

#### Health Plan Employee Enrollment Application

Blue Shield plans for 101+ employees

Blue Shield of California and

Blue Shield of California Life & Health Insurance Company (Blue Shield Life) Please note: Failure to complete this enrollment application legibly and completely may result in a delay in the enrollment process. Reason for application: ☐ New hire Loss of coverage date ☐ Late enrollment Open enrollment Rehire date Other qualifying event type Date above event occurred Section 1 – Important enrollment guidelines for Specialty Benefits coverage Dental and vision insurance - An employee may enroll in a dental and/or vision plan without enrolling in a health plan. In order for a dependent to enroll in a dental or vision plan, the employee must be enrolled in the same dental or vision plan. **Section 2 – Plan(s)** Select and fill in plan name(s) as appropriate. Medical benefits without ABHP (account-based health plan) plan options: Active Choice®\* \_\_\_\_\_ Active Choice® Plus \_\_\_\_\_ Active Choice® Classic \_\_\_\_\_ Access+ HMO® \_\_\_\_\_\_ Access+ HM0® SaveNet<sup>SM</sup> \_\_\_\_\_ Dccal Access+ HMO® \_\_\_\_\_ Trio HMO \_\_\_\_\_ Trio HMO Savings \_\_\_\_\_ ☐ Added Advantage POS<sup>SM</sup> ☐ Full PPO ☐ Full PPO Savings<sup>†</sup> ☐ Full EPO ☐ Full \_\_\_\_\_ Tandem EPO \_\_\_\_\_ Blue Shield 65 Plus<sup>SM</sup> (HMO) \_ ☐ Tandem PPO \_\_\_\_\_ ☐ Tandem PPO Savings<sup>†</sup> \_ Medical benefits with ABHP (account-based health plan) plan options: Active Choice $^{\text{@}}$ :  $\square$  HRA  $\square$  HIA  $\square$  FSA Full PPO: HRA HIA FSA Active Choice® Plus: HRA HIA FSA Full PPO Savings<sup>†</sup>: HRA HIA FSA HSA LPFSA<sup>‡</sup> Full EPO: HRA HIA FSA Active Choice® Classic: HRA HIA FSA Access+ HMO®: HRA HIA FSA Tandem PPO: HRA HIA FSA Access+ HMO® SaveNet<sup>SM</sup>: ☐ HRA ☐ HIA ☐ FSA Tandem PPO Savings<sup>†</sup>: ☐ HRA ☐ HIA ☐ FSA ☐ HSA ☐ LPFSA<sup>‡</sup> Local Access+ HMO®: HRA HIA FSA Tandem EPO: ☐ HRA ☐ HIA ☐ FSA Blue Shield 65 Plus<sup>SM</sup> (HMO): HRA HIA FSA Trio HMO: HRA HIA FSA LPFSA **Specialty Benefits:** Dental PPO ☐ Dental HM0 ☐ Vision\* Other \_ Underwritten by Blue Shield of California Life & Health Insurance Company (Blue Shield Life). † Full PPO Savings, Tandem PPO Savings and Trio HMO Savings plans are HSA-eligible high-deductible health plans. ‡ Must be paired with an HSA plan only Note: Blue Shield does not offer tax advice, nor do we offer HSAs, HRAs, HIAs, FSAs, or LPFSAs. Internal use only. Do not write in this section and skip to Section 3. Department code Group ID Subgroup ID Class ID Effective date \_ Section 3 – Employee information **Social Security number** Employer (group) name Last name First name MI **Employment status:** Job title/classification ☐ Full time Part time Retiree Date of hire: Home address (street, city, state, ZIP code) Mailing address (if different from home address) Cell phone number Landline phone number **Email address (required for electronic communications)** I consent to Blue Shield and their covered entities contacting me about health and wellness education or promotional information to serve me better. Communications can be by phone or text using auto-dialer or prerecorded message. 

Yes No BSC follows TCPA guidelines and will always provide you with an option to Opt-Out at any time. https://www.blueshieldca.com/terms. Communication preference: Electronic Paper Go paperless! Please watch for an email with a link which will allow you to register your account,

customize your communication preferences, and access your digital ID card and benefit information.

