Blue Shield of California is an independent member of the Blue Shield Association



Summary of Benefits

Group Dental Plan DHMO Plan

Dental HMO Standard

This Summary of Benefits shows the amount you will pay for Covered Services under this Blue Shield of California Plan. It is only a summary and it is included as part of the Evidence of Coverage (EOC)1. Please read both documents carefully for details.

Dental Provider Network: DHMO Network

This Plan uses a specific network of dental care providers, called the DHMO provider network. Dentists in this network are called Participating Dentists. You must select a Participating Dentist from this network to provide your primary dental care and help you access services, but there are some exceptions. Please review your Evidence of Coverage for details about how to access care under this Plan. You can find Participating Dentists in this network at blueshieldca.com.

Calendar Year Deductible (CYD)²

A Calendar Year Deductible (CYD) is the amount a Member pays each Calendar Year before Blue Shield pays for Covered Services under the Plan.

		When using a Participating Dentist ³
Calendar Year Deductible	Individual coverage	\$0 per individual
	Family coverage	\$0

Calendar Year Benefit Maximum

This Plan pays up to the maximum payment amount as listed for Covered Services and supplies per year.

When using a Participating	
Calendar Year Benefit Maximum	No maximum

Waiting Period

A waiting period is the length of time you must be covered under the Plan before Blue Shield will pay for Covered Services.

	Waiting period	No waiting period
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No Lifetime Dollar Limit

Under this Plan there is no dollar limit on the total amount Blue Shield will pay for Covered Services in a Member's lifetime.

ADA Code	Services	When using a Participating ³ Dentist
	Diagnostic services (exams and x-rays)	
D0120	Periodic oral evaluation	\$0
D0140	Limited oral evaluation – problem focused	\$0
D0145	Oral evaluation for a patient under three years of age	\$0
D0150	Comprehensive oral evaluation	\$0
D0160	Detailed and extensive oral evaluation – problem focused	\$0
D0170	Re-evaluation – limited, problem focused (not post-operative visit)	\$0
D0180	Comprehensive periodontal evaluation	\$0
D0190	Screening of a patient	\$0
D0191	Assessment of a patient	\$0
D0210	Intraoral complete series radiographs - includes bitewings (once every 36 months)	\$0
D0220	Intraoral periapical radiograph – first film	\$0
D0230	Intraoral periapical radiograph – each additional film	\$0
D0240	Intraoral occlusal radiograph	\$0
D0270	Bitewing radiograph – single film	\$0
D0272	Bitewing radiograph – two films	\$0
D0273	Bitewing radiograph – three films	\$0
D0274	Bitewing radiograph – four films	\$0
D0330	Panoramic radiograph film (once every 36 months)	\$0
D0431	Adjunctive pre-diagnostic test that aids in detection of mucosal abnormalities, including premalignant and malignant lesions (not to include cytology or biopsy procedures)	\$0
D0460	Pulp vitality tests	\$0
D0470	Diagnostic casts	\$0
D0480	Accession of exfoliative cytologic smears, microscopic examination, preparation and transmission of written report	\$0
D0601	Caries risk assessment and documentation, with a finding of low risk	\$0
D0602	Caries risk assessment and documentation, with a finding of moderate risk	\$0
D0603	Caries risk assessment and documentation, with a finding of high risk	\$0
D0701	panoramic radiographic - image capture only	\$0
D0702	2-D cephalometric radiographic impage - image capture only	\$0
D0706	intraoral - occlusal radiographic image - image capture only	\$0
D0707	intraoral - periapical radiographic image - image capture only	\$0
D0708	intraoral - bitewing radiographic image - image capture only Image axis may be horizonal or vertical	\$0

