



2018 Blue Shield of California Promise Health Plan Provider Incentive Program

Domain 1: Patient Centered Medical Home Certification

Rationale: Patient Centered Medical Home is a model of care that puts patients at the forefront of care. PCMHs build better relationships between people and their clinical care teams. Research shows that they improve quality, the patient experience and staff satisfaction, while reducing health care costs." (source: NCQA website)

Blue Shield of California Promise Health Plan members who are cared for by primary care practices with PCMH certification will be more likely to receive high quality care. Many organizations in our provider network have invested significant effort and resources to obtain PCMH certification status. Because PCMH certification status entails increased costs to provider organizations and must be maintained at regular intervals, this program will involve two payouts to provider organizations with PCMH certification each year beginning in 2018 to support enhanced quality and quality assurance. Practices without the PCMH certification status will be encouraged to begin the process of achieving certification during 2018.

NCQA PCMH page: <https://www.ncqa.org/programs/health-care-providers-practices/patient-centered-medical-home-pcmh/>

Joint Commission PCMH page: <https://www.jointcommission.org/accreditation/pchi.aspx>

Targeted Providers: Blue Shield of California Promise Health Plan primary care practices with Patient Centered Medical Home certification through either National Commission for Quality Assurance or Joint Commission will be recognized. PCMH certified provider practices are listed on each certifying organization's website and this is publicly available information. Practices interested in obtaining PCMH certification for the first time will be identified during 2019 for future inclusion in the program.

Methodology: Primary care practices will be incentivized to continue ongoing PCMH certification with two annual incentive payments payable once in April and once in October. The payments will be based on PCMH certification status and practice size. Practices must have at least a total of 100 members during the incentive period to qualify for that incentive payment.

Information on Blue Shield of California Promise Health Plan Program: Blue Shield of California Promise Health Plan's Provider Incentive Program incentivizes Practices and IPAs serving Medi-Cal members to ensure that members receive care that is worthy of our family and friends. This should result in high quality, efficient healthcare that reduces the overall cost of healthcare spending. The program is comprised of 4 separate incentives.

PCMH provider practices are automatically eligible for the PCMH incentive. IPAs can qualify for two incentives. The IHA incentive is based on scores calculated as part of the Integrated Health Association's (IHA) Align.Measure.Perform. (AMP). The second incentive for IPAs is the Value Incentive Program (VIP.) VIP is county specific. The Los Angeles County VIP payment is based on scores calculated by L.A. Care's VIIP program and Blue Shield of California Promise Health Plan scores. The San Diego County payment will be based on a custom Blue Shield of California Promise Health Plan model closely aligned with L.A. Care's VIIP.



If you have any questions or comments, please email providerincentives@blueshieldca.com or visit the "Provider Appreciation" section at <https://www.blueshieldca.com/promise/providers/index.asp?secProviders=giip>