Date of birth	Gender	☐ Male ☐ Fem	nale Marital status Si	ngle [	Married Domestic partner		
Language preference: English	Spanish Chinese	☐ Vietnamese ☐	Persian Other				
Are you enrolling your spouse/domestic partner and/or child dependents 🔲 Yes 🔲 No If "yes," complete Section 4 of application.							
Please tell us about yourself. How wou same access to the highest quality of control of the same access.		ace or ethnicity? The	se questions are optional an	d are onl	y used to help ensure all members have the		
1. Are you of Hispanic or Latino origin?	2. If yes, please se	ect one:	3. Which race(s) do you ide	entify wi	th? (select one)		
☐ Yes ☐ No ☐ Unknown ☐ Declined	☐ Cuban ☐ Guatemalan ☐ Mexican, Mexican American, Chicano ☐ Puerto Rican ☐ Salvadoran ☐ 2 or more Ethnicities ☐ Other Hispanic, Latino, Spanish:		American Indian or Alaska Native Asian Indian Black or African American Cambodian Chinese Filipino Guamanian or Chamorro Hmong Japanese				
HMO provider information: Blue Shield of California directory website: blueshieldca.com/fap/app/search.html							
Name of primary care physician (PCP):					Provider number:		
IPA/medical group name:  IPA/medical group number:					Existing patient? Yes No		
Name of dental provider:  Dental provider n			umber:		Existing patient? Yes No		
Section 4 – Dependent spouse/domestic partner/children information If you, your spouse/domestic partner, or your dependents are refusing coverage, please complete and sign the Refusal of Coverage form.							
Dependent's address, if different from employee's address — please indicate which dependent(s) this applies to:							
Are all your dependents of the same Race and Ethnicity as the subscriber? Yes No If you answered "No", please include the race and ethnicity for each of your dependents.							
Enrolling spouse/domestic partner information	Enroll in (please check all that apply)	HMO and Added Advantage POS only – name of primary care physician			Dental HMO only – dental provider		
What race or ethnicity does this member identify with:							
☐ Spouse ☐ Domestic partner ☐ Male ☐ Female	☐ Medical ☐ Dental ☐ Vision	Doctor's name Denta		Dental	al provider name		
☐ Male ☐ Female		First First		First			
First MI		Last Las		Last	ast		
Last		Provider number		Dontol n	Dental provider number		
Social Security number		IPA/medical group name		neurai þ			
Data of high (mm/dd/na)		IPA/medical group number		F. C.			
Date of birth (mm/dd/yyyy)  Communication preference		Existing patient?	Yes No	Existin	g patient? Yes No		
Electronic Paper	Eman auuress (Rec	juneu ioi electroni	ic communications)				

Enrolling dependent child(ren) information	Enroll in (please check all that apply)	HMO and Added Advantage POS only – name of primary care physician	Dental HMO only – dental provider
What race or ethnicity does this mem	ber identify with:		
☐ Male ☐ Female		Doctor's name	Dental provider name
		First	First
First MI		Last	Lost
Last	☐ Medical ☐ Dental	Provider number	Last
Social Security number	Vision	IPA/medical group name	Dental provider number
Date of birth (mm/dd/yyyy)		IPA/medical group number	
Disabled? Yes No		Existing patient?  Yes  No	Existing patient? Yes No
Communication preference  Electronic Paper		equired for electronic communications)	
Enrolling dependent child(ren) information	Enroll in (please check all that apply)	HMO and Added Advantage POS only – name of primary care physician	Dental HMO only — dental provider
What race or ethnicity does this mem	ber identify with:		
☐ Male ☐ Female		Doctor's name	Dental provider name
F: .		First	First
First MI		Last	Last
Last	Medical	Provider number	LdSt
Social Security number	Dental Vision	IPA/medical group name	Dental provider number
Date of birth (mm/dd/yyyy)		IPA/medical group number	
Disabled?		Existing patient?  Yes  No	Existing patient?  Yes  No
Communication preference  Electronic Paper	Email address (Ro	equired for electronic communications)	
Enrolling dependent child(ren) information	Enroll in (please check all that apply)	HMO and Added Advantage POS only – name of primary care physician	Dental HMO only – dental provider
What race or ethnicity does this mem	ber identify with:		1
Male Female		Doctor's name	Dental provider name
First MI		First	First
		Last	Last
Last	☐ Medical ☐ Dental	Provider number	
Social Security number	Vision	IPA/medical group name	Dental provider number
Date of birth (mm/dd/yyyy)		IPA/medical group number	
Disabled?		Existing patient?  Yes  No	Existing patient?
Communication preference  Electronic Paper	Email address (Ro	equired for electronic communications)	