Intraoral – camplete series of ractiographic images – image capture only \$0	ADA Code	Services	When using a Participating ³ Dentist
D1110 Prophylaxis – adult age 17 and older (twice every consecutive 12 months) Prophylaxis – adult age 17 and older (additional within the consecutive 12-month period) D1110 Enhanced dental cleaning for pregnant women D1120 Prophylaxis – child through age 16 (twice every consecutive 12 months) Prophylaxis – child through age 16 (additional within the consecutive 12-month period) D1206 Topical application of fluoride varnish D1208 Topical application of fluoride – excluding varnish D1330 Oral hygiene instructions D1331 Sealant – per tooth D1351 Sealant – per tooth D1352 Preventive resin restoration in a moderate to high caries risk patient – permanent tooth – child through age 18 D1510 Space maintainer – fixed – bilateral , maxillary D1511 Space maintainer – fixed – bilateral, mandibular D1520 Space maintainer – removable – bilateral , mandibular D1521 Space maintainer – removable – bilateral, mandibular D1522 Space maintainer – removable – bilateral, mandibular D1523 Re-cement or re-bond bilateral space maintainer – maxillary D1551 Re-cement or re-bond bilateral space maintainer – per quadrant \$20 D1552 Re-cement or re-bond bilateral space maintainer – per quadrant \$20 D1553 Removal of fixed bilateral space maintainer – per quadrant \$15 D1557 Removal of fixed bilateral space maintainer – per quadrant \$15 Minor Restorative services (fillings) Minor Restorative services (fillings) Passin - based composite – one surfaces, primary or permanent \$45 D2331 Resin-based composite – one surfaces, anterior	D0709	Intraoral – complete series of radiographic images – image capture only	\$0
D1110 Prophylaxis – adult age 17 and older (additional within the consecutive 12-month period) Prophylaxis – adult age 16 (twice every consecutive 12 months) \$0 D1120 Prophylaxis – child through age 16 (twice every consecutive 12 months) \$0 D1120 Prophylaxis – child through age 16 (additional within the consecutive 12-months period) \$35 D1204 Topical application of fluoride varnish \$0 D1208 Topical application of fluoride – excluding varnish \$0 D1330 Oral hygiene instructions \$0 D1331 Sealant – per tooth \$0 D1352 Preventive resin restoration in a moderate to high caries risk patient – permanent tooth – child through age 18 D1510 Space maintainer – fixed – unilateral – per quadrant \$20 D1516 Space maintainer – fixed – bilateral, maxillary \$20 D1517 Space maintainer – fixed – bilateral, mandibular \$20 D1526 Space maintainer – removable – bilateral – per quadrant \$20 D1526 Space maintainer – removable – bilateral, mandibular \$20 D1527 Space maintainer – removable – bilateral, mandibular \$20 D1528 Re-cement or re-bond bilateral space maintainer – mandibular \$20 D1551 Re-cement or re-bond bilateral space maintainer – per quadrant \$20 D1552 Re-cement or re-bond bilateral space maintainer – per quadrant \$20 D1553 Re-cement or re-bond bilateral space maintainer – per quadrant \$15 D1556 Removal of fixed bilateral space maintainer – per quadrant \$15 D1557 Distal shoe space maintainer – fixed – unilateral – per quadrant \$15 D1558 Removal of fixed bilateral space maintainer – per quadrant \$15 D1559 D1550 Amalgam – one surface, primary or permanent \$45 Amalgam – hor surfaces, primary or permanent \$45 D2160 Amalgam – hor surfaces, primary or permanent \$45 D2161 Amalgam – hor surfaces, primary or permanent \$45 D2161 Amalgam – hor surfaces, primary or permanent \$45 D2150 Resin-based composite – hor surfaces, anterior \$30 D2331 Resin-based composite – hor surfaces,		Preventive services (cleanings and fluoride)	
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D1120 Prophylaxis - child through age 16 (twice every consecutive 12 months) Prophylaxis - child through age 16 (additional within the consecutive 12-month period) D1206 Topical application of fluoride varnish D1208 Topical application of fluoride - excluding varnish D1330 Oral hygiene instructions Sealant - per tooth D1351 Sealant - per tooth D1352 Preventive resin restoration in a moderate to high caries risk patient - permanent tooth - child through age 18 D1510 Space maintainer - fixed - unilateral - per quadrant Space maintainer - fixed - bilateral, maxillary D1517 Space maintainer - fixed - bilateral, mandibular Space maintainer - removable - unilateral - per quadrant Space maintainer - removable - bilateral, maxillary Space maintainer - removab	D1110		\$45
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D1553 Re-cement or re-bond unilateral space maintainer – per quadrant \$20 D1556 Removal of fixed unilateral space maintainer – per quadrant \$15 D1557 Removal of fixed bilateral space maintainer – maxillary \$15 D1558 Removal of fixed bilateral space maintainer – mandibular \$15 D1575 Distal shoe space maintainer – fixed – unilateral – per quadrant \$5 Minor Restorative services (fillings) D2140 Amalgam – one surface, primary or permanent \$15 D2150 Amalgam – two surfaces, primary or permanent \$30 D2160 Amalgam – three surfaces, primary or permanent \$45 D2161 Amalgam – four or more surfaces, primary or permanent \$60 D2330 Resin-based composite – one surfaces, anterior \$30 Resin-based composite – two surfaces, anterior \$30	D1551	Re-cement or re-bond bilateral space maintainer - maxillary	\$20
D1556 Removal of fixed unilateral space maintainer – per quadrant \$15 D1557 Removal of fixed bilateral space maintainer – maxillary \$15 D1558 Removal of fixed bilateral space maintainer – mandibular \$15 D1575 Distal shoe space maintainer – fixed – unilateral – per quadrant \$5 Minor Restorative services (fillings) D2140 Amalgam – one surface, primary or permanent \$15 D2150 Amalgam – two surfaces, primary or permanent \$30 D2160 Amalgam – three surfaces, primary or permanent \$45 D2161 Amalgam – four or more surfaces, primary or permanent \$60 D2330 Resin-based composite – one surfaces, anterior \$15 Resin-based composite – two surfaces, anterior \$30	D1552	Re-cement or re-bond bilateral space maintainer – mandibular	\$20
D1557 Removal of fixed bilateral space maintainer – maxillary \$15 D1558 Removal of fixed bilateral space maintainer – mandibular \$15 D1575 Distal shoe space maintainer – fixed – unilateral – per quadrant \$5 Minor Restorative services (fillings) D2140 Amalgam – one surface, primary or permanent \$15 D2150 Amalgam – two surfaces, primary or permanent \$30 D2160 Amalgam – three surfaces, primary or permanent \$45 D2161 Amalgam – four or more surfaces, primary or permanent \$60 D2330 Resin-based composite – one surface, anterior \$15 D2331 Resin-based composite – two surfaces, anterior \$30	D1553	Re-cement or re-bond unilateral space maintainer – per quadrant	\$20
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D1575 Distal shoe space maintainer – fixed – unilateral – per quadrant \$5 Minor Restorative services (fillings) D2140 Amalgam – one surface, primary or permanent \$15 D2150 Amalgam – two surfaces, primary or permanent \$30 D2160 Amalgam – three surfaces, primary or permanent \$45 D2161 Amalgam – four or more surfaces, primary or permanent \$60 D2330 Resin-based composite – one surface, anterior \$15 D2331 Resin-based composite – two surfaces, anterior \$30	D1557	Removal of fixed bilateral space maintainer – maxillary	\$15
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D2160Amalgam – three surfaces, primary or permanent\$45D2161Amalgam – four or more surfaces, primary or permanent\$60D2330Resin-based composite – one surface, anterior\$15D2331Resin-based composite – two surfaces, anterior\$30	D2140	Amalgam – one surface, primary or permanent	\$15
D2161Amalgam – four or more surfaces, primary or permanent\$60D2330Resin-based composite – one surface, anterior\$15D2331Resin-based composite – two surfaces, anterior\$30	D2150		\$30
D2330Resin-based composite – one surface, anterior\$15D2331Resin-based composite – two surfaces, anterior\$30	D2160	Amalgam – three surfaces, primary or permanent	\$45
D2331 Resin-based composite – two surfaces, anterior \$30	D2161	Amalgam – four or more surfaces, primary or permanent	\$60
	D2330	Resin-based composite – one surface, anterior	\$15
D2332 Resin-based composite – three surfaces, anterior \$45	D2331	Resin-based composite – two surfaces, anterior	\$30
	D2332	Resin-based composite – three surfaces, anterior	\$45

