

On January 1, 2019, the name of Care1st Health Plan changed to Blue Shield of California Promise Health Plan, and our website changed from care1st.com to blueshieldca.com/promise.



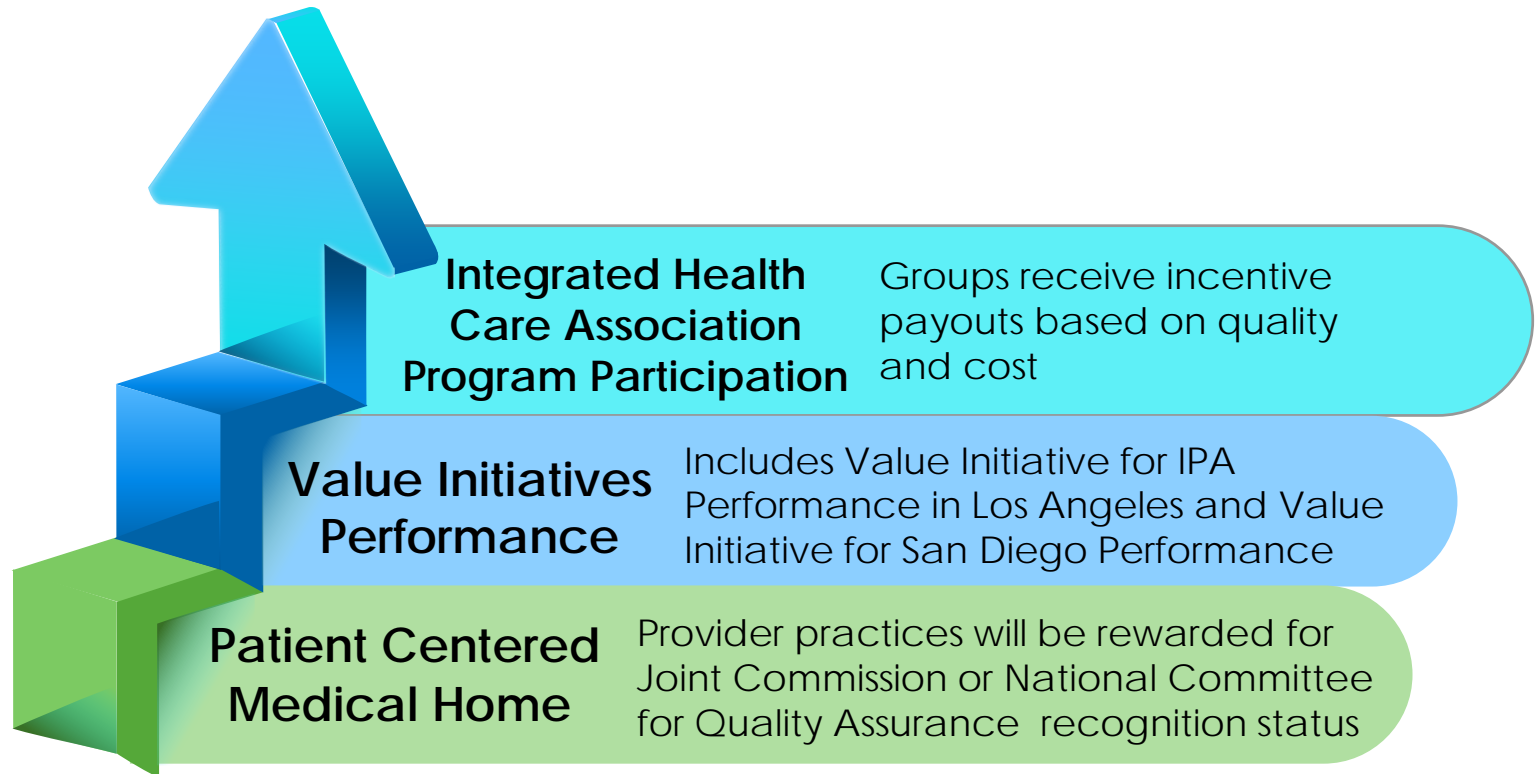
Care1st Provider Appreciation Program

Tanya Dansky, MD, Chief Medical Officer

September 13, 2018



Care1st Provider Appreciation Program has 3 Domains



Executive Summary

- The Medi-Cal Provider appreciation program is in development
- Part one of Patient Centered Medical Home will roll out this summer
- A second payment for PCMH will be distributed in Fall 2018
- Payments for the other 2 Domains (IHA and Value Incentive Programs) will be later in 2018 and continue into 2019
- Welcome to our third webinar designed to introduce you to IHA VBP4P. Find parts 1 and 2 here:
<https://www.care1st.com/ca/providers/qiip.asp>