Section 5 – Medicare information	
<ol> <li>Are you or any of your dependents currently covered by Medicare? Yes No If "yes," please attach a copy of your Medicare card(s) and/or select the type of coverage below:         Part A: Effective date:</li></ol>	
Section 6 – Authorization	
The following authorization section is to be signed by <u>all</u> employees applying for coverage wit Blue Shield of California Life & Health Insurance Company ("Blue Shield Life"). <u>This enrollment cyour signed authorization</u> .	
I agree: All information on this form is correct and true to the best of my knowledge and belief. I understand that it under the plan. I understand that if I have committed fraud or made an intentional misrepresentation of any materia Blue Shield of California/Blue Shield Life may pursue one of the following remedies within the first 24 months of co following 30-day notice, rescinded. I understand that coverage does not become effective until this and my employer's of California/Blue Shield Life.	I fact in conjunction with this application verage: my coverage may be canceled, or application have been approved by Blue Shield
Signature of employee Date	
Print employee name	
I further authorize my employer to deduct from my earnings the contribution (if any) required toward the cost of this	plan.
Signature of employee Date	
Print employee name	
Disclosure of personal and health information  At Blue Shield of California/Blue Shield Life, we understand the importance of keeping your personal information priseriously. We are required by law to maintain the privacy and security of your personal information in whatever form statement applies to personal information that Blue Shield obtains, creates, and/or maintains about you and your could be course of administering your Blue Shield coverage, we collect, use, and disclose information about you and you	vate, and we take our obligation to do so very at it is held — paper, electronic, or oral. This vered dependents.
about you, your medical treatment, and the services we provide to you. The information in these records is called proindividually identifiable personal information such as your name, address, telephone number, and Social Security nur as healthcare diagnosis or claim information.	otected health information ("PHI") and includes
We obtain PHI about you and/or your covered dependents from you, at your direction, and/or with your permission. V as permitted by law, including, for example, from your healthcare provider, insurer, insurance support organization, here insurance agent. We use and disclose your PHI to administer your Blue Shield coverage and as otherwise permitted disclose your PHI to others including, for example, a healthcare provider, insurer, insurance support organization, healthcare agent.	ealth information exchange, health plan, d or required by law. In doing so, we may
Blue Shield maintains a Notice of Privacy Practices ("Notice") that describes your privacy rights, our obligations to pr PHI with and without your specific authorization. When we use or disclose your PHI, we are bound by the terms of the that we create, obtain, and/or maintain that contain your PHI. You will receive our Notice when you enroll for Blue SI also obtain a copy of our Notice by calling the customer service number on your Blue Shield member ID card or by vis blueshieldca.com/bsca/about-blue-shield/privacy/confidentiality.sp.	e Notice, which applies to all records nield insurance coverage. You may
California law prohibits an HIV test from being required or used by health insurance companies as a condition	n of obtaining health insurance coverage.
Agent/Broker Attestation Attestation of Agent/Broker assisting in the submission of this application: (1) to the best of my knowledge, the informa accurate; and (2) I have explained to the applicant, in easy-to-understand language, the risk to the applicant of providin understood the explanation.	
Signature of Agent/Broker Date	

If an Agent/Broker willfully states as true any material fact he or she knows to be false, that person shall, in addition to any applicable penalties or remedies available under current law, be subject to a civil penalty of up to ten thousand dollars (\$10,000). Any public prosecutor may bring a civil action to impose that civil penalty. These penalties shall be paid to the Insurance Fund.