ADA Code	Services	When using a Participating ³ Dentist
D2335	Resin-based composite – four or more surfaces or involving incisal angle, anterior	\$60
D2390	Resin-based composite – crown, anterior	\$150
D2391	Resin-based composite – one surface, posterior	\$71/tooth
D2392	Resin-based composite – two surfaces, posterior	\$85
D2393	Resin-based composite – three surfaces, posterior	\$109
D2394	Resin-based composite – four or more surfaces, posterior	\$133
D2510	Inlay – metallic – one surface	\$225
D2520	Inlay – metallic – two surfaces	\$225
D2530	Inlay – metallic – three or more surfaces	\$225
D2542	Onlay – metallic – two surfaces	\$225
D2543	Onlay – metallic – three surfaces	\$225
D2544	Onlay – metallic – four or more surfaces	\$225
D2610	Inlay – porcelain/ceramic – one surface	\$350
D2620	Inlay – porcelain/ceramic – two surfaces	\$370
D2630	Inlay – porcelain/ceramic – three or more surfaces	\$390
D2642	Onlay – porcelain/ceramic – two surfaces	\$350
D2643	Onlay – porcelain/ceramic – three surfaces	\$370
D2644	Onlay – porcelain/ceramic – four or more surfaces	\$390
D2650	Inlay – resin-based composite – one surface	\$300
D2651	Inlay – resin-based composite – two surfaces	\$320
D2652	Inlay – resin-based composite – three or more surfaces	\$345
D2662	Onlay – resin-based composite – two surfaces	\$300
D2663	Onlay – resin-based composite – three surfaces	\$320
D2664	Onlay – resin-based composite – four or more surfaces	\$345
	Major Restorative services (crowns)	
D2710	Crown – resin-based composite – indirect	\$210/crown
D2720	Crown – resin with high noble metal	\$360/crown6
D2721	Crown – resin with predominantly base metal	\$290/crown ⁶
D2722	Crown – resin with noble metal	\$320/crown ⁶
D2740	Crown - porcelain/ceramic	\$250/crown ⁶
D2751	Crown – porcelain fused to predominantly base metal	\$250/crown6
D2750	Crown – porcelain fused to high noble metal	\$250/crown6
D2752	Crown – porcelain fused to noble metal	\$250/crown ⁶
D2753	Crown - porcelain fused to titanium and titanium alloys	\$250/crown6
D2780	Crown – 3/4 cast high noble metal	\$250/crown6

ADA Code	Services	When using a Participating ³ Dentist
D2781	Crown – 3/4 cast predominantly base metal	\$250/crown6
D2782	Crown – 3/4 cast noble metal	\$250/crown6
D2783	Crown – 3/4 porcelain/ceramic	\$250/crown ⁶
D2790	Crown – full cast high noble metal	\$250/crown6
D2791	Crown – full cast predominantly base metal	\$250/crown ⁶
D2792	Crown – full cast noble metal	\$250/crown6
D2794	Crown – titanium and titanium alloys	\$250/crown ⁶
D2910	Re-cement or re-bond inlay, onlay, veneer or partial coverage restoration	\$36
D2915	Re-cement or re-bond indirectly fabricated or prefabricated post and core	\$38
D2920	Re-cement or re-bond crown	\$10
D2928	Prefabricated porcelain/ceramic crown – permanent tooth	\$65
D2930	Prefabricated stainless steel crown – primary tooth	\$20/crown
D2931	Prefabricated stainless steel crown – permanent tooth	\$65/crown
D2932	Prefabricated resin crown	\$70
D2933	Prefabricated stainless steel crown with resin window	\$70
D2934	Prefabricated esthetic coated stainless steel crown - primary tooth	\$70
D2940	Protective restoration	\$38/tooth
D2950	Core buildup, including any pins when required	\$60/tooth
D2951	Pin retention – per tooth, in addition to restoration	\$20/tooth
D2952	Post and core in addition to crown – indirectly fabricated	\$144
D2953	Each additional indirectly fabricated post – same tooth	\$100/tooth
D2954	Prefabricated post and core in addition to crown	\$117
D2955	Post removal	\$0
D2957	Each additional prefabricated post – same tooth	\$63/tooth
D2980	Crown repair necessitated by restorative material failure	\$97
D2981	Inlay repair necessitated by restorative material failure	\$39
D2982	Onlay repair necessitated by restorative material failure	\$58
	Endodontic services (root canals)	
	PORCELAIN FUSED TO HIGH NOBLE CROWN	
D3110	Pulp cap – direct (excluding final restoration)	\$15
D3120	Pulp cap – indirect (excluding final restoration)	\$15
D3220	Therapeutic pulpotomy (excluding final restoration) – removal of pulp coronal to the dentinocemental junction and application of medicament	\$30/tooth
D3221	Pulpal debridement – primary and permanent tooth	\$40
D3310	Endodontic therapy – anterior tooth (excluding final restoration)	\$125

ADA Code	Services	When using a Participating ³ Dentist
D3320	Endodontic therapy – premolar tooth (excluding final restoration)	\$175
D3330	Endodontic therapy – molar tooth (excluding final restoration)	\$225
D3331	Treatment of root canal obstruction – non-surgical access	\$35
D3332	Incomplete endodontic therapy – inoperable, unrestorable or fractured tooth	\$125
D3346	Retreatment of previous root canal therapy – anterior	\$125
D3347	Retreatment of previous root canal therapy – bicuspid	\$175
D3348	Retreatment of previous root canal therapy – molar	\$225
D3410	Apicoectomy – anterior – first root	\$50/first root
D3421	Apicoectomy – premolar – first root	\$50
D3425	Apicoectomy – molar – first root	\$50
D3426	Apicoectomy – each additional root	\$50
D3430	Retrograde filling – per root	\$90
D3450	Root amputation – per root	\$100
D3471	Surgical repair of root resorption - Anterior	\$50/first root
D3472	Surgical repair of root resorption – molar For surgery on root of premolar tooth. Does not include placement of restoration.	\$50/first root
D3473	Surgical repair of root resorption – molar For surgery on root of molar tooth. Does not include placement of restoration.	\$50/first root
D3920	Hemisection, including any root removal (not including root canal therapy)	\$100
D3950	Canal preparation and fitting of preformed dowel or post	\$0
	Periodontic services (gum disease)	
D4210	Gingivectomy/gingivoplasty – four or more contiguous teeth or tooth bounded spaces – per quadrant	\$150
D4211	Gingivectomy/gingivoplasty – one to three contiguous teeth or tooth bounded spaces – per quadrant	\$30
D4212	Gingivectomy/gingivoplasty – to allow access for restorative procedure – per tooth	\$0
D4240	Gingival flap procedure, including root planing – four or more teeth – per quadrant	\$190
D4241	Gingival flap procedure, including root planing – one to three teeth – per quadrant	\$113
D4260	Osseous surgery, including elevation of a full thickness flap and closure – four or more contiguous teeth or tooth bounded spaces – per quadrant	\$225
D4261	Osseous surgery, including elevation of full thickness flap and closure – one to three contiguous teeth or tooth bounded spaces – per quadrant	\$113
D4263	Bone replacement graft – retained natural tooth – first site in quadrant	\$230