Introduction to Value Based Pay for Performance (VBP4P)

Lindsay Erickson, Director Value Based P4P Program

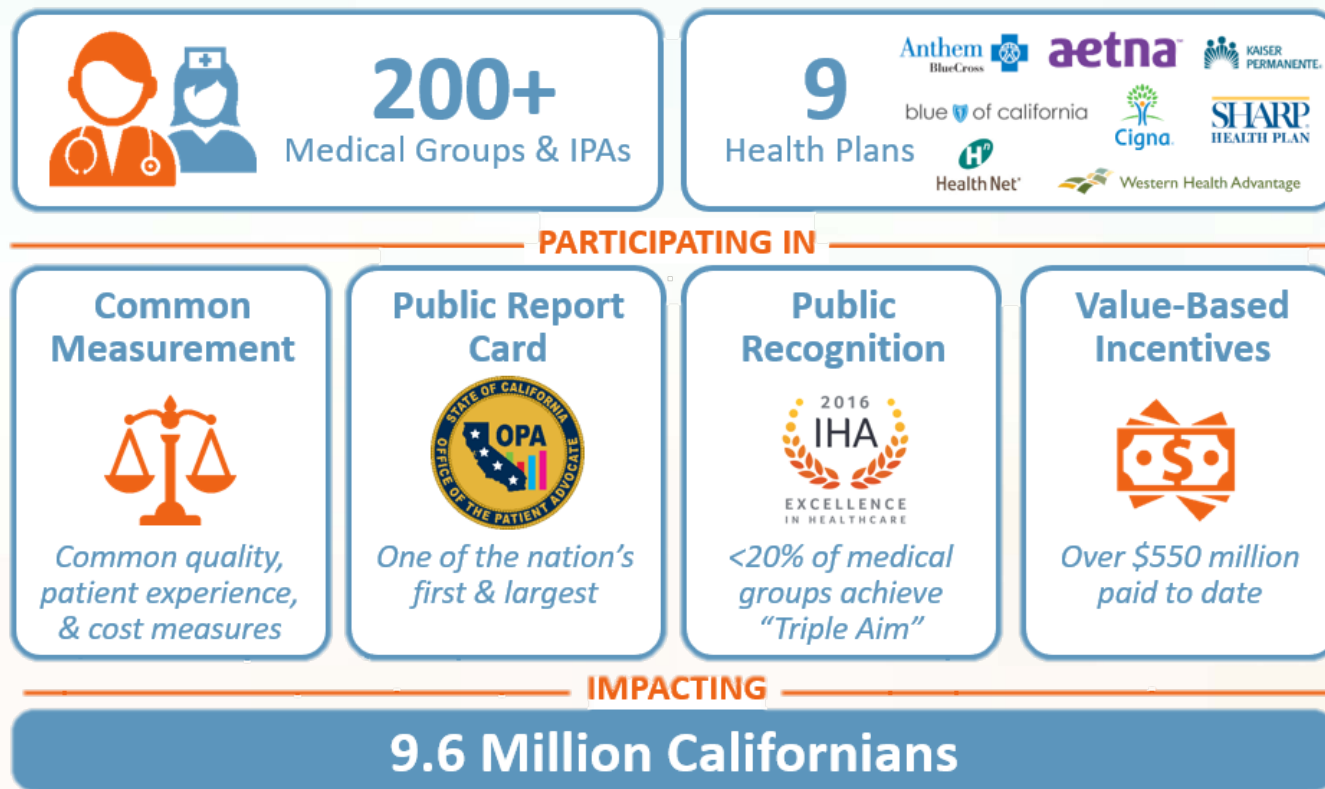
About IHA



- **Organization:** California multi-sector healthcare leadership group
- **Mission:** Improve quality and lower costs of healthcare
- **Approach:** Multi-stakeholder collaboration incorporating performance measurement & incentive alignment
- **Projects:** Value Based P4P, clinical data sharing, encounter data, bundled payment, resource use measurement, and California Regional Cost and Quality Atlas

