

**PART ONE: To Be Filled Out By You**



If you are a Medicare Part D subscriber, *do not complete this form*. Instead, visit our website: <https://blueshieldca.com/bsc/medicarepartdplans/documentlibrary>, to download a "Coverage Determination Form," **OR** contact your member service number, which is located on your ID card.

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SUBSCRIBER IDENTIFICATION NUMBER

|   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|
| 0 | 1 | 9 | 1 | 0 | 0 | 0 | 0 |
|---|---|---|---|---|---|---|---|

CUSTOMER NUMBER

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SUBSCRIBER NAME

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MAIL ADDRESS – STREET

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CITY STATE ZIP

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PATIENT'S NAME

|  |   |  |   |  |
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|  | / |  | / |  |
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PATIENT'S DATE OF BIRTH (MM/DD/YY)

SEX:  MALE  FEMALE

RELATIONSHIP:

SUBSCRIBER  SPOUSE  CHILD

OTHER: \_\_\_\_\_

EXPLAIN RELATIONSHIP

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DAYTIME TELEPHONE

The undersigned certifies that the medication(s) described herein was received by the undersigned for the party(s) named below who is/are eligible for drug benefits, and that such medication(s) is/are not for an on the job injury or covered under another benefit plan. The undersigned authorizes release of all information to the plan administrator, underwriter, sponsor, policy holder, employer and their agents for use in connection with the benefit plan programs. Information may also be used for other reporting and analysis purposes without identification of the undersigned or the undersigned's family members. The undersigned further authorizes use of such person's subscriber identification number for identification purposes and further recognizes that reimbursement will be paid directly to the participant and assignment of these benefits to a pharmacy or otherwise is void.

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SIGNATURE OF PATIENT, GUARDIAN OR LEGAL REPRESENTATIVE

**PART TWO: Pharmacy Information - To Be Filled Out By You or Your Pharmacist**

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PHARMACY NAME

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ADDRESS – STREET

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PHARMACY ID (NCPDP/NPI)

|  |
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|  |
|--|

CITY

STATE

ZIP

|     |
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| ( ) |
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PHARMACY TELEPHONE

| Medication # 1              | Medication # 2              |
|-----------------------------|-----------------------------|
| TAPE PHARMACY LABEL RECEIPT | TAPE PHARMACY LABEL RECEIPT |
| Medication # 3              | Medication # 4              |
| TAPE PHARMACY LABEL RECEIPT | TAPE PHARMACY LABEL RECEIPT |

|                                    |
|------------------------------------|
| Medications compounded by Pharmacy |
|                                    |

**Compounded Medications:** Pharmacist to identify the specific medications by date of service and Rx number. Please list name, NDC# and metric quantities of each ingredient in box on left.

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Signature of Pharmacist for Compounded Medications

\*Applies to outpatient prescription drug benefits available through plans underwritten by Blue Shield of California Life & Health Insurance Company.

**INSTRUCTIONS**

PLEASE WAIT UNTIL YOU RECEIVE YOUR BLUE SHIELD I.D. CARD BEFORE SENDING THIS CLAIM FOR REIMBURSEMENT. CLAIMS WITHOUT THE PROPER IDENTIFICATION NUMBER FROM YOUR BLUE SHIELD I.D. CARD WILL NOT BE PROCESSED.

To avoid undue delay, complete all required areas of information on the claim form.

Be sure to copy the last nine letters and digits from your subscriber identification number (ID#) exactly as it appears on the Blue Shield identification card. If this is not done, the claim form will be returned to you.

Keep a copy of your receipt(s) for your records. © A registered mark of the Blue Shield Association

**HOW TO COMPLETE THIS FORM**

**PART ONE**

**Subscriber Information**



Medicare Part D subscribers, do **not** use this form!

1. Copy the last 9 letters and digits from the Subscriber Identification Number on the Blue Shield I.D. Card.
2. Subscriber name, address, and telephone number.
3. Patient Name: Person for whom the drug was prescribed.
4. Patient Date of Birth: Month, Day, Year.
5. Patient Sex: Check Male or Female
6. Status: Patient's relationship to subscriber. If other, please write in type of relationship.
7. Please use separate claim form for each family member.

**PART TWO**

**Pharmacy Information**

1. Pharmacy name, address, and telephone number where the prescription(s) were purchased.
2. Pharmacy ID (NCPDP/NPI): Obtain this number from the pharmacy where prescriptions were purchased.
3. Tape a copy of pharmacy label receipts to the form in the space provided. The receipts must indicate date of service, Rx number, NDC number, quantity, days supply and the amount paid. For foreign claims, state the currency used.
4. For medications compounded by the pharmacy, the pharmacist must complete and sign the sections titled, "**medications compounded by pharmacy**" and "**compounded medications**" on page one of this form.
5. Use a **separate claim form** for the different pharmacies from which you have purchased prescriptions.

**Note: Claim submission is not a guarantee of payment.**

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| <p><b>Reason for Claim Submission:</b></p> <p><input type="checkbox"/> Your Blue Shield membership was loaded late.</p> <p><input type="checkbox"/> Your Blue Shield ID Card was missing when you purchased your medication.</p> <p><input type="checkbox"/> Prior Authorization was approved after you purchased your medication.</p> <p><input type="checkbox"/> The pharmacy was unable to process your prescription online due to system unavailability.</p> <p><input type="checkbox"/> You did not use a pharmacy in the Blue Shield Pharmacy Network.</p> <p><input type="checkbox"/> You obtained more medications than your plan covers because you required a vacation supply.</p> <p><input type="checkbox"/> Your medication was compound especially for you by your pharmacy.</p> | <p><b>Submit to:</b></p> <p><b>Blue Shield</b><br/> <b>Argus Health Systems, Inc.</b><br/> <b>P.O. Box 419019,</b><br/> <b>Dept 191</b><br/> <b>Kansas City, MO 64141</b></p> |
| <p><b>OTHER REASON</b></p> <p><input type="checkbox"/> Foreign claims</p> <p><input type="checkbox"/> Other reason: _____</p> <p>_____</p> <p>_____</p>  | <p><b>Submit to:</b></p> <p><b>Blue Shield</b><br/> <b>c/o Pharmacy Services</b><br/> <b>PO Box 7168</b><br/> <b>San Francisco CA 94120-7168</b></p>                          |

An Independent Member of the Blue Shield Association