### Blue Shield of California Life & Health Insurance Company

## Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

#### Discrimination is against the law

Blue Shield of California Life & Health Insurance Company complies with applicable state laws and federal civil rights laws, and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability. Blue Shield of California Life & Health Insurance Company does not exclude people or treat them differently because of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

#### Blue Shield Life:

- Provides aids and services at no cost to people with disabilities to communicate effectively with us such as:
  - Qualified sign language interpreters
  - Written information in other formats (including large print, audio, accessible electronic formats, and other formats)
- Provides language services at no cost to people whose primary language is not English such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Blue Shield Life Civil Rights Coordinator.

If you believe that Blue Shield Life has failed to provide these services or discriminated in another way on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability, you can file a grievance with:

Blue Shield of California Life & Health Insurance Company Civil Rights Coordinator P.O. Box 629007 El Dorado Hills, CA 95762-9007

Phone: (844) 831-4133 (TTY: 711)

Fax: (844) 696-6070

Email: BlueShieldCivilRightsCoordinator@

blueshieldca.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You may also contact the California Department of Insurance if you believe that Blue Shield of California Life & Health Insurance Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability. You can file a grievance with:

California Department ofInsurance Consumer Communications Bureau 300 S. Spring Street, South Tower Los Angeles, CA 90013

Phone: 1-800-927-HELP (4357) or TDD 1-800-482-4833 Complaint forms are available at

#### www.insurance.ca.gov/01-consumers/101-help

If you believe that you have not been provided these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW. Room 509F, HHH Building Washington, DC 20201

(800) 368-1019; TTY: (800) 537-7697 Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.



# Notice of the Availability of Language Assistance Services Blue Shield of California Life & Health Insurance Company

**No Cost Language Services.** You can get an interpreter. You can get documents read to you and some sent to you in your language. For help, call us at the number listed on your ID card or 1-866-346-7198. For more help call the CA Dept. of Insurance at 1-800-927-4357. English

**Servicios de idiomas sin costo.** Puede obtener un intérprete. Le pueden leer documentos y que le envíen algunos en español. Para obtener ayuda, llámenos al número que figura en su tarjeta de identificación o al 1-866-346-7198. Para obtener más ayuda, llame al Departamento de Seguros de CA al 1-800-927-4357. Spanish

**免費語言服務**。您可獲得口譯員服務。可以用中文把文件唸給您聽,有些文件有中文的版本,也可以把這些文件寄給您。欲取得協助,請致電您的保險卡所列的電話號碼,或撥打 1-866-346-7198 與我們聯絡。欲取得其他協助,請致電 1-800-927-4357 與加州保險部聯絡。Chinese

**Các Dịch Vụ Trợ Giúp Ngôn Ngữ Miễn Phí**. Quý vị có thể được nhận dịch vụ thông dịch. Quý vị có thể được người khác đọc giúp các tài liệu và nhận một số tài liệu bằng tiếng Việt. Để được giúp đỡ, hãy gọi cho chúng tôi tại số điện thoại ghi trên thẻ hội viên của quý vị hoặc 1-866-346-7198. Để được trợ giúp thêm, xin gọi Sở Bảo Hiểm California tại số 1-800-927-4357. Vietnamese

무료 통역 서비스. 귀하는 한국어 통역 서비스를 받으실 수 있으며 한국어로 서류를 낭독해주는 서비스를 받으실 수 있습니다. 도움이 필요하신 분은 귀하의 ID 카드에 나와있는 안내 전화: 1-866-346-7198번으로 문의해 주십시오. 보다 자세한 사항을 문의하실 분은 캘리포니아 주 보험국, 안내 전화 1-800-927-4357번으로 연락해 주십시오. Korean

**Walang Gastos na mga Serbisyo sa Wika.** Makakakuha ka ng interpreter o tagasalin at maipababasa mo sa Tagalog ang mga dokumento. Para makakuha ng tulong, tawagan kami sa numerong nakalista sa iyong ID card o sa 1-866-346-7198. Para sa karagdagang tulong, tawagan ang CA Dept. of Insurance sa 1-800-927-4357 Tagalog