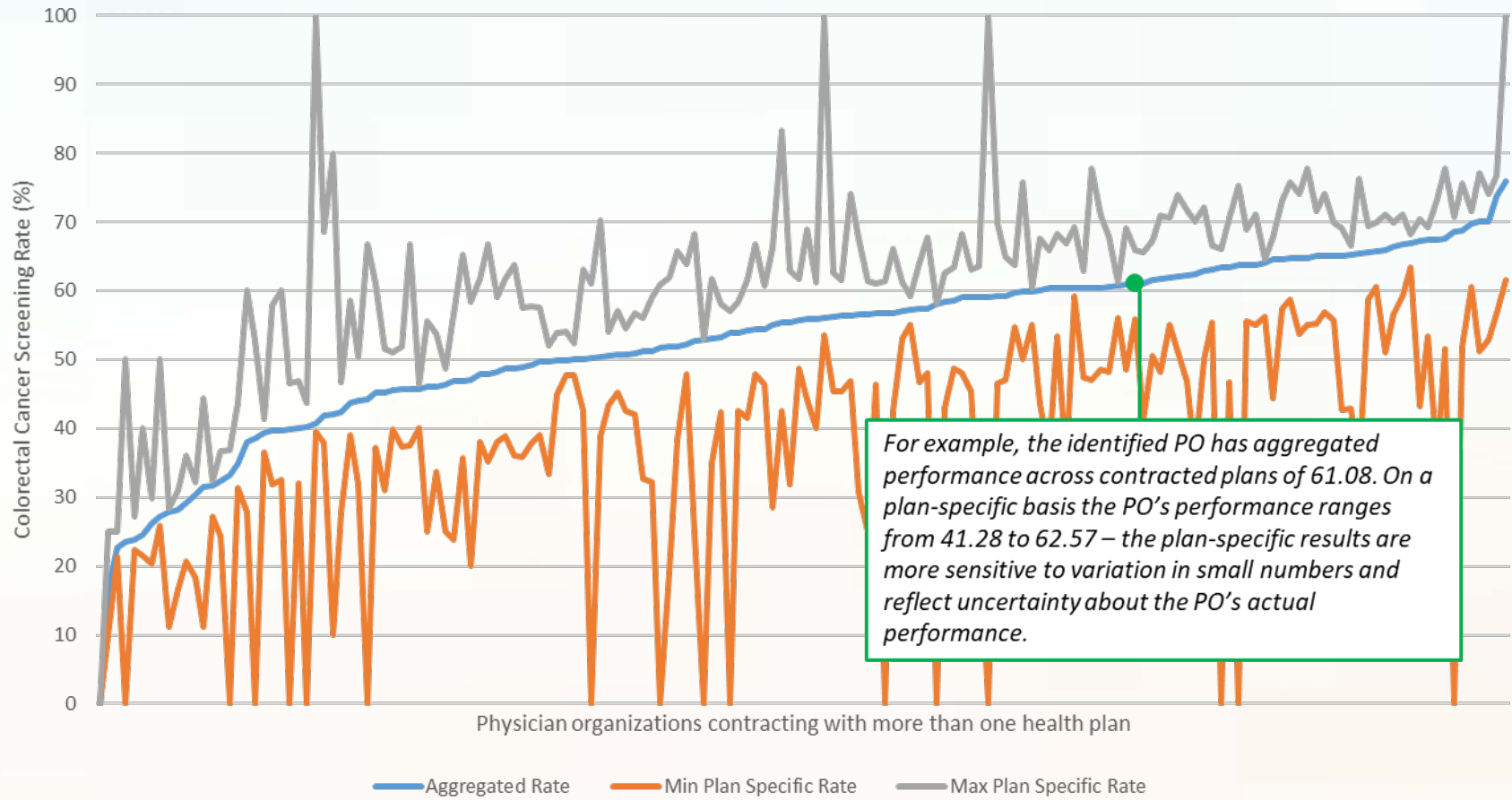
Value Based Pay for Performance

Launched in 2003, VBP4P is a statewide performance improvement program and one of the nation's largest Alternative Payment Models (APM). IHA information demonstrates the care delivered by integrated physician organizations outperform non-integrated networks by an average of 22% on quality and 9% on cost.

