



2018 Blue Shield of California Promise Health Plan Provider Incentive Program

Domain 2: IHA Align.Measure.Perform (AMP)

Rationale: The Integrated Healthcare Association (IHA) is a non-profit organization that promotes the continuing evolution of integrated health care. IHA helps design financial mechanisms that align incentives of purchasers, payers, and providers to achieve the most positive outcomes for patients and the public of California. IHA is leading the adoption of a core provider measure set across all Medi-Cal P4P programs to eliminate redundancy and ease administrative burden.

IHA's Align.Measure.Perform Program(AMP) differs from traditional incentive programs in that there are two pathways to incentive payments. Improvement incentives that reward year-over-year gains and attainment incentives that reward continued excellence in resource stewardship relative to population benchmarks.

This approach ensures that both high and low performance IPAs are incentivized and engaged to participate since lower performance IPAs are likely to disengage if they perceive that targets are out of reach, while top-performing IPAs would face a high bar for continued reductions and would be at higher risk of not participating. Further information can be found at <https://www.iha.org/our-work/accountability/value-based-p4p>.

Targeted Providers: Blue Shield of California Promise Health Plan encourages all IPAs with Medi-Cal members to participate in AMP

Methodology: IHA calculates a score for each IPA. MY 2017 calculation was based on:

- **Clinical measures** (60%) Processes and outcomes measures focused on six priority clinical areas
- **Patient Experience** (30%) Patient ratings of five components, including care overall
- **Advancing Care Information** (10%). Ability to report selected e-measures

For a given Measurement Year (MY), data submission takes place in Q1 of the following year. Scores will be available by Q3 and the incentive paid in December. For MY 2018, data submission will take place in Q1 2019, results will be available in Q3 2019, and the incentive will be paid in December 2019.

Information on Blue Shield of California Promise Health Plan Provider Incentive Program: Blue Shield of California Promise Health Plan's Provider Incentive Program incentivizes Practices and IPAs serving Medi-Cal members to ensure that members will receive care that is worthy of our family and friends. This should result in high quality, efficient healthcare that reduces the overall cost of healthcare spending. The program is comprised of 4 separate incentives.

PCMH provider practices are automatically eligible for the PCMH incentive. IPAs can qualify for two incentives. The IHA incentive is based on scores calculated as part of the Integrated Health Association's (IHA) Align.Measure.Perform. (AMP). The second incentive for IPAs is the Value Incentive Program (VIP.) VIP is county specific. The Los Angeles County VIP payment is based on scores calculated by L.A. Care's VIIP program and Blue Shield of California Promise Health Plan scores. The San Diego County payment will be based on a custom Blue Shield of California Promise Health Plan model closely aligned with L.A. Care's VIIP.



If you have any questions or comments, please email providerincentives@blueshieldca.com or visit the "Provider Appreciation" section at <https://www.blueshieldca.com/promise/providers/index.asp?secProviders=qijp>