

Billing & Payments: Invoices

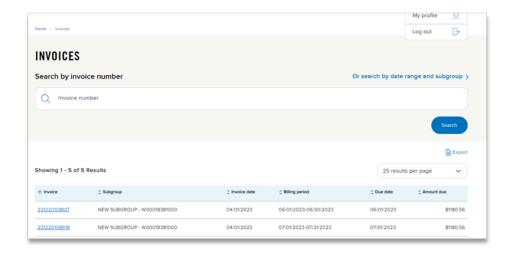
From the Billing & Payments navigation page, you can efficiently manage invoices through our standardized process. This guide will help you navigate and manage invoices with clarity and ease.



Unified Invoice Access:

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- Search for invoices and view details seamlessly on a single page.
- This integration simplifies your experience and helps you quickly locate the needed information.
- New invoices will automatically appear alongside your search results for added convenience.





Improved Search Functionality:

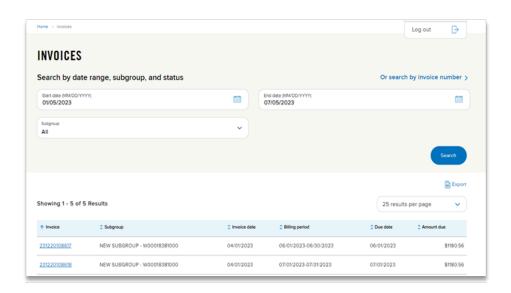
- Our search function is divided into two modes to enhance convenience.
 - o The default mode facilitates searching by date range and subgroups.
 - o The second mode enables you to search by invoice number.
- Switching between these modes is intuitive and hassle-free.

Flexible Sorting Options:

- Sort invoices by criteria such as "Invoice Number," "Subgroup," "Invoice Date,"
 "Billing Period," "Due Date," and "Amount Due."
- Invoices are sorted by number in ascending order by default.

Efficient Export and Pagination:

- Our improved "Export" feature allows you to obtain a list of invoices effortlessly.
- Customize the number of results displayed per page: choose from 25, 50, or 100 results per page.
- Clear pagination controls at the bottom of the page help you navigate through the results.

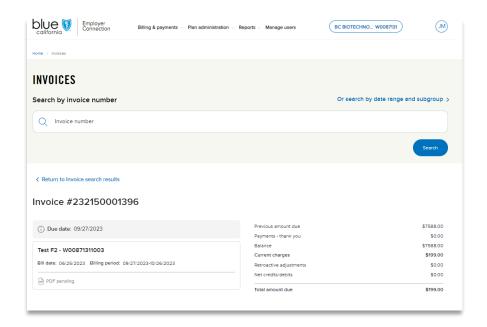


Detailed Invoice View:

- Clicking on an invoice number opens a detailed view of the invoice.



- Easily review invoice details and relevant information.
- Navigate back to the list view seamlessly by clicking "Return to Invoice search results."



At Blue Shield of California, we're dedicated to enhancing your invoice management experience. This standardized process streamlines your interactions, improves access, and ensures clarity. If you have any questions or need further assistance, please refer to this guide or contact <u>Employer Services</u>.