Անվճար Լեզվական Ծառայություններ։ Դուք կարող եք թարգման ձեռք բերել և փաստաթղթերը ընթերցել տալ ձեզ համար հայերեն լեզվով։ Օգնության համար մեզ զանգահարեք ձեր ինքնության (ID) տոմսի վրա նշված կամ 1-866-346-7198 համարով։ Լրացուցիչ օգնության համար 1-800-927-4357 համարով զանգահարեք Կալիֆորնիայի Ապահովագրության Բաժանմունք։ Armenian

**Беслпатные услуги перевода.** Вы можете воспользоваться услугами переводчика, и ваши документы прочтут для вас на русском языке. Если вам требуется помощь, звоните нам по номеру, указанному на вашей идентификационной карте, или 1-866-346-7198. Если вам требуется дополнительная помощь, звоните в Департамент страхования штата Калифорния (Department of Insurance), по телефону 1-800-927-4357. Russian

無料の言語サービス 日本語で通訳をご提供し、書類をお読みします。サービスをご希望の方は、IDカード記載の番号または1-866-346-7198までお問い合わせください。更なるお問い合わせは、カリフォルニア州保険庁、1-800-927-4357までご連絡ください。Japanese

خدمات مجانی مربوط به زبان. میتوانید از خدمات یک مترجم شفاهی استفاده کنید و بگوئید مدارک به زبان فارسی بر ایتان خوانده شوند.بر ای دریافت کمک،با ما از طریق شماره تلفنی که روی کارت شناسائی شما قید شده است و یا این شماره 346-7198 تماس بگیرید.برای دریافت کمک بیشتر، به Persian.و (داره بیمه کالیفرنیا) به شماره 357-927-1800 تلفن کنید. Persian



**ਮੁਫ਼ਤ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ:** ਤੁਸੀਂ ਦੁਭਾਸ਼ੀਏ ਦੀਆਂ ਸੇਵਾਵਾਂ ਹਾਸਲ ਕਰ ਸਕਦੇ ਹੋ ਅਤੇ ਦਸਤਾਵੇਜ਼ਾਂ ਨੂੰ ਪੰਜਾਬੀ ਵਿੱਚ ਸੁਣ ਸਕਦੇ ਹੋ। ਕੁਝ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਨੂੰ ਪੰਜਾਬੀ ਵਿੱਚ ਭੇਜੇ ਜਾ ਸਕਦੇ ਹਨ। ਮਦਦ ਲਈ ਤੁਹਾਡੇ ਆਈਡੀ (ID) ਕਾਰਡ 'ਤੇ ਦਿੱਤੇ ਨੰਬਰ 'ਤੇ ਜਾਂ 1-866-346-7198 'ਤੇ ' ਸਾਨੂੰ ਫ਼ੋਨ ਕਰੋ। ਵਧੇਰੇ ਮਦਦ ਲਈ ਕੈਲੀਫ਼ੋਰਨੀਆ ਡਿਪਾਰਟਮੈਂਟ ਆਫ਼ ਇਨਸ਼ੋਰੈਂਸ ਨੂੰ 1-800-927-4357 'ਤੇ ਫ਼ੋਨ ਕਰੋ। Punjabi

សេវាកម្មភាសាឥតគិតថ្លៃ។ អ្នកអាចទទួលបានអ្នកបកប្រែភាសា និងអានឯកសារជូនអ្នកជា ភាសាខ្មែរ ។ សម្រាប់ជំនួយ សូមទូរស័ព្ទមកយើងខ្លុំតាមលេខដែលមានបង្ហាញលើប័ណ្ណសំគាល់ខ្លួនរបស់អ្នក ឬលេខ 1-866-346-7198 ។ សម្រាប់ជំនួយបន្ថែមទៀត សូមទូរស័ព្ទទៅក្រសួងធានារ៉ាប់រងរដ្ឋកាលីហ្វ័រញ៉ា តាមលេខ 1-800-927-4357 Khmer

