or individual subscribers or select "Order ID Cards" for them to be sent to the subscriber via postal mail.
- PPO cards are identical, while HMO cards have separate cards for each family member.



### My Plans:

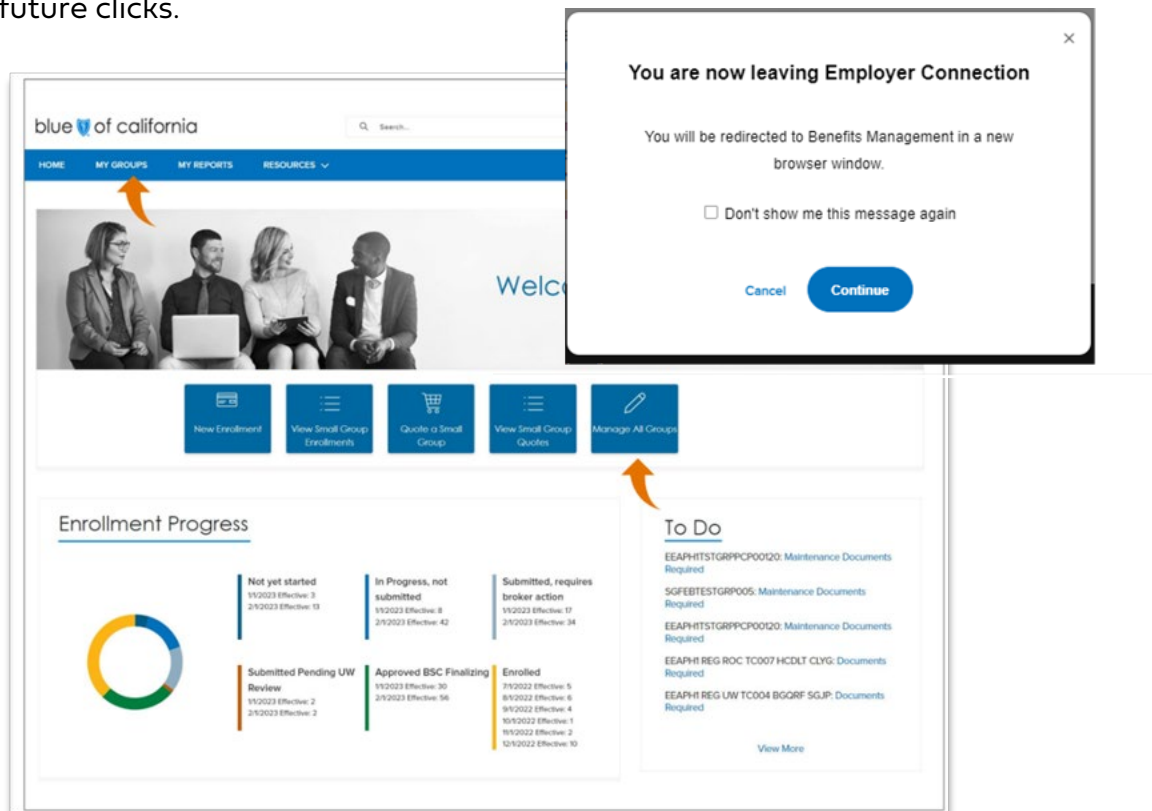
- Find your plans divided into "Current Plans" and "Past Plans."
- Click "Active Members" to view each plan's roster list of active members.



## Benefits Management (Core and Small Business):

For Core and Small clients, "Go to Benefits Management" provides access to the Employer Enrollment Tool. Here's what you need to know:

- Clicking the link initiates a Single Sign On (SSO) to the Employer Enrollment Tool landing page.
- A leaving window offers the choice to "Continue" for SSO or "Cancel" to stay on the current page.
- Check the "Don't show me this message again" box to turn off the window for future clicks.



Thank you for using our user guide to navigate the Plan Administration and Benefits Management features. We're committed to providing efficient tools to manage plans and benefits effectively. If you have any further questions, don't hesitate to refer to this guide or [contact Employer Services](#).