ADA Code	Services	When using a Participating ³ Dentist
D4264	Bone replacement graft – retained natural tooth – each additional site in quadrant	\$135
D4266	Guided tissue regeneration – resorbable barrier – per site	\$215
D4267	Guided tissue regeneration – non-resorbable barrier – per site, includes membrane removal	\$250
D4270	Pedicle soft tissue graft procedure	\$280
D4273	Autogenous connective tissue graft procedure, including donor and recipient surgical sites – first tooth – implant or edentulous tooth position in graft	\$360
D4277	Free soft tissue graft procedure, including recipient and donor surgical sites –first tooth, implant, or edentulous tooth position in graft	\$300
D4278	Free soft tissue graft procedure, including recipient and donor surgical sites – each additional contiguous tooth, implant, or edentulous tooth position in same graft site	\$180
D4341	Periodontal scaling and root planing – four or more teeth – per quadrant	\$40
D4342	Periodontal scaling and root planing – one to three teeth – per quadrant	\$20
D4346	Scaling in presence of generalized moderate or severe gingival inflammation – full mouth, after oral evaluation (11 years of age and older; once per 12 months)	\$5/entire mouth
D4355	Full mouth debridement to enable a comprehensive oral evaluation and diagnosis on a subsequent visit	\$40
D4381	Localized delivery of antimicrobial agents via a controlled release vehicle into diseased crevicular tissue – per tooth	\$26
D4910	Periodontal maintenance	\$30
	Removable prosthetic services (dentures)	
D5110	Complete denture – maxillary	\$250/denture
D5120	Complete denture – mandibular	\$250/denture
D5130	Immediate denture – maxillary	\$250/denture
D5140	Immediate denture – mandibular	\$250/denture
D5211	Maxillary partial denture – resin base, including retentive/clasping materials, rests and teeth	\$275/denture
D5212	Mandibular partial denture – resin base, including retentive/clasping materials, rests and teeth	\$275/denture
D5213	Maxillary partial denture – cast metal framework with resin denture bases, including retentive/clasping materials, rests and teeth	\$275/denture ⁶
D5214	Mandibular partial denture – cast metal framework with resin denture bases, including retentive/clasping materials, rests and teeth	\$275/denture
D5225	Maxillary partial denture – flexible base, including retentive/clasping materials, rests and teeth	\$275/denture
D5226	Mandibular partial denture – flexible base, including retentive/clasping materials, rests and teeth	\$275/denture

ADA Code	Services	When using a Participating ³ Dentist
D5282	Removable unilateral partial denture – one-piece cast metal, including retentive /clasping materials and teeth, maxillary	\$275/denture6
D5283	Removable unilateral partial denture – one-piece cast metal, including retentive/clasping materials and teeth, mandibular	\$275/denture ⁶
D5284	Removable unilateral partial denture – one piece flexible base (including retentive/clasping materials and teeth) – per quadrant	\$275/denture
D5286	Removable unilateral partial denture – one piece resin (including retentive/clasping materials and teeth) – per quadrant	\$275/site
D5410	Adjust complete denture – maxillary	\$0
D5411	Adjust complete denture – mandibular	\$0
D5421	Adjust partial denture – maxillary	\$100/denture
D5422	Adjust partial denture – mandibular	\$40/denture
D5511	Repair broken complete denture base – mandibular	\$85 7
D5512	Repair broken complete denture base – maxillary	\$85 7
D5520	Replace missing or broken teeth – complete denture – each tooth	\$75 7
D5611	Repair resin partial denture base – mandibular	\$95 ⁷
D5612	Repair resin partial denture base – maxillary	\$957
D5621	Repair cast partial framework – mandibular	\$100 7
D5622	Repair cast partial framework – maxillary	\$100 7
D5630	Repair or replace broken retentive/clasping materials – per tooth	\$100 7
D5640	Replace broken teeth – per tooth	\$75 7
D5650	Add tooth to existing partial denture	\$75 7
D5660	Add clasp to existing partial denture – per tooth	\$85 ⁷
D5670	Replace all teeth and acrylic on cast metal framework – maxillary	\$165 7
D5671	Replace all teeth and acrylic on cast metal framework – mandibular	\$165 7
D5710	Rebase – complete maxillary denture	\$100
D5711	Rebase – complete mandibular denture	\$100
D5720	Rebase – partial maxillary denture	\$100
D5721	Rebase – partial mandibular denture	\$100
D5730	Reline complete maxillary denture – direct	\$100/denture8
D5731	Reline complete mandibular denture – direct	\$100/denture8
D5740	Reline maxillary partial denture – direct	\$100/denture8
D5741	Reline mandibular partial denture – direct	\$100/denture ⁸
D5750	Reline complete maxillary denture – indirect	\$125/denture8
D5751	Reline complete mandibular denture – indirect	\$125/denture ⁸
D5760	Reline maxillary partial denture – indirect	\$125/denture8