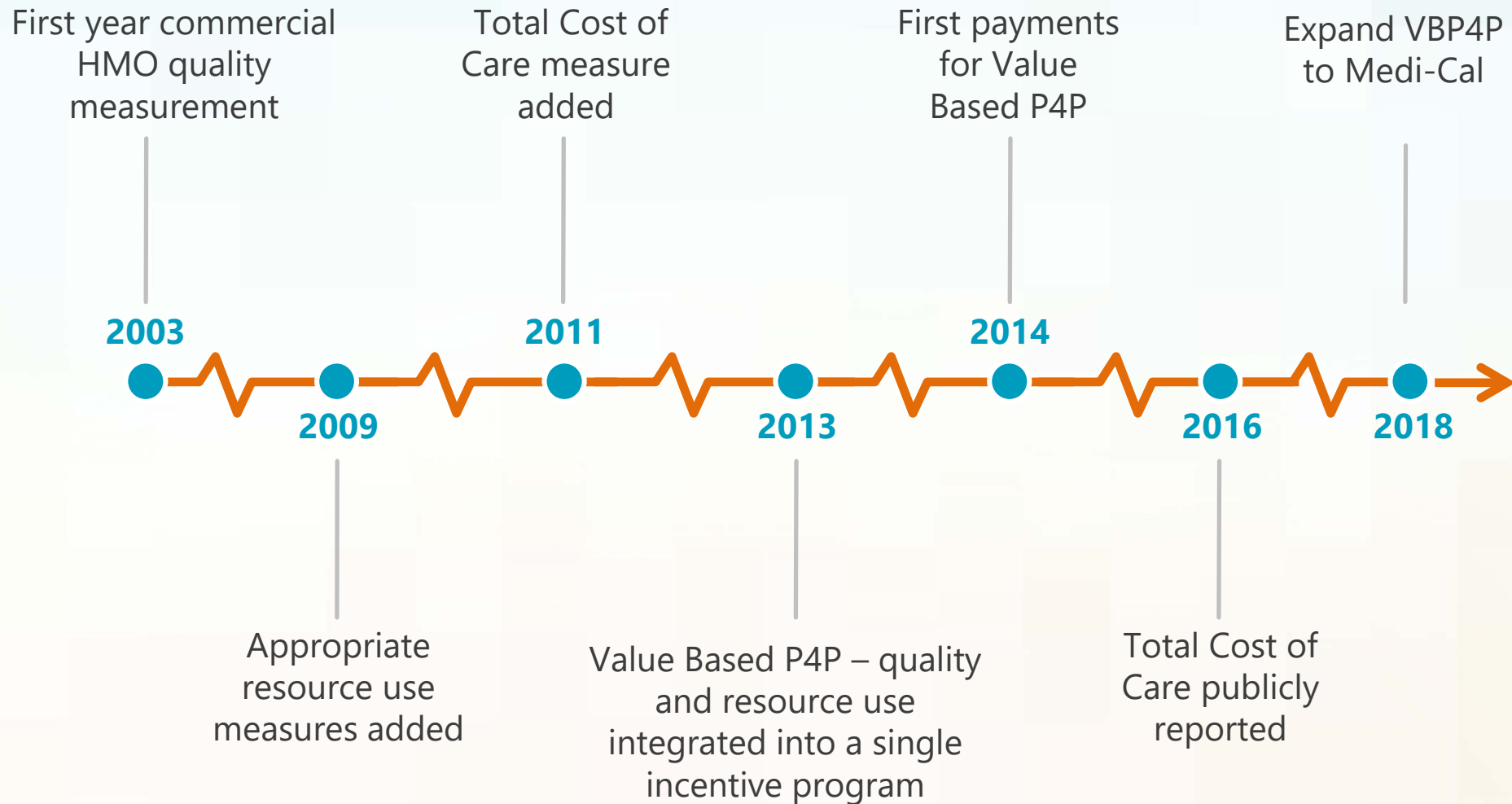


Aggregation Strengthens Signal

Aggregated and Plan-Specific Rates for
Colorectal Cancer Screening



VBP4P Program Evolution: From Quality to Value



Program Governance

Committee Structure for Health Plan & Physician Organization Involvement

Governance Committee

Technical Payment Committee

Contracting, Actuarial, and Medical Economics Experts

Technical Measurement Committee

Clinical and Data Reporting Experts



IHA Staff



Partners



Value Based P4P Core Program Elements



**Common Set
of Measures**



**Health Plan
Incentive
Payments**



**Public
Recognition
Awards**



**Public Report
Card**

IHA Data Collection and Reporting Process

Thien Nguyen, Project Manager

Data Sources & Collection

Quality Measures (% of Quality Composite Score)

