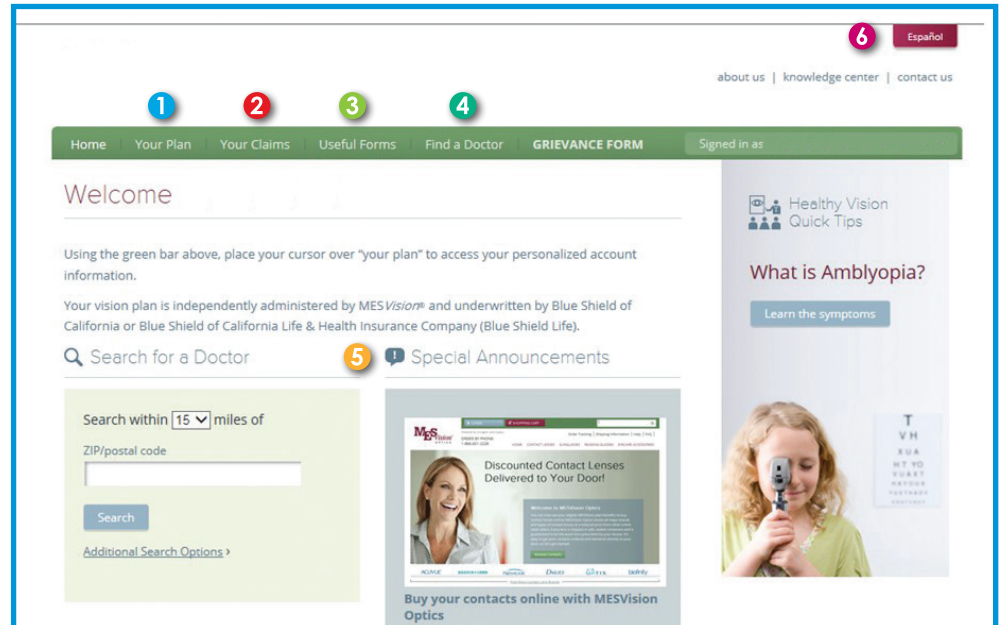


# Guide to managing your vision plan online

The overview page on our member vision website makes it easy for you to get the information that's most important to you with just a few simple clicks.



## 1 Your plan

Here's benefit information at your fingertips. View a summary of your vision plan benefits, check your eligibility and how to use your plan. You can even print out a temporary member ID card or your certificate of coverage.

## 2 Manage your claims

Gain more insight into your vision coverage with a quick and comprehensive view of your claims. You can track your claims, view your balance online and download claim forms.

## 3 Useful forms

Whether you need a claim form or want to recommend a provider to add to our network, simply download the forms you need right on the website.

## 4 Find a doctor

Our *Find a Doctor* feature lets you search for network providers in your plan by location, provider name and address. Our network includes private-practice eye care providers; popular retail chains like LensCrafters, Target and Site for Sore Eyes; wholesalers like Walmart and Sam's Club; and warehouses like Costco.

## 5 Special announcements and more

From purchasing contact lenses online to learning about your vision discounts, the home page has all the links you need to help you see more clearly.

## 6 Spanish translation

Select the tab on the website to see the information in Spanish.

## Here's how to access these features:

- 1 Go to [blueshieldca.com](https://blueshieldca.com).
- 2 Log in as a member under the plan summary link.
- 3 Select *View Vision Plan Details* at the bottom of the page under "other services."
- 4 Register or log in to the vision website.

## Get the most from your vision plan!

We offer a wide range of Blue Shield member discounts on popular programs\* that can help you save money and get healthier.

### LASIK discount program\*

LASIK and PRK correction surgery, alternatives to contacts or glasses, are two of the fastest-growing vision treatments. The discount program offers members:

- A 15% discount through the NVISION, Inc. provider network in California, or
- A 20% discount through the QualSight provider network in California and nationwide.

### Discount Vision Program\*

Vision plan members can receive a 20% discount off the published retail prices when they use a participating California provider in the Discount Vision Program network for these services and supplies:

- Routine eye examinations
- Tints and coatings
- Frames and lenses
- Extra pairs of glasses
- Photochromic lenses
- Non-prescription sunglasses
- Hard contact lenses

Your vision coverage is underwritten by Blue Shield of California Life & Health Insurance Company (Blue Shield Life) and administered by a contracted vision plan administrator.

### Hearing Aid Discount Program\*

Hearing aid discounts are available to all Blue Shield of California vision plan members through EPIC Hearing Service. Members have access to the largest network of hearing care professionals in the country and substantial savings of 30% to 60% off manufacturers' suggested retail prices on all major brand hearing aids and related professional services. Also, Blue Shield members can now access the Listen Hear, Live Well hearing wellness program to earn bonus reward savings on their hearing aid purchase. Call Epic at (866) 956-5400 or go online to [epichearing.com](https://epichearing.com) to learn more.

\* These discount program services are not a covered benefit of Blue Shield vision plans, and none of the terms or conditions of Blue Shield vision plans applies. These discount services are available to all Blue Shield vision plan members.

The network of practitioners and facilities in the discount program is managed by the external program administrations identified below, including any screening and credentialing of providers. Blue Shield does not review the services provided by discount program providers for medical necessity or efficacy. Nor does Blue Shield make any recommendations, representations, claims or guarantees regarding the practitioners, their availability, fees, services or products. Some services offered through the discount program may already be included as part of the Blue Shield plan covered benefits. Members should access those covered services prior to using the discount program. Blue Shield reserves the right to terminate this program at any time without notice. Discount programs are administered by or arranged through the following independent companies:

- Discount Vision Program – MESVision
- LASIK discount program – NVISION Laser Eye Centers, Inc. (within California); QualSight, Inc. (within California and nationwide)
- Hearing Aid Discount Program - EPIC Hearing Service

The Discount Vision Program is currently available in Arizona, California, Idaho, Nevada, Oregon, Texas and Washington.