ADA Code	Services	When using a Participating ³ Dentist
D5761	Reline mandibular partial denture – indirect	\$125/denture8
D5850	Tissue conditioning – maxillary	\$20/denture unit
D5851	Tissue conditioning – mandibular	\$20/denture unit
	Partial Denture – Resin Base	
	Implant services	
D6010	Surgical placement of implant body – endosteal implant	\$1,375
D6056	Prefabricated abutment – includes modifications and placement	\$500
D6057	Custom fabricated abutment – includes placement	\$600
D6058	Abutment supported porcelain/ceramic crown	\$1,250
D6059	Abutment supported porcelain fused to metal crown – high noble metal	\$1,250
D6060	Abutment supported porcelain fused to metal crown – predominately base metal	\$1,150
D6061	Abutment supported porcelain fused to metal crown – noble metal	\$900
D6062	Abutment supported cast metal crown – high noble metal	\$1,000
D6063	Abutment supported cast metal crown – predominately base metal	\$962
D6064	Abutment supported cast metal crown – noble metal	\$825
D6065	Implant supported porcelain/ceramic crown	\$1,250
D6066	Implant supported crown – porcelain fused to high noble alloys	\$1,250
D6067	Implant supported crown – high noble alloys	\$1,300
D6080	Implant maintenance procedures when prostheses are removed and reinserted, including cleansing of prostheses and abutments	\$225
D6082	Implant supported crown – porcelain fused to predominantly base alloys	\$1,150
D6083	Implant supported crown – porcelain fused to noble alloys	\$900
D6084	Implant supported crown – porcelain fused to titanium and titanium alloys	\$1,150
D6086	Implant supported crown – predominantly base alloys	\$962
D6087	Implant supported crown – noble alloys	\$825
D6088	Implant supported crown – titanium and titanium alloys	\$962
D6090	Repair implant supported prosthesis, by report	\$288
D6092	Re-cement or re-bond implant/abutment supported crown	\$109
D6094	Abutment supported crown – titanium and titanium alloys	\$913
D6095	Repair implant abutment, by report	\$300
D6096	Remove broken implant retaining screw	\$0
D6097	Abutment supported crown – porcelain fused to titanium and titanium alloys	\$1,150
D6098	Implant supported retainer – porcelain fused to predominantly base alloys	\$1,150
D6100	Implant removal, by report	\$500
	Bridges, abutments or pontic services	

ADA Code	Services	When using a Participating ³ Dentist
D6205	Pontic – indirect resin-based composite	\$250/tooth6
D6210	Pontic – cast high noble metal	\$250/tooth6
D6211	Pontic – cast predominantly base metal	\$250/tooth6
D6212	Pontic – cast noble metal	\$250/tooth6
D6214	Pontic – titanium and titanium alloys	\$250 6
D6240	Pontic – porcelain fused to high noble metal	\$2506
D6241	Pontic – porcelain fused to predominantly base metal	\$250 6
D6242	Pontic – porcelain fused to noble metal	\$250 6
D6243	Pontic – porcelain fused to titanium and titanium alloys	\$2506
D6245	Pontic – porcelain/ceramic	\$250 6
D6250	Pontic – resin with high noble metal	\$2506
D6251	Pontic – resin with predominantly base metal	\$250 6
D6252	Pontic – resin with noble metal	\$250 6
D6545	Retainer – cast metal for resin bonded fixed prosthesis	\$1506
D6548	Retainer – porcelain/ceramic for resin bonded fixed prosthesis	\$215 6
D6600	Retainer inlay – porcelain/ceramic – two surfaces	\$2506
D6601	Retainer inlay – porcelain/ceramic – three or more surfaces	\$2506
D6602	Retainer inlay – cast high noble metal – two surfaces	\$2506
D6603	Retainer inlay – cast high noble metal – three or more surfaces	\$2506
D6604	Retainer inlay – cast predominantly base metal – two surfaces	\$250 6
D6605	Retainer inlay – cast predominantly base metal – three or more surfaces	\$2506
D6606	Retainer inlay – cast noble metal – two surfaces	\$2506
D6607	Retainer inlay – cast noble metal – three or more surfaces	\$250 6
D6608	Retainer onlay – porcelain/ceramic – two surfaces	\$2506
D6609	Retainer onlay – porcelain/ceramic – three or more surfaces	\$250 6
D6610	Retainer onlay – cast high noble metal – two surfaces	\$2506
D6611	Retainer onlay – cast high noble metal – three or more surfaces	\$2506
D6612	Retainer onlay – cast predominantly base metal – two surfaces	\$250 6
D6613	Retainer onlay – cast predominantly base metal – three or more surfaces	\$2506
D6614	Retainer onlay – cast noble metal – two surfaces	\$250 6
D6615	Retainer onlay – cast noble metal – three or more surfaces	\$250 6
D6710	Retainer crown – indirect resin-based composite	\$2506
D6720	Retainer crown – resin with high noble metal	\$250 6
D6721	Retainer crown – resin with predominantly base metal	\$2506
D6722	Retainer crown – resin with noble metal	\$2506

ADA Code	Services	When using a Participating ³ Dentist
D6740	Retainer crown – porcelain/ceramic	\$2506
D6750	Retainer crown – porcelain fused to high noble metal	\$250 6
D6751	Retainer crown – porcelain fused to predominantly base metal	\$250 6
D6752	Retainer crown – porcelain fused to noble metal (anterior and premolar teeth only)	\$250 6
D6753	Retainer crown – porcelain fused to titanium and titanium alloys	\$250 6
D6780	Retainer crown – 3/4 cast high noble metal	\$250 6
D6781	Retainer crown – 3/4 cast predominantly base metal	\$250 6
D6782	Retainer crown – 3/4 cast noble metal	\$2506
D6783	Retainer crown – 3/4 porcelain/ceramic (anterior and premolar teeth only)	\$2506
D6784	Retainer crown – 3/4 titanium and titanium alloys	\$250 6
D6790	Retainer crown – full cast high noble metal	\$2506
D6791	Retainer crown – full cast predominantly base metal	\$250 6
D6792	Retainer crown – full cast noble metal	\$2506
D6794	Retainer crown – titanium and titanium alloys	\$250
D6930	Re-cement or re-bond fixed partial denture	\$20
D6980	Fixed partial denture repair necessitated by restorative material failure	\$207
	Oral surgery services	
D7111	Extraction – coronal remnants – primary tooth	\$10/tooth
D7140	Extraction – erupted tooth or exposed root, including elevation and/or forceps removal	\$23/tooth
D7210	Extraction – erupted tooth requiring removal of bone and/or sectioning of tooth, including elevation of mucoperiosteal flap if indicated	\$45/tooth
D7220	Removal of impacted tooth – soft tissue	\$50/tooth
D7230	Removal of impacted tooth – partially bony	\$75/tooth
D7240	Removal of impacted tooth – completely bony	\$95/tooth
D7241	Removal of impacted tooth – completely bony with unusual surgical complications	\$95/tooth
D7250	Removal of residual tooth roots – cutting procedure	\$60/tooth
D7251	Coronectomy – intentional partial tooth removal	\$75
D7260	Oroantral fistula closure	\$280
D7285	Incisional biopsy of oral tissue – hard – bone or tooth	\$51 7
D7286	Incisional biopsy of oral tissue – soft	\$40 7
D7287	Exfoliative cytological sample collection	\$40
D7288	Brush biopsy – transepithelial sample collection	\$20