Clinical Quality (60%)

Process and outcomes measures focused on six priority clinical areas

- Cardiovascular (5)
- Diabetes (9)
- Musculoskeletal (1)
- Prevention (7)
- Respiratory (3)
- Behavioral Health & Substance Use (2)

Patient Experience (30%)

Patient ratings of five components, including care overall:

- Provider Communication
- Care Coordination
- Office Staff
- Overall Ratings of Care
- Access to Care

Advancing Care Information (10%)

- Ability to report selected e-measures (2)

Resource Use Measures

Appropriate Resource Use

Utilization metrics spanning:

- Inpatient stays
- Readmissions
- ED visits
- Outpatient procedures
- Generic prescribing

Total Cost of Care

Average health plan and member payments associated with care for a member for the year, adjusted for risk and geography

Data Sources & Collection

Quality Measures

Clinical Quality

- Organization-level results reported by health plan and physician organization
- Not a sample – all members included
- Audited
- Submitted to Transunion

Patient Experience

- Clinician and Group CAHPS survey of physician organization members
- Administered by PBGH

Advancing Care Information

- Survey of physician organizations
- Compiled by NCQA
- Submitted to Transunion

Resource Use Measures

Appropriate Resource Use

- Health plan submits complete claims and encounters for all members
- Calculated by Onpoint Health Data

Total Cost of Care

- Health plan supplements claims and encounter data with member-level total payments
- Calculated by Onpoint Health Data

Domains & Reporting Entities – IHA Collection Method

Domain	Health Submission to TranUnion	PO Self-Report to TranUnion (Optional)	CSS/ PBGH via PAS	Onpoint Health Data
Clinical Quality	✓ (Audited)	✓ (Audited)		
Advancing Care Information		✓		
Patient Experience			✓	
Resource Use & Total Cost of Care				✓

Domains & Reporting Entities – Medi-Cal Managed Care, MY 2017

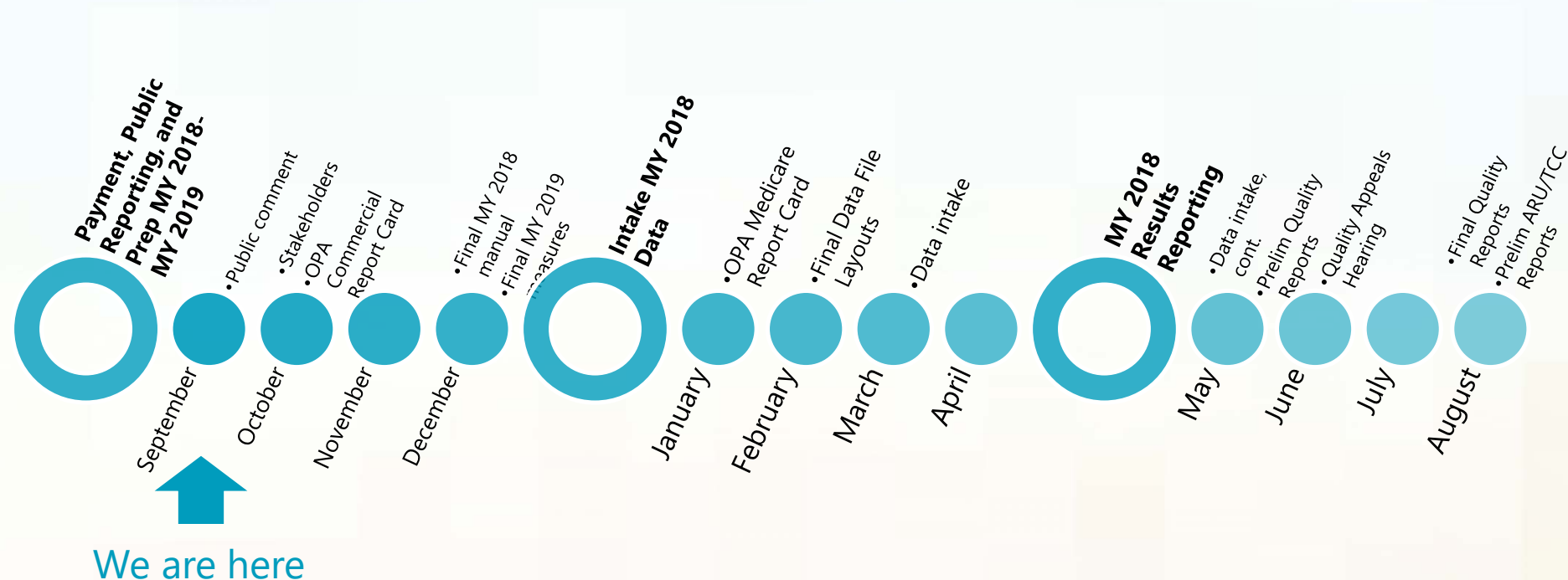
Domain	Health Submission to TranUnion	PO Self-Report to TranUnion (<i>Optional</i>)	CSS/ PBGH via PAS	Onpoint Health Data
Clinical Quality				✓
Advancing Care Information				
Patient Experience				
Resource Use & Total Cost of Care				✓

