

Urgent Request for Prior Authorization

Use AuthAccel - **Blue Shield's online authorization system** - to complete, submit, attach documentation, track status, and receive determinations for both medical and pharmacy authorizations. Visit Provider Connection (www.blueshieldca.com/provider) and click the Authorizations tab to get started.

Please note, scheduling issues do not meet the definition of Urgent.

Definition of an Urgent Request:

An imminent and serious threat to the health of the enrollee; including but not limited to, severe pain, potential loss of life, limb or major bodily function and a delay in decision making might seriously jeopardize the life or health of the member.

Provider Information	Patient Information
Referring/Prescribing Physician:	Patient's Name:
PCP Specialist*	Patient's Name.
Name:	Birth Date:
*Please identify SPECIALTY:	
	Blue Shield ID Number:
Servicing Provider:	Place of Service
☐ MD ☐ Vendor ☐ Lab ☐ Facility ☐ Other	☐ Freestanding Ambulatory Surgery Center
Name:	☐ Home Care Agency
Address:	☐ Inpatient Hospital Care
Tax ID Number: NPI:	☐ Long Term Care
Office Information:	 ☐ Outpatient Hospital Care ☐ Patient's Home
Contact:	□ Physician's Office
Phone: ()	☐ Other (explain):
Fax: ()	Anticipated Date of Service:
Information required below	
Please provide the necessary clinical information along with the procedure fax form.	
Notice: Failure to complete this form in its entirety may result in delayed processing or an	
adverse determination for insufficient information. Please be advised the request will take up	
to and including 72 hours.	
to and molading 72 hours.	
Surgery/procedure/Diagnosis Code request:	
Please enter all codes requested; "by report" codes m	oust have a description of why the code is being used
ICD-10 PRIMARY DX CODE:	
ICD-10 ADDITIONAL DX CODE(S):	
CPT/HCPCS CODE(S):	
PLEASE EXPLAIN THE REASON FOR THE EXPEDITED REQUEST TO SUPPORT THE DEFINITION INDICATED ABOVE.	
MD SIGNATURE:	PLEASE FAX TO BSC: 844-807-8996
FOR BLUE SHIELD OF CALIFORNIA USE ONLY:	
REQUEST DOES MEET THE URGENT CRITERIA. PLEASE ALLOW 72 HOURS FROM THE ORIGINAL RECEIPT DATE FOR	
A RESPONSE.	
REQUEST DOES NOT MEET THE URGENT CRITERIA. PLEASE ALLOW 5 BUSINESS DAYS FROM THE ORIGINAL RECEIPT	
DATE OF THE REQUEST FOR A RESPONSE.	

For questions: Call BSC Medical Care Solutions | Phone Number: 1-800-541-6652

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