ADA Code	Services	When using a Participating ³ Dentist
D7310	Alveoloplasty in conjunction with extractions – four or more teeth or tooth spaces – per quadrant	\$60/quadrant
D7311	Alveoloplasty in conjunction with extractions – one to three teeth or tooth spaces – per quadrant	\$30/quadrant
D7320	Alveoloplasty not in conjunction with extractions – four or more teeth or tooth spaces – per quadrant	\$60/quadrant
D7321	Alveoloplasty not in conjunction with extractions – one to three teeth or tooth spaces – per quadrant	\$30/quadrant
D7471	Removal of lateral exostosis – maxilla or mandible	\$210
D7472	Removal of torus palatinus	\$252
D7473	Removal of torus mandibularis	\$240
D7510	Incision and drainage of abscess – intraoral soft tissue	\$78/visit
D7511	Incision and drainage of abscess – intraoral soft tissue – complicated, includes drainage of multiple facial spaces	\$111
D7550	Partial ostectomy/sequestrectomy for removal of non-vital bone	\$174
D7961	Buccal / labial frenectomy (frenulectomy)	\$150
D7962	Lingual frenectomy (frenulectomy)	\$150
D7963	Frenuloplasty	\$164
D7970	Excision of hyperplastic tissue – per arch	\$125
D7971	Excision of pericoronal gingiva	\$80
D7972	Surgical reduction of fibrous tuberosity	\$241
	Orthodontic services	
D8070	Comprehensive Orthodontic treatment of the transitional dentition – (child through age 13)	\$1,800 °
D8080	Comprehensive Orthodontic treatment of the adolescent dentition	\$1,800°
D8090	Comprehensive Orthodontic treatment of the adult dentition	\$2,650 °
D8210	Removable appliance therapy	\$360°
D8220	Fixed appliance therapy	\$406 9
D8660	Pre-Orthodontic treatment examination to monitor growth and development	\$250/visit ⁹
D8670	Periodic Orthodontic treatment visit	\$0/visit ⁹
D8680	Orthodontic retention, including removal of appliances, construction and placement of retainer(s)	\$250/retainer ⁹
D8696	Repair of Orthodontic appliance – maxillary	\$88 °
D8697	Repair of orthodontic appliance – mandibular	\$88 °
	Adjunctive general services	
D9110	Palliative emergency treatment of dental pain – minor procedure	\$20/visit10
D9120	Fixed partial denture sectioning	\$37

ADA Code	Services	When using a Participating ³ Dentist
D9210	Local anesthesia not in conjunction with operative or surgical procedures	\$0
D9211	Regional block anesthesia	\$0
D9212	Trigeminal division block anesthesia	\$0
D9215	Local anesthesia in conjunction with operative or surgical procedures	\$0
D9220	General anesthesia - first 30 minutes	\$0
D9221	General anesthesia - each additional 15 minutes	\$0
D9222	Deep sedation/general anesthesia – first 15 minutes	\$0
D9239	Intravenous moderate conscious sedation/anesthesia – first 15 minutes	\$0
D9241	IV sedation – first 30 minutes	\$0
D9242	IV sedation – each additional 15 minutes	\$0
D9310	Consultation – diagnostic consultation provided by dentist or physician other than requesting dentist or physician (as necessary)	\$0
D9430	Office visit for observation during regularly scheduled hours – no other services performed	\$12/visit
D9440	Office visit – after regularly scheduled hours	\$40/visit
D9910	Application of desensitizing medicament	\$0
D9941	Fabrication of athletic mouthguard (for ages 12 and older)	\$84
D9942	Repair and/or reline of occlusal guard	\$45
D9944	Occlusal guards – hard appliance, full arch	\$196
D9945	Occlusal guards – soft appliance, full arch	\$196
D9946	Occlusal guards – hard appliance, partial arch	\$196
D9951	Occlusal adjustment – limited	\$60/entire mouth
D9952	Occlusal adjustment – complete	\$125/entire mouth
	Other services	
D9999	Failed Appointment without 24-hour notice – per 15 minutes of appointment time	\$25/visit

Notes

1 Evidence of Coverage (EOC):

The Evidence of Coverage (EOC) describes the Benefits, limitations, and exclusions that apply to coverage under this Plan. Please review the EOC for more details of coverage outlined in this Summary of Benefits. You can request a copy of the EOC at any time.

<u>Capitalized terms are defined in the EOC</u>. Refer to the EOC for an explanation of the terms used in this Summary of Benefits.

2 Calendar Year Deductible (CYD):

<u>Calendar Year Deductible explained</u>. A Deductible is the amount you pay each Calendar Year before Blue Shield pays for Covered Services under the Plan.

3 Using Participating Dentists:

<u>Participating Dentists have a contract to provide Dental Care Services to Members</u>. When you receive Covered Services from a Participating Dentist, you are only responsible for the Copayment or Coinsurance, once any Calendar Year Deductible has been met.

4 Separate Member Payments When Multiple Covered Services are Received:

Each time you receive multiple Covered Services, you might have separate payments (Copayment or Coinsurance) for each service. When this happens, you may be responsible for multiple Copayments or Coinsurance.

5 Dental Care Services:

All dental Benefits are provided through Blue Shield's Dental Plan Administrator (DPA).

<u>Orthodontic Covered Services</u>. The Copayment or Coinsurance for Orthodontic Covered Services applies to a course of treatment even if it extends beyond a Calendar Year. This applies only if the Member remains enrolled in the Plan. All procedures performed in connection with Orthodontic treatment are payable as Orthodontic Covered Services.

<u>Dental Care Covered Services</u>. All Covered Services must be Medically Necessary and must be provided by the Member's Dental Center or other Participating Dentist when referred by the Member's Dental Center and Authorized by the contracted Dental Plan Administrator.

6 Metals and Porcelain:

<u>Precious (high noble) and semi-precious (noble) metals are subject to an additional charge</u>. If these metals are used for fillings, crowns, bridges, or prosthetic devices, they are subject to an additional charge of \$150 per unit.