Domains & Reporting Entities – Medi-Cal Managed Care, MY 2018

Domain	Health Submission to TranUnion	PO Self-Report to TranUnion (Optional)	CSS/ PBGH via PAS	Onpoint Health Data
Clinical Quality		✓ (Audited)		✓
Advancing Care Information		✓		
Patient Experience			✓	
Resource Use & Total Cost of Care				✓

Data Collection & Reporting Timeline

Key Program Dates for Measurement Year 2018 (Calendar Year 2019)



IHA Data Collection Timeline for Optional PO Reporting - MY 2018

Activity or Milestone	PO Deadline
PAS: Registration period	October 9-22, 2018
MY 2018 Intentions Period: PO declare their intent to participate in VBP4P program & confirm their health plan contracts	November 12 – November 30, 2018
Data Submission File Layout: MY 2018 data submission file layout posted to IHA website	Preliminary File: January 11, 2019 Final File: February 1, 2019
Data Layout Test Files: Self-reporting POs and health plans submit data layout test files to TransUnion HealthCare.	March 21 – May 2, 2019
VBP4P Clinical Results: Self-reporting POs submit VBP4P clinical results to TransUnion Healthcare.	May 9, 2019

Complete Data Collection & Reporting timeline can be found in [MY 2018 VBP4P Manual](#)

PO & Health Plan Report Types, Content & Uses for Medi-Cal Managed Care

Report Type	Questions, Issues & Appeals Accepted	Health Plan Incentive Payment	Public Reporting
PO & Health Plan Quality, Resource Use & Total Cost of Care Preliminary Reports	✓		Not Publicly Reported
PO & Health Plan Quality, Resource Use & Total Cost of Care Final Reports	Reflects changes from appeals period	✓	

IHA Reporting Timeline for All POs– MY 2018

	Milestone	Date
Quality	Preliminary Quality Reports	May 24, 2019
	Questions & Appeals Period	May 24 – June 14, 2019
	Appeals Hearing	June 28, 2019
	Final Reports Released	August 12, 2019
Resource Use & Total Cost of Care	Preliminary ARU & TCOC Reports	August 12, 2019
	Questions & Appeals Period	August 12 – 30, 2019
	Appeals Hearing	TBD
	Final Reports Released	September 16, 2019

Complete Data Collection & Reporting timeline can be found in [MY 2018 VBP4P Manual](#)

PO Self-Reporting

Ginamarie Gianandrea, Stakeholder Engagement
Manager

How to Start Self-Reporting Data

Assess Feasibility

- Evaluate your system and vendor relationships to determine feasibility to self-report for the upcoming measurement year

Set Up PO Profile

- During intentions process each November, indicate that your organization intends to self report in your PO profile

Contract Auditor

- Contract with a certified auditor or audit organization to audit your results
- [NCQA-Certified HEDIS & VBP4P Licensed Organizations](#) available online

Program Measures

- POs can either program the measures themselves or hire a vendor to program the measures into your data systems

Data Submission

- Program data file layout provided by IHA in January
- Send test files to TransUnion to ensure correct programming
- Submit passing file to auditor, who will review, lock & submit to TransUnion