خدمات ترجمة بدون تكلقة. يمكنك الحصول علي مترجم و قراءة الوثائق لك باللغة العربية. للحصول علي المساعدة، اتصل بنا علي الرقم المبين علي بطاقة عضويتك أو علي الرقم 817-346-346-1. للحصول علي المزيد من المعلومات، اتصل بإدارة التأمين لولاية كاليفورنيا على الرقم 4357-927-800-1. Arabic

**Cov Kev Pab Txhais Lus Tsis Them Nqi.** Koj yuav thov tau kom muaj neeg los txhais lus rau koj thiab kom neeg nyeem cov ntawv ua lus Hmoob. Yog xav tau kev pab, hu rau peb ntawm tus xov tooj nyob hauv koj daim yuaj ID los sis 1-866-346-7198. Yog xav tau kev pab ntxiv hu rau CA lub Caj Meem Fai Muab Kev Tuav Pov Hwm ntawm 1-800-927-4357 Hmong

บริการทางภาษาอย่างไม่เสียค่าใช้จ่าย คุณสามารถรับบริการจากล่าม รวมถึงให้เจ้าหน้าที่อ่านเอกสารให้คุณพึง หรือส่งเอกสารบางส่วนในภาษาของคุณไปหาคุณได้ หากต้องการความช่วยเหลือ กรุณาโทรศัพท์ตามหมายเลขที่ระบุอยู่ด้านหลังบัตรประจำตัวของคุณ หรือ ที่หมายเลข 1-866-346-7198 หากต้องการความช่วยเหลือเพิ่มเติม โปรดโทรมาที่ กรมการประกันภัยแห่งมลรัฐแคลิฟอร์เนียที่หมายเลข 1-800-927-4357 Thai

निःशुल्क भाषा सेवाएँ। आप एक दुभाषिया की सेवा प्राप्त कर सकते हैं। आप दस्तावेजों को पढ़वा के सुन सकते हैं और कुछ को अपनी भाषा में स्वयं को भिजवा सकते हैं। सहायता के लिए, अपने ID कार्ड पर दिए गए नंबर पर, या 1-866-346-7198 पर हमें फ़ोन करें। अधिक सहायता के लिए कैलीफोर्निया बीमा विभाग (CA Dept. of Insurance) को 1-800-927-4357 पर फ़ोन करें। Hindi

Doo bááh ílínígó saad bee yát'i' bee aná'áwo'. Díí shá ata'halne'dooígí hólóodoo nínízingo éi bíighah. Naaltsoos naanináhájeehígí shich'i' yíidooltah éi doodagó ła' shich'i' ádoolnííł nínízingo bíighah. Shíká a'doowoł nínízingo nihich'i' béésh bee hodíilnih dóó námboo éi díí ninaaltsoos dootl'ízhígí bee néího'dílzinígí bine'déé' bikáá' éi doodagó éi (866)346-7198ji' hodíílnih. Hózhó shíká anáá'doowoł nínízingo éi díí béeso ách'aah naa'nil bił haz'áaji' 1-800-927-4357ji' hodíílnih. Navajo

ບໍລິການແປພາສາໂດຍບໍ່ເສຍຄ່າ. ທ່ານສາມາດຂໍເອົາຜູ້ແປພາສາໄດ້. ທ່ານສາມາດຂໍໃຫ້ອ່ານເອກະສານໃຫ້ທ່ານຝັງ ແລະ ສິ່ງເອກະສານບາງຢ່າງທີ່ເປັນພາສາຂອງທ່ານ. ສໍາລັບຄວາມຊ່ວຍເຫຼືອ, ໃຫ້ໂທຫາພວກເຮົາຕາມເບີໂທລະສັບທີ່ມີໃນບັດປະຈໍາຕົວຂອງທ່ານ ຫຼື ໂທຫາເບີ1-866-346-7198. ສໍາລັບຄວາມຊ່ວຍເຫຼືອເພີ່ມເຕີມໂທຫາ ພະແນກ ປະກັນໄພຂອງລັດຄາລີຝ່ເນຍໄດ້ທີ່ເບີ1-800-927-4357. Laotian