Porcelain on molar crowns is subject to an additional cost of \$150 per unit.

7 Laboratory Services:

Denture repair, biopsy, and excision Covered Services are subject to an additional charge for lab fees. The Member is responsible for paying the lab fees plus any applicable Copayment or Coinsurance for these services.

Notes

8 Denture Reline Services:

The Copayment or Coinsurance for Covered Services applies if done within six (6) months of the initial insertion of a denture. Denture relines after six (6) months of the initial insertion of a denture require the additional denture reline Copayment or Coinsurance.

9 Orthodontic Services:

<u>Orthodontic Covered Services</u>. The Copayment or Coinsurance for Orthodontic Covered Services applies to a course of treatment even if it extends beyond a Calendar Year. This applies as long as the Member remains enrolled in the Plan.

<u>Full case fee</u>. The full case fee for Orthodontic Covered Services includes a consultation, a treatment plan, tooth movement, and retention limited to \$250 per case. Orthodontists may charge Members separately for records.

10 Palliative Emergency Treatment:

For an emergency oral exam with palliative treatment, if the treatment includes a listed procedure, then the regular Copayment or Coinsurance applies.

Plans may be modified to ensure compliance with State and Federal requirements.

Blue Shield of California

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

Discrimination is against the law

Blue Shield of California complies with applicable state laws and federal civil rights laws, and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability. Blue Shield of California does not exclude people or treat them differently because of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

Blue Shield of California:

- Provides aids and services at no cost to people with disabilities to communicate effectively with us such as:
 - Qualified sign language interpreters
 - Written information in other formats (including large print, audio, accessible electronic formats, and other formats)
- Provides language services at no cost to people whose primary language is not English such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Blue Shield of California Civil Rights Coordinator.

If you believe that Blue Shield of California has failed to provide these services or discriminated in another way on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability, you can file a grievance with:

Blue Shield of California Civil Rights Coordinator P.O. Box 629007 El Dorado Hills, CA 95762-9007

Phone: (844) 831-4133 (TTY: 711)

Fax: (844) 696-6070

Email: BlueShieldCivilRightsCoordinator@blueshieldca.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW. Room 509F, HHH Building Washington, DC 20201 (800) 368-1019; TTY: (800) 537-7697

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.



Notice of the Availability of Language Assistance Services Blue Shield of California

IMPORTANT: Can you read this letter? If not, we can have somebody help you read it. You may also be able to get this letter written in your language. For help at no cost, please call right away at the Member/Customer Service telephone number on the back of your Blue Shield ID card, or (866) 346-7198.

IMPORTANTE: ¿Puede leer esta carta? Si no, podemos hacer que alguien le ayude a leerla. También puede recibir esta carta en su idioma. Para ayuda sin cargo, por favor llame inmediatamente al teléfono de Servicios al miembro/cliente que se encuentra al reverso de su tarjeta de identificación de Blue Shield o al (866) 346-7198. (Spanish)

重要通知:您能讀懂這封信嗎?如果不能,我們可以請人幫您閱讀。這封信也可以 用您所講的語言書寫。如需免费幫助,請立即撥打登列在您的Blue Shield ID卡背面上的 會員/客戶服務部的電話,或者撥打電話 (866) 346-7198。(Chinese)

QUAN TRỌNG: Quý vị có thể đọc lá thư này không? Nếu không, chúng tôi có thể nhờ người giúp quý vị đọc thư. Quý vị cũng có thể nhận lá thư này được viết bằng ngôn ngữ của quý vị. Để được hỗ trợ miễn phí, vui lòng gọi ngay đến Ban Dịch vụ Hội viên/Khách hàng theo số ở mặt sau thẻ ID Blue Shield của quý vị hoặc theo số (866) 346-7198. (Vietnamese)

MAHALAGA: Nababasa mo ba ang sulat na ito? Kung hindi, maari kaming kumuha ng isang tao upang matulungan ka upang mabasa ito. Maari ka ring makakuha ng sulat na ito na nakasulat sa iyong wika. Para sa libreng tulong, mangyaring tumawag kaagad sa numerong telepono ng Miyembro/Customer Service sa likod ng iyong Blue Shield ID kard, o (866) 346-7198. (Tagalog)

Baa' ákohwiindzindooígí: Díí naaltsoosísh yííniłta'go bííníghah? Doo bííníghahgóó éí, naaltsoos nich'i' yiidóołtahígíí ła' nihee hóló. Díí naaltsoos ałdó' t'áá Diné k'ehjí ádoolnííł nínízingo bíighah. Doo baah ílínígó shíká' adoowoł nínízingó nihich'i' béésh bee hodíilnih dóó námboo éí díí Blue Shield bee néího'dílzinígí bine'déé' bikáá' éí doodagó éí (866) 346-7198 ji hodíílnih. (Navajo)

중요: 이 서신을 읽을 수 있으세요? 읽으실 수 경우, 도움을 드릴 수 있는 사람이 있습니다. 또한 다른 언어로 작성된 이 서신을 받으실 수도 있습니다. 무료로 도움을 받으시려면 Blue Shield ID 카드 뒷면의 회원/고객 서비스 전화번호 또는 (866) 346-7198로 지금 전환하세요. (Korean)

ԿԱՐԵՎՈՐ Է. Կարողանում ե՞ք կարդալ այս նամակը։ Եթե ոչ, ապա մենք կօգնենք ձեզ։ Դուք պետք է նաև կարողանաք ստանալ այս նամակը ձեր լեզվով։ Ծառայությունն անվձար է։ Խնդրում ենք անմիջապես զանգահարել Հաձախորդների սպասարկման բաժնի հեռախոսահամարով, որը նշված է ձեր Blue Shield ID քարտի ետևի մասում, կամ (866) 346-7198 համարով։ (Armenian)

ВАЖНО: Не можете прочесть данное письмо? Мы поможем вам, если необходимо. Вы также можете получить это письмо написанное на вашем родном языке. Позвоните в Службу клиентской/членской поддержки прямо сейчас по телефону, указанному сзади идентификационной карты Blue Shield, или по телефону (866) 346-7198, и вам помогут совершенно бесплатно. (Russian)

重要:お客様は、この手紙を読むことができますか?もし読むことができない場合、弊社が、お客様をサポートする人物を手配いたします。また、お客様の母国語で書かれた手紙をお送りすることも可能です。 無料のサポートを希望される場合は、Blue Shield IDカードの裏面に記載されている会員/お客様サービスの電話番号、または、(866) 346-7198にお電話をおかけください。 (Japanese)



مهم: آیا میتوانید این نامه را بخوانید؟ اگر پاسختان منفی است، میتوانیم کسی را برای کمک به شما در اختیارتان قرار دهیم. حتی میتوانید نسخه مکتوب این نامه را به زبان خودتان دریافت کنید. برای دریافت کمک رایگان، اطفاً بدون فوت وقت از طریق شماره تلفنی که در پشت کارت شناسی Blue Shield تان در ج شده است و یا از طریق شماره تلفن 7198-346 (866) با خدمات اعضا/مشتری تماس بگیرید. (Persian)

ਮਹੱਤਵਪੂਰਨ: ਕੀ ਤੁਸੀਂ ਇਸ ਪੱਤਰ ਨੂੰ ਪੜ੍ਹ ਸਕਦੇ ਹੋ? ਜੇ ਨਹੀਂ ਤਾਂ ਇਸ ਨੂੰ ਪੜ੍ਹਨ ਵਿਚ ਮਦਦ ਲਈ ਅਸੀਂ ਕਿਸੇ ਵਿਅਕਤੀ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਸਕਦੇ ਹਾਂ। ਤੁਸੀਂ ਇਹ ਪੱਤਰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਲਿਖਿਆ ਹੋਇਆ ਵੀ ਪ੍ਰਾਪਤ ਕਰ ਸਕਦੇ ਹੋ। ਮੁਫ਼ਤ ਵਿਚ ਮਦਦ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ ਤੁਹਾਡੇ Blue Shield ID ਕਾਰਡ ਦੇ ਪਿੱਛੇ ਦਿੱਤੇ ਮੈਂਬਰ/ਕਸਟਮਰ ਸਰਵਿਸ ਟੈਲੀਫ਼ੋਨ ਨੰਬਰ ਤੇ, ਜਾਂ (866) 346-7198 ਤੇ ਕਾੱਲ ਕਰੋ। (Punjabi)

ប្រការសំខាន់៖ តើអ្នកអាចលិខិតនេះ បានដែរឬទេ? បើមិនអាចទេ យើងអាចឲ្យគេជួយអ្នកក្នុងការអានលិ ខិតនេះ។ អ្នកក៍អាចទទួលបានលិខិតនេះជាភាសារបស់អ្នកផងដែរ។ សម្រាប់ជំនួយដោយឥតគិតថ្លៃ សូមហៅទូរស័ព្ទភ្លាមៗទៅកាន់លេខទូរស័ព្ទសេវាសមាជិក/អតិថិជនដែលមាននៅលើខ្នងប័ណ្ណសម្គាល់ Blue Shield របស់អ្នក ឬតាមរយៈលេខ (866) 346-7198។ (Khmer)

المهم: هل تستطيع قراءة هذا الخطاب؟ أن لم تستطع قراءته، يمكننا إحضار شخص ما ليساعدك في قراءته. قد تحتاج أيضاً إلى الحصول على هذا الخطاب مكتوباً بلغتك. للحصول على المساعدة بدون تكلفة، يرجى الاتصال الآن على رقم هاتف خدمة العملاء/أحد الأعضاء المدون على الجانب الخطفي من بطاقة الهوية Blue Shield أو على الرقم 7198-346 (866). (Arabic)

TSEEM CEEB: Koj pos tuaj yeem nyeem tau tsab ntawv no? Yog hais tias nyeem tsis tau, peb tuaj yeem nrhiav ib tug neeg los pab nyeem nws rau koj. Tej zaum koj kuj yuav tau txais muab tsab ntawv no sau ua koj hom lus. Rau kev pab txhais dawb, thov hu kiag rau tus xov tooj Kev Pab Cuam Tub Koom Xeeb/Tub Lag Luam uas nyob rau sab nraum nrob qaum ntawm koj daim npav Blue Shield ID, los yog hu rau tus xov tooj (866) 346-7198. (Hmong)

สำคัญ: คุณอ่านจดหมายฉบับนี้ได้หรือไม่ หากไม่ได้ โปรดขอคงามช่วยจากผู้อ่านได้ คุณอาจได้รับจดหมายฉบับนี้เป็นภาษาของคุณ หากต้องการความช่วยเหลือโดยไม่มีค่าใช้จ่าย โปรดติดต่อฝ่ายบริการลูกค้า/สมาชิกทางเบอร์โทรศัพท์ในบัตรประจำตัว Blue Shield ของคุณ หรือโทร (866) 346-7198 (Thai)

महत्वपूर्ण: क्या आप इस पत्र को पढ़ सकते हैं? यदि नहीं, तो हम इसे पढ़ने में आपकी मदद के लिए किसी व्यक्ति का प्रबंध कर सकते हैं। आप इस पत्र को अपनी भाषा में भी प्राप्त कर सकते हैं। नि:शुल्क मदद प्राप्त करने के लिए अपने Blue Shield ID कार्ड के पीछे दिए गये मेंबर/कस्टमर सर्विस टेलीफोन नंबर, या (866) 346-7198 पर कॉल करें। (Hindi)

ສິ່ງສຳຄັນ: ທ່ານສາມາດອ່ານຈົດໝາຍນີ້ໄດ້ບໍ? ຖ້າອ່ານບໍ່ໄດ້, ພວກເຮົາສາມາດໃຫ້ບາງຄົນຊ່ວຍອ່ານໃຫ້ທ່ານຟັງໄດ້. ທ່ານຍັງສາມາດຂໍໃຫ້ແປຈົດໝາຍນີ້ເປັນພາສາຂອງທ່ານໄດ້.ສຳລັບຄວາມຊ່ວຍເຫຼືອແບບບໍ່ເສຍຄ່າ, ກະລຸນາ ໂທຫາເບີໂທຂອງຝ່າຍບໍລິການສະມາຊິກ/ລູກຄ້າໃນທັນທີເບີໂທລະສັບຢູ່ດ້ານຫຼັງບັດສະມາຊິກ Blue Shield ຂອງທ່ານ, ຫຼືໂທໄປຫາເບີ(866) 346-7198. (Laotian)