Next Steps

Takeaways – What to Do Right Now in VBP4P

✓ Requests from IHA

- ☐ Set up user account for reporting portal access – you will automatically be subscribed to the program newsletter
- ☐ Coming soon - physician organizations will be asked to sign a Consent to Disclosure Agreement with IHA and set up user profiles prior to receiving MY 2017 test results

✓ Assess & Prepare for MY 2018 submission

- ☐ Download and review the program manual - draft manual available now & final manual available Dec 1
- ☐ Determine whether your organization will participate in optional reporting
 - Register for the Patient Assessment Survey (PAS) by October 22, 2018
 - If self-reporting, review file layouts – historical layouts available now & final layouts available February 2

✓ Deliver great care in 2018

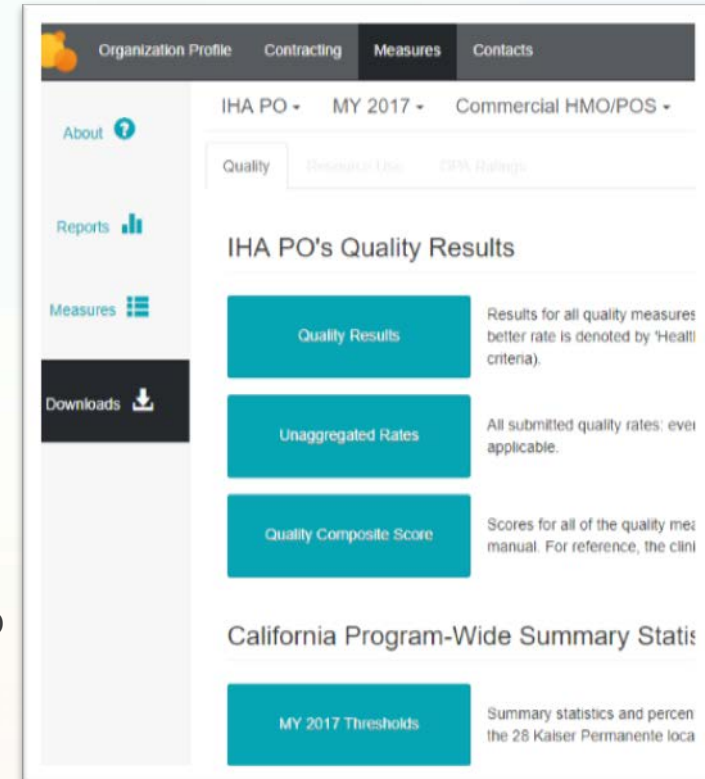
- Continue work to improve clinical quality, patient experience, resource use, and cost

✓ Stay connected to VBP4P with the Program Newsletter

Creating a User Account for the Reporting Portal

Only contacts associated with a physician organization or health plan can view that organization's VBP4P results on the [Reporting Portal](#). To receive access to your organization's results:

- Sign up for an account on the Reporting Portal. Make sure you fully complete the registration process.
- Assign a designated person at your organization to be the primary contact.
- Notifying IHA once you've created your account by emailing p4p@iha.org.
- Reporting Portal contacts are automatically subscribed to the Value Based P4P newsletter, which includes upcoming deadlines, program updates, and other important VBP4P information.



Register now for IHA Annual Stakeholders Meeting!

October 3, 2018 | Hilton LAX, Los Angeles, CA

This year's program will include:

- Featuring Keynote speaker Ian Morrison, PhD, Author & Healthcare Futurist
- Important updates on Value Based P4P
- Six breakout sessions on a variety of topics, including IHA's new commercial ACO measurement, the Provider Directory Utility, and performance improvement

Agendas and registration information available at:

<https://www.iha.org/conferences/2018-ih-stakeholders-meeting>

We Want Your Input!

Public Comment Period: Sept. 1 – Oct. 5

The annual VBP4P public comment period marks the release of the [Call for Public Comment document](#), which summarizes proposed changes, as well as several important program documents, including:

- General program policy updates
- MY 2019 Measure Set
- MY 2018 Draft Program Manual

VBP4P staff review every comment and take this feedback to the VBP4P Committees governing the program

VBP4P Resources

Fact Sheets

- [Fact Sheet: Value Based Pay for Performance in California](#)

Data Collection & Reporting

- [MY 2018 VBP4P Manual](#)
- [VBP4P Common Measure Sets](#)
- [File Layouts](#)

Stay in touch

- [VBP4P Newsletters](#)

